Good mental wellbeing is important for us to lead happy, healthy lives. It is often defined as ‘feeling good’ and ‘functioning well’ – so is not only about feeling happy or content, but also about how we cope and engage in the world around us. Research shows that good mental wellbeing promotes our overall health, supports recovery from illness, and improves life expectancy.

We are all on a journey to achieve positive mental wellbeing, and the report includes a number of case studies describing steps that local residents have taken. These are based around the Five Ways to Wellbeing, an evidence-based framework for actions that anyone can take – Connect, Be Active, Keep Learning, Take Notice and Give.

Locally, we have services and activities in place that can support us on our journey to achieve a positive sense of mental wellbeing. There are many challenges too, and the recent tragic events at Grenfell Tower and terrorist attacks in London and Manchester, have highlighted this. These events, as well as other pressures such as social isolation, financial worries, and physical inactivity can all have an impact on our mental wellbeing.

Mental health and wellbeing has been identified as a priority in all three local Health and Wellbeing Strategies, and through that process we are already working with colleagues from across the local authority, community and voluntary organisation, schools, businesses and NHS partners to improve the mental wellbeing of our residents.

However, there is more that can be done, and this report is a call to action to find new ways to work together, to challenge the stigma that still exists around mental health, and to ensure that promoting our mental wellbeing becomes ‘everyone’s business’.

Key messages from the report:
- Poor mental wellbeing can affect us and those around us at any point in our lives. Mental wellbeing can impact on all aspects of our lives and is ‘everyone’s business’
- We can all play a role in improving our own and others’ mental wellbeing: Connect, Be Active, Keep Learning, Take Notice, and Give
- To help build the mental resilience of our local communities we need to better understand residents’ mental wellbeing and what works to improve this
- We can achieve this by working in partnership with residents and other organisations and considering mental wellbeing when commissioning and evaluating services
- We need to ensure investment is channelled towards prevention and early intervention not just towards treatment

Our commitments
To improve the mental wellbeing of our population the local authority Public Health team will make the following commitments:
- We will offer to work in partnership with commissioning and procurement colleagues across local authority and the NHS to ensure that mental wellbeing is considered in existing and new contracts.
- We will identify and action best practice in gathering and collating data on the mental wellbeing of our local population through existing and new contracts.
- We will innovate and test, thereby contributing to the evidence base about what works to improve mental wellbeing for local communities.
- We will support and drive the implementation of a local ‘making every contact count’ strategy with a specific focus on mental wellbeing.
- We will support the development of a Health and Wellbeing Board implementation plan for working across the local health system to improve mental wellbeing.

Foreword
Welcome to my annual report for 2016/2017. This year focuses on the importance of protecting and improving our own mental wellbeing, and that of the people around us – our families, friends, neighbours, and local communities.

Dr. Mike Robinson
Director of Public Health
Hammersmith & Fulham, Kensington and Chelsea, and Westminster
The focus of this report is on mental wellbeing rather than mental health, although the two are closely linked. The “Better mental health for all” report (Faculty of Public Health, 2016) defines the term mental health as a “spectrum from mental health problems, conditions, illnesses and disorders through to mental wellbeing or positive mental health.” Therefore, mental wellbeing can be viewed as a positive state of mental health.

Why focus on mental wellbeing?

Our mental wellbeing is fundamental to all aspects of our lives; it makes up an integral part of an individual's ability to lead a fulfilling life and contribute to society, form positive relationships, study and learn, and take part in social activities; as well as the ability to make decisions and choices (World Health Organisation, 2012).

Positive mental wellbeing strengthens our resilience, improves our ability to recover from illness, and protects our mental health. This is incredibly important as mental health is the single largest burden of disease in the UK (Ferrari, 2013) and is associated with many poor health and societal outcomes. For example, mental health is one of the most common reasons for sickness absence locally (DWP, 2013).

Mental wellbeing is “…a dynamic state, in which the individual is able to develop their potential, work productively and creatively, build strong and positive relationships with others, and contribute to their community” (Government Office for Science, 2008)

WHAT IS WELLBEING?

Wellbeing is about how we are feeling and how well we function in our daily lives. It often includes subjective notions of happiness, life satisfaction, and ‘feeling good’. Our emotional or mental wellbeing is closely linked with our physical health, and is strongly associated with positive relationships and healthier communities.
What can affect our mental wellbeing?

There is evidence that the risk factors for a person’s mental health and wellbeing are shaped by various social, economic and physical environments including, for example, family, history, debt, unemployment, isolation and housing. The World Health Organisation considers risk factors in three groups (World Health Organisation, 2012):

1. **Personal, social and economical factors affecting mental wellbeing**
2. **Social and economic circumstances**
3. **Environmental factors**

**What is mental wellbeing like in Hammersmith & Fulham?**

The London Wellbeing Scores suggest that wellbeing differs across the borough, and many of the wider determinants that can affect wellbeing are present in the areas with lower wellbeing. The map displays Hammersmith & Fulham’s wellbeing score against the London average. The highlighted areas have a lower or significantly lower score than the London average. These wards have higher levels of out of work households with dependent children (HM Revenue and Customs, 2014). Around half of the population of these wards in the north, and around 30% of the highlighted wards in the centre and south, are black, Asian and minority ethnic residents (census 2011).

However, Hammersmith & Fulham is in the top ten places for social mobility in England. The social mobility index looks at the chances a child from a disadvantaged socio-economic background has of doing as an adult, and Hammersmith and Fulham ranks tenth (The Social Mobility and Child Poverty Commission, 2016).

**Mental Wellbeing Throughout Our Lives**

Everyone can potentially be affected by poor mental wellbeing at any point in our lives, therefore it is important for all of us to be aware of factors that may affect our mental wellbeing. Taking steps to look after our wellbeing can help us deal with pressure. Mind calls this developing ‘emotional resilience – the ability to adapt and bounce back when something difficult happens in your life’ (Mind, 2015). This part of the report looks at mental wellbeing at each stage in our lives and common factors that may affect our wellbeing. The latter part of the report suggests how we can all look after our wellbeing through the Five Ways to Wellbeing.

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**GLA London Wellbeing Scores**
Children and young people

Research tells us that mental health issues frequently develop in our early and teenage years. This indicates the importance of early intervention and addressing the childhood determinants of mental health and wellbeing. Of these, family relationships are pre-eminent, as positive attachments result in good emotional and social development for children, equipping people with the necessary skills and knowledge to achieve resilience and positive mental wellbeing in adulthood.

Robust data is not available at a local level, partially due to a lack of diversity among survey participants.

Of lifetime mental health problems are established by age 14 and...

50% by age 17
(Kessler R, 2005)

75% by age 17
(Kessler R, 2005)

At least 1 in 4
of us will experience mental health problems in our life... with wider impacts resulting in around £26bn each year in total economic and social costs to London
(Greater London Authority, 2014)

82% of primary school children in H&F reported that they are very happy or happy with their overall life


Factors that can affect the wellbeing of children and young people

Many factors affect a person’s wellbeing in their early years and later into adolescence. Of these, strong and positive family relationships are key to good emotional and social development for children, and they equip children with the necessary attributes to achieve resilience and positive mental wellbeing in adulthood.

The Children’s Society explains that efforts to understand variations in children’s subjective wellbeing should focus more on children’s own experiences of life than on traditional social indicators (The Children’s Society, 2016). Examples of factors that affect the wellbeing of children and young people are shown in the table.

<table>
<thead>
<tr>
<th>Factor</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PARENTAL RELATIONSHIPS</td>
<td>A child’s relationship with their parents is an important factor associated with overall well-being. Maternal depression is associated with a x5 increased risk of mental health illness for the child.</td>
</tr>
<tr>
<td>BULLYING</td>
<td>Children who had been bullied at age 13 were more than twice as likely to have depression at age 18.</td>
</tr>
<tr>
<td>SOCIAL MEDIA</td>
<td>Facebook, Instagram, Snapchat and Twitter increases young people’s feelings of inadequacy and anxiety.</td>
</tr>
</tbody>
</table>

### ACTIVITIES

- Yoga
- French dodgeball
- Zumba
- Mandarin
- Latin

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### CASE STUDY: HEALTHY SCHOOLS

St Peter’s CE Primary improved their morning, lunch and after school clubs by listening to the ideas of children, parents and staff. Activities now available include zumba, yoga, karate, dodgeball along with Latin, French, Mandarin, music theory and journalism club which resulted in an increase of 38% of pupils attending.

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### Adults

As we grow into adulthood we start to experience additional challenges to our mental wellbeing. We may experience the loss of loved ones, job or housing insecurity, financial worries and the stresses of everyday life. Building close relationships with friends, family and our communities is incredibly important as is looking after our workplace health.

Across London and in Hammersmith & Fulham, when asked “overall, how anxious did you feel yesterday?” only just over 30% of respondents said they were not at all anxious the previous day.

#### Percentage of respondents who felt anxious yesterday, by range

<table>
<thead>
<tr>
<th>Anxiety Level</th>
<th>H&amp;F</th>
<th>London</th>
</tr>
</thead>
<tbody>
<tr>
<td>Completely anxious</td>
<td>33%</td>
<td>34%</td>
</tr>
<tr>
<td>Medium anxiety</td>
<td>25%</td>
<td>26%</td>
</tr>
<tr>
<td>Low anxiety</td>
<td>18%</td>
<td>19%</td>
</tr>
<tr>
<td>Not at all anxious</td>
<td>23%</td>
<td>21%</td>
</tr>
</tbody>
</table>

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### Factors that can affect the wellbeing of adults

#### Economic deprivation

- Having a very low income, or experiencing economic deprivation, is associated with low wellbeing

#### Close relationships

- People who have good social relationships have higher wellbeing and better mental health

#### Unemployment

- Being unemployed has a negative impact on subjective wellbeing and mental health
- Only 43% of people with mental health problems are in work in the UK
- Locally mental health is the most common reason for long term sickness absence

#### Poverty and housing

- Living in a house which has pollution, grime, or other environmental problems reduces life satisfaction
- Housing insecurity impacts life satisfaction

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This subjective question asked by the ONS provides a snapshot but we would like to understand if respondents often felt anxious, and why.
Case Study: Macbeth Centre

Shamir left higher education due to illness and once recovered felt as though he had gone off track with his goal of becoming an accountant. Shamir took bookkeeping level 1 and 2 at the Macbeth Centre, he was able to refresh his knowledge and felt confident enough to re-join further education.

‘By the end of the courses, I regained my confidence and got back into the right mind set. I am currently studying for my degree in accounting and finance.’

Older adults

Our mental wellbeing can be challenged as we grow older by events outside of our control, such as the loss of a loved one and reduced mobility. The Mental Health Foundation and Age Concern said “promoting mental health and well-being in later life will benefit the whole of society by maintaining older people’s social and economic contributions, minimising the costs of care and improving quality of life" (Mental Health Foundation & Age Concern, 2006).

Life satisfaction, the feeling of being worthwhile, and happiness all increase in the years leading up to and during the first few years of retirement, however sometimes feelings of anxiety also increase. It is in these later years of retirement, 74 and older, that anxiety stays continuously high, but happiness, life satisfaction and feeling worthwhile decrease.

Factors that can affect the wellbeing of older people

Social isolation is a well documented cause of poor mental wellbeing

Around 1 million older people are affected by social isolation in the UK which has a severe impact on their quality of life

There is a greater risk of loneliness in the wards in our three Boroughs that have been identified as having poorer wellbeing than the London average

Social isolation can be caused by decline in social activity, death of friends or relatives, mobility problems and living alone

Wellbeing by age

Source: Wellbeing by protected characteristics 3 years to 2015, Annual Population Survey (ONS)

National research informs us of the factors that may affect our wellbeing. However, there is a lack of robust information that tells us how many people in our boroughs are affected and what caused their poor mental wellbeing.
Open Age
Provide a ‘linked-in’ service, which finds isolated people and introduces them to groups/activities, accompanying them for the first couple of visits and then gradually withdrawing and the individual continuing to access the service.

Silver Sunday
An annual initiative which celebrates older residents and promotes activities they might enjoy.

Digital exclusion affects some of the most vulnerable and disadvantaged groups in society. Housing Services began working with Queen Caroline Tenants and Residents Association to provide estate based digital skills sessions targeting those residents that are the most at risk of digital exclusion within the borough. The pilot will be expanded to other identified estates in partnership with third sector organisations.

Bishop Creighton House Homeline
A free service for older, isolated people aged 60 plus, providing a telephone befriending service on a daily or weekly basis, visits from a volunteer for a chat and help with practical tasks such as filling out forms and posting letters.

The Ageing Well project
Offer a wide range of health & wellbeing courses specifically designed with older people in mind. From rehabilitation, gentle exercise and aerobics/circuit training classes to badminton, short tennis and digital courses, older residents can gain confidence in their use of technology, increase their understanding of and ability to cope with the aging process, and remain independent for as long as possible.

Advice station
Provided by H&F Citizens Advice Bureau, offers a single telephone number to access advice services using a triage approach to identify which local service or facility is best placed to support the individual.

Mental wellbeing is a priority for the council, the NHS and central government. As a result there are a number of local, regional and national strategies on mental health. The strategies demonstrate a common consensus about the importance of wellbeing and promoting good mental health, rather than a focus on intervening when an individual becomes mentally unwell.
The Local Authority, with its reach to all sections of our community, is ideally placed to drive these population level improvements while supporting partners with the delivery of responsive and integrated mental health services. We would like this report to renew the focus on mental health and start conversations that will help to bring these strategies into action.

Local initiatives

There is lots of work going on to improve areas that have low wellbeing ranging from regeneration to local activities. We have highlighted three examples of these below:

Rose Vouchers Scheme:
A scheme to help families on low incomes eat fresh fruit and vegetables, organised by the Alexandra Rose Charity and funded by Hammersmith & Fulham Council.

Get Fit Get Active:
This project, funded by the council, and run by local charity St Mungo’s, introduced homeless people to healthier lifestyles by helping them overcome the two main barriers – expense and lack of confidence. Two 12 week projects enabled the participants to access the gym, swimming pool and other local physical activities.

Hammersmith & Fulham Supported Internship Scheme:
The council is working with Action on Disability, L’Oreal and West London College to provide a mentoring and a study programme for young people with special educational needs and disabilities, alongside four days a week in the workplace. The scheme enables young people to work across different departments at Hammersmith Town Hall and L’Oreal during the 12-month scheme.

HOW IMPORTANT IS PREVENTION AND EARLY INTERVENTION?

Preventing young people from experiencing poor mental health is one of the smartest investments society can make. Research tells us that young people who have good mental wellbeing have less physical illness, they do better at school, they take less time off work, are less likely to become ‘burned out’, have better social relationships and are more likely to lead healthier lives in general (Maudsley International, 2017).
There are times when our resilience can be challenged. The Mental Health Foundation points out that there are times throughout all our lives where we may run into difficulty, 'particularly at life’s pressure points: the crucial times of transition from one life stage to another; from moving away from home for university, to having children or dealing with the loss of a loved one' (Mental Health Foundation, 2016). Stigma and discrimination can impede people seeking the help that they need and can make their difficulties worse and harder to recover (Mental Health Foundation, 2017).

The Early Intervention Foundation estimates that £17 billion per year is spent on late intervention 'addressing the damaging problems that affect children and young people, such as mental health problems, unemployment and youth crime' (Early Intervention Foundation, 2015). Only 1 in 4 people receive treatment for mental health problems, yet research tells us that every £1 invested could return from £5 through early diagnosis and treatment of depression at work, to £84 through school-based social and emotional learning programmes. (Knapp, 2011). Therefore, we want to prevent poor mental wellbeing before needing treatment.

Research tells us that every £1 invested in mental health could return from £5-£84
(Knapp, 2011)

Prevention is a priority at a population level, but it was also found to be the number one priority of individuals during the engagement stage of the NHS England’s Mental Health Taskforce (Independent Mental Health Taskforce to the NHS, 2015). Respondents believed that getting help early could stop mental health problems escalating. The specific themes the respondents thought could make a difference included:

- **Starting Well**: Support for new mothers and babies can improve maternal health and reduce maternal depression
- **Education**: Mental health promotion within schools and employers
- **Self Manage**: Being able to self manage mental wellbeing
- **Staying Active**: Ensuring good overall physical and mental health and wellbeing

‘Support during a time of crisis can prevent deterioration of mental health’
(The BME Health Forum for Hammersmith & Fulham, Westminster and Kensington and Chelsea)
WHO DO WE THINK IS MOST AT RISK?

Whilst everyone should look after their mental wellbeing, research tells us that some groups are at particular risk of developing mental health problems, including:

BAME residents

Hammersmith and Fulham has a high level of international migration and cultural diversity with around half of the resident population born outside of the UK. Black, Asian, Arabic and other minority ethnic groups comprises of 34% of the population. Around half of the population of the wards with the lower than average wellbeing are BAME residents (source: GLA London Borough Profiles).

Support for mental wellbeing is one of the most often found needs amongst BME communities

Helping the stigma to decrease will allow ethnic minority communities to reach out for help when needed

Young people who are black are 1.3x more likely to report low life satisfaction compared to young people who are white

Percentages of people who felt anxious the day before, by ethnicity

Source: Anxiety in the UK by protected characteristics 3 years to 2015, Annual population survey (ONS)

1 BME Health Forum, 2017
2 Independent Mental Health Taskforce to the NHS, 2015
Of looked after children have some form of emotional or mental health illness (Public Health England, 2016). This is about six times higher than all children in the local population.

LGBT people

London has the highest percentage of LGBT people in the UK, with 3% of the population identifying as LGBT and other in the annual population survey, and a further 7% identifying as ‘don’t know’ or ‘refuse’.

The LGBT Foundation suggests ‘it is thought that lesbian, gay and bisexual people are at significantly higher risk of mental health problems, suicidal thoughts and deliberate self-harm than heterosexual people’ (LGBT Foundation, 2017). Contributing factors include homophobia, isolation and discrimination (LGBT Foundation, 2017).

Carers

87%

Of respondents* stated that caring had a negative impact on their mental health. Contributing factors included lack of practical support and lack of financial support

*In a survey of 3,400 carers in the UK (Carers UK, 2012).

People living with physical and learning disabilities

There are 6,070 (3.4% of the population) living with a physical or learning disability in Hammersmith & Fulham (DWP disability living allowance November 2016, ONS).

Findings suggest that having a learning disability increases the likelihood of a mental illness. Contributing factors range from the biological aspects of learning disabilities to environmental and social experiences (The Shaw Mind Foundation, 2017). Researchers also found that 30% of those with a long term physical condition also have a mental health problem and are particularly at risk of anxiety and depression. Contributing factors include financial concerns and increased isolation (The Shaw Mind Foundation, 2017).

Children in care

‘The period of time around when young people leave care can also be a particularly challenging time for their emotional wellbeing. Those who participated in interviews and workshops pointed out that care leavers frequently experience many transitions in a short period of time, including leaving their placement (and carer), a change of key worker and, in some cases, moving to a new geographical area to live in new accommodation. Therefore, leaving care can be a particularly stressful time.’ (NSPCC, 2015)

People with long term conditions

Many people with long-term physical health conditions also have mental health problems. These can lead to significantly poorer health outcomes and reduced quality of life.

45%

Co-morbid mental health problems raise total health care costs by at least 45% for each person with a long term condition, estimated to cost between £8bn and £13bn in England each year (Centre for Mental Health, 2012).

People living in poverty

‘Poverty increases the risk of mental health problems, and can be both a causal factor and a consequence of mental ill health. Mental health is shaped by the wide-ranging characteristics (including inequalities) of the social, economic and physical environments in which people live.’ (NSPCC, 2015)

People living in poverty

Locally, the most deprived wards are also the wards with the lowest wellbeing scores as shown in the map in page 4.
When you experience a traumatic event, your body’s defences take effect and create a stress response, which may make you feel a variety of physical symptoms, behave differently and experience more intense emotions. [...]

However, if these feelings persist, they can lead to more serious mental health problems such as post-traumatic stress disorder (PTSD) and depression.

(The Mental Health Foundation, 2017)
There are ways that we can maintain and improve our mental wellbeing. The Five Ways to Wellbeing (New Economics Foundation, 2008), according to research, can really help to boost our mental wellbeing. The NHS suggest if we give them a try, we may feel happier, more positive and able to get the most from life (NHS, 2016):

**CONNECT**
Connect with the people around you, your family, friends, colleagues and neighbours. Arrange to meet up with family or friends you haven’t seen for a while. Or pick up the phone. Speak to someone new today. Building these connections will support and enrich you every day.

**TAKE NOTICE**
Be aware of the present moment and the world around you. Be curious. Explore your local landmarks. Visit your local market or festival. Reflecting on your experiences will help you appreciate what matters to you.

**TAKE NOTICE**
Remember the simple things that give you joy

**BE ACTIVE**
Go for a walk, cycle, swim, play a game of football, spend time gardening, join a dance class, or visit your local park. Find an activity that you enjoy and make it a part of your life – exercising makes you feel good.

**KEEP LEARNING**
Try learning a new skill or rediscover an old hobby. Sign up for that cookery course you have always wanted to do. Learn to play a musical instrument or a new language. Figure out how to fix your bike or put up a shelf. Visit a local gallery or museum. Learning new things will make you more confident as well as being fun.

**GIVE**
Say thank you to someone, for something they have done for you. Smile. Phone someone who needs your support or company. Volunteer your time at a local community group, or in your local school, library or hospital. Seeing yourself, and your happiness, linked to the wider community can be incredibly rewarding and creates connections with the people around you.

Help to achieve the five ways to wellbeing
For ideas and examples of how you can achieve the five ways to wellbeing, please visit the following resources:
- **The Road to Wellbeing map** points you to activities across the borough
- **The MindKit** gives young people ideas, whether you have a minute, an hour or longer
- **People First** is a council resource that provides a wealth of information on all the services available to you to lead a healthy and independent life
- **NHS Choices** is the online “front door” to the NHS

For further support visit your GP.
CASE STUDY: COMMUNITY CHAMPIONS

Saheda has been involved in the Community Champions project as a volunteer since 2016 where she received training in Understanding Health Improvement, Mental Health First Aid, and Safeguarding Adults Level 1. Saheda has since worked on several activities including winter warmth pop up stalls and Mental Health Awareness stalls - handing out information, signposting to local services and most of all, using her own experience of recovering from mental health issues to help the recovery of others.

‘The project helped me to get out of the house to do some activities in the community. Volunteering made me feel like going back to school, my confidence has improved and now I can speak to anybody and everybody.’

WHICH WAY TO WELLBEING:
- CONNECT
- BE ACTIVE
- GIVE
- KEEP LEARNING
- TAKE NOTICE

NEXT STEPS AND RECOMMENDATIONS

A key challenge for the local authority and NHS partners is to consider how our services and actions can help improve the mental wellbeing of our local community. The recommendations outlined here are the first step towards achieving this.
These recommendations are a call to action to find new ways to work together, to challenge the stigma that still exists around mental health and to ensure that promoting our mental wellbeing becomes everyone’s business.”

Dr. Mike Robinson,
Director of Public Health
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Maudsley International. (2017, May). Why promoting mental wellbeing benefits you, your neighbourhood, your workplace and your country… and how Maudsley International can help you do that.


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WHERE CAN I FIND OUT MORE?

Public Health England publishes numerous data sets and local profiles through its Mental Health, Dementia and Neurology Intelligence Network. Among others, these include profiles on children & young people’s mental health, suicide prevention, crisis care and substance misuse.

For up-to-date information on local demographics, health and care, you can find a wide range of data on the online, interactive JSNA Highlight Reports jsna.info