

# **Welfare Benefits**

**Rental Income Team**

## Welfare Benefits: Rental Income Team

Sonia Meikle	Welfare Benefits Manager
Uyi Abosedede	Welfare Benefits Officer
Gail Cotterill	Welfare Benefits Officer
Kasia Marszalec	Welfare Benefits Officer
Funmi Oyewole	Housing Benefit assessor
Evelyn Alcock	Court officer

## What we do:

The team runs benefit advice surgeries around the borough for council tenants. We assist with maximising income to provide early intervention to prevent homelessness through:

- initial contact/benefit check
- assistance with applying for benefits and grants
- reconsideration and appeal representation
- debt and money advice – budget planning
- training and presentations
- signposting to other services and support.

## What is welfare benefits?

Welfare benefits is a system of financial support, primarily administered by the Department for Work & Pensions. In order to access this support, claimants must meet a set of qualifying criteria. There are currently more than 30 different types of benefits and grants.



## **How do I claim benefits?**

In order to make a claim for benefits, you will need to complete an application. This can be done over the phone, on-line or by completing a paper form. Some benefits also require that you undergo a health assessment.

All applications will require some proof of identity and other evidence such as bank statements and payslips.

## **Who do we help?**

- All Hammersmith & Fulham local authority tenants.

## **How can we refer to the team?**

- Referrals can be made by email, phone or attending the drop in sessions
- Complete the referral form and send to our inbox
- Speak to the rental income support officer.

# Where can you find us?

## Area Offices

The WBO deliver benefits support from H&F area offices.

White City Office	New Zealand Way, White City Estate W12 7DE
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Fulham Office	North End Road, Fulham, W12 7DE
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Earl Court Office	1 Mund Street, W14 1LY
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WBO	Monday	Tuesday	Wednesday	Thursday	Friday
Kasia		Fulham	Drop in @ 145 King Street	Mund Street	White City
Gail	1 Mund Street (Earls Court)		Drop in @ 145 King Street	White City	
Uyi		White City	Drop in @ 145 King Street	Fulham	Mund Street

## How do I contact the welfare benefits team?

You can ask your rental income support officer to book an appointment for you or you can attend the drop in sessions on Wednesday mornings at 145 King Street, Hammersmith, London W6 9JT.

Alternatively, you can make general queries by email to: [welfare.benefits@lbhf.gov.uk](mailto:welfare.benefits@lbhf.gov.uk)

