

## Rainville CCTV Consultation Report – September 2018

As part of the London Borough of Hammersmith & Fulham's commitment to deal with crime and help to keep residents safe, a proposal has been made to install CCTV at Rainville Estate. This is due to reported instances of drug taking, fly tipping and antisocial behaviour. The proposal is to install 18 cameras.

We have carried out a consultation with residents of Rainville Estate to confirm that there is support for this CCTV proposal.

### Approach

We sent CCTV consultation surveys to all residents at Rainville Court. 77 properties were surveyed.

### Consultation results

In total, 14 survey responses were received. This represents a response rate of 18%.

93% of respondents supported the proposal to install CCTV cameras. Residents gave the following reasons for their support:

- Experience of antisocial behaviour at Rainville Court
- Deter car thieves
- Will help tackle fly tipping
- Will help tackle drug taking

Of those who did not support the proposal, the expressed the following concerns:

Feedback	Mitigation
(Notting Hill Genesis Housing resident) Would prefer money to be spent on cleaning	This is coming out of the council's general fund generated through council tax. Cleaning is funded by rent and service charges.

### Getting involved

We also use the CCTV consultation survey as an opportunity to ask residents if they would like to work with us to improve their services, or be more active in their communities.

- 8 residents would like to find out more about ways they can get involved.
- 10 residents would like to receive news and information from the Housing Department.
- 6 residents would like to become more involved in the Rainville Estate Forum.

### Next Steps

This consultation report will be shared with Andy Stocker, CCTV Manager and Street Czar, who will be responsible for commissioning the CCTV installation. Interest in involvement will be followed up by the Resident Involvement Team.

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