

# GET INVOLVED

Your Services

## Sheltered Housing Forum

The Sheltered Forum acts as a consultative body between the Housing Department and its sheltered housing tenants. The principle aim of the Sheltered Housing Forum is to preserve and promote the wellbeing of sheltered housing tenants.



### THE PURPOSE OF THE SHELTERED HOUSING FORUM






**By Marilyn Mackie**  
**Chair of Sheltered Housing Forum**

The Sheltered Housing Forum is an opportunity every two months for the elected tenant representatives of the 22 council run sheltered housing schemes to meet up and discuss the issues which are important to them & their

fellow residents. This includes repairs, caretaking, cleaning & staffing and to help shape future policy in areas such as housing, security, and parking etc.

My role as Chair is to facilitate each meeting and ensure representatives' views are reflected in choice of agenda items and the debates themselves.

### Key Facts Explained

	Every other month
	Meetings are held in one of the sheltered housing schemes
	Membership to the forum is by election at each sheltered housing scheme. Tenant Representatives are elected on an annual basis
	Commitment of at least 12 months
	Up to 3 hours every other month and you can discuss issues that directly impact on you with any of the officers by attending the drop in session. This takes place half an hour before the main meeting

It's time for you to make a difference



Approved  
by residents  
June 2017



The Forum considers all aspects of the Landlord's sheltered housing functions and services in the borough and makes recommendations to the Landlord and to the Councils Cabinet Member for Housing.

### The aims of the Sheltered Housing Forum are to:

- Consider and comment on housing proposals and programmes related to sheltered housing
- Consult with sheltered housing tenants on all matters affecting the management of the sheltered schemes within the borough
- Consult whenever necessary with other local organisations
- Promote the participation of sheltered housing tenants to elect a representative(s) accountable to the tenants and authorised to speak on their behalf

### What will I do as part of the Sheltered Forum?

- Consider all aspects of the Landlord's sheltered housing functions and services in the borough and make recommendations for improvement
- Work with the council as part of a consultative body
- Be involved in consultation on sheltered housing related areas of work
- Review sheltered housing performance



### What will be the result of my involvement?

- Have a say on key matters of sheltered housing management
- Have an input into sheltered housing service improvement and performance areas that need to be addressed
- Help us to understand priority areas when developing and agreeing sheltered housing policies
- An opportunity to improve your knowledge of sheltered housing services and build your confidence

For more information on the next Sheltered Housing Forum meeting, please contact the **Resident Involvement Team**:

By email: **[GetInvolved@lbhf.gov.uk](mailto:GetInvolved@lbhf.gov.uk)**

By web: **[www.lbhf.gov.uk/residentinvolvement](http://www.lbhf.gov.uk/residentinvolvement)**

By phone: **020 8753 6652**

In writing: **3rd Floor, Town Hall Extension, King Street, W6 9JU**