

REPORTS PACK ITEM A - STARTERS, MOVERS & LEAVERS UPDATE

PRESENTED AT THE HOUSING REPRESENTATIVES FORUM ON 16 JULY 2019

Des Vincent has returned on 17 June 2019 from as interim Assistant Director of Repairs. Welcome back to Des.

Brian O'Mara left Hammersmith & Fulham on 5 July 2019. Brian worked as Head of Operations. We wish Brian all the best for the future.

Mark Arch has joined as the Head of Operations. Welcome to Mark and we wish him well in the role.

Yvonne Stoney is now working in the role of Head of Sheltered Housing. We wish Yvonne well in the role.

Angus Macdonald has joined the Pinnacle Hammersmith & Fulham Team as Contract Services Manager. We wish Angus well in the role.

Daniel Miller, Resident Involvement & Service Improvement Manager

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REPORTS PACK ITEM B – BOROUGH BOUNDARY REVIEW

**PRESENTED AT THE
HOUSING REPRESENTATIVES FORUM ON 16 JULY 2019**

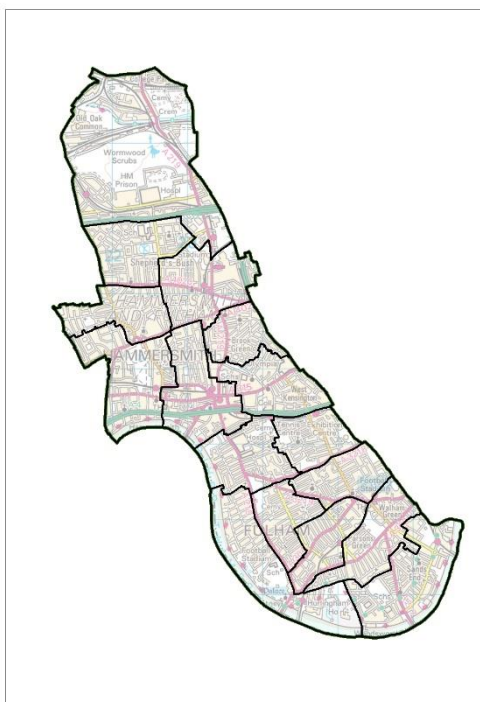
The
Local Government
Boundary Commission
for England

Political map of Hammersmith and Fulham set to change

The independent Local Government Boundary Commission for England is asking local people for their help to draw up a new pattern of council wards for Hammersmith and Fulham Council.

The consultation is the first part of an electoral review which will re-draw ward boundaries across the council.

The Commission has also announced that Hammersmith and Fulham should have 50 councillors in future: four more than the current arrangements.



Illustrate your story with a map of current wards. High res image available at:
<http://www.lgbce.org.uk/media/media-resources/greater-london/consultation-on-warding-arrangements-for-hammersmith-and>

Credit: contains Ordnance Survey data (c) Crown copyright and database rights 2019

In drawing up new boundaries, the Commission aims to deliver electoral equality for voters in council elections so that each councillor represents roughly the same number of voters. The review also aims to ensure that the new council wards reflect, as far as possible, the interests and identities of communities across Hammersmith and Fulham.

Professor Colin Mellors, Chair of the Commission, said: “We are asking local people and organisations to help us draw up new wards for Hammersmith and Fulham. As we develop the recommendations, we will take into account local community identities as well as ensuring electoral equality for voters.

“If you have a view about which communities or neighbourhoods should be part of the same council ward, then we want to hear from you. And if you think a road, river or railway makes for a strong boundary between communities in your part of Hammersmith and Fulham, then this consultation is for you.

“If you’re interested in the way the council is run, just log on to our website to explore our interactive maps and have your say.

“Your views will make a difference.

“We will carefully consider all evidence that is provided during this phase of the review, whoever it is from and whether it applies to the whole of Hammersmith and Fulham or just a small part of the council.

“Residents will then have a further chance to have their say after we publish our draft recommendations in December.”

Local people have until 12 August 2019 to submit their views in this consultation. Further information on the review and interactive maps of the existing wards can be found at consultation.lgbce.org.uk and www.lgbce.org.uk.

ends

Notes to editors:

1. The Local Government Boundary Commission for England is responsible for reviewing local authority electoral arrangements, defining boundaries for local elections and the number of councillors to be elected, as well as conducting reviews of councils’ external boundaries and structures.
2. The Commission has a legal duty to carry out an electoral review of each council in England ‘from time to time’. Hammersmith and Fulham Council has not been reviewed since 2000 and the Commission has therefore

decided that it should review Hammersmith and Fulham in advance of the elections in 2022.

3. The aim of the ward boundary changes is to provide for 'electoral equality'; that means each councillor representing approximately the same number of electors. The Commission must also have regard to community identity and interests and providing effective and convenient local government
4. The types of questions the Commission is asking residents at this stage are:
 - Do you have suggestions about where your ward boundaries should be?
 - Which areas do you identify as your local community?
 - Where do people in your area go to access local facilities such as shops and leisure activities?
5. Residents have from 4 June 2019 until 12 August 2019 to have their say about where ward boundaries for Hammersmith and Fulham's 50 councillors should be drawn. The Commission will then publish its draft recommendations in December 2019 and open a further phase of consultation with local people. New wards are scheduled to come into effect at the 2022 council elections.
6. Members of the public can have their say on the new electoral arrangements by writing to:

The Review Officer (Hammersmith and Fulham)
LGBCE
1st Floor, Windsor House
50 Victoria Street
London SW1H 0TL

Email: reviews@lgbce.org.uk

Follow the Commission on Twitter: [@LGBCE](https://twitter.com/LGBCE)

Go directly to the Commission's consultation portal at:
consultation.lgbce.org.uk

Find out more on our website at: www.lgbce.org.uk

For further information contact the Commission's press office on: 0330 500 1250 / 1525 or email: press@lgbce.org.uk

Peter Smith, Head of Policy and Strategy

Email: peter.smith@lbhf.gov.uk

Tel: 0208 753 2206

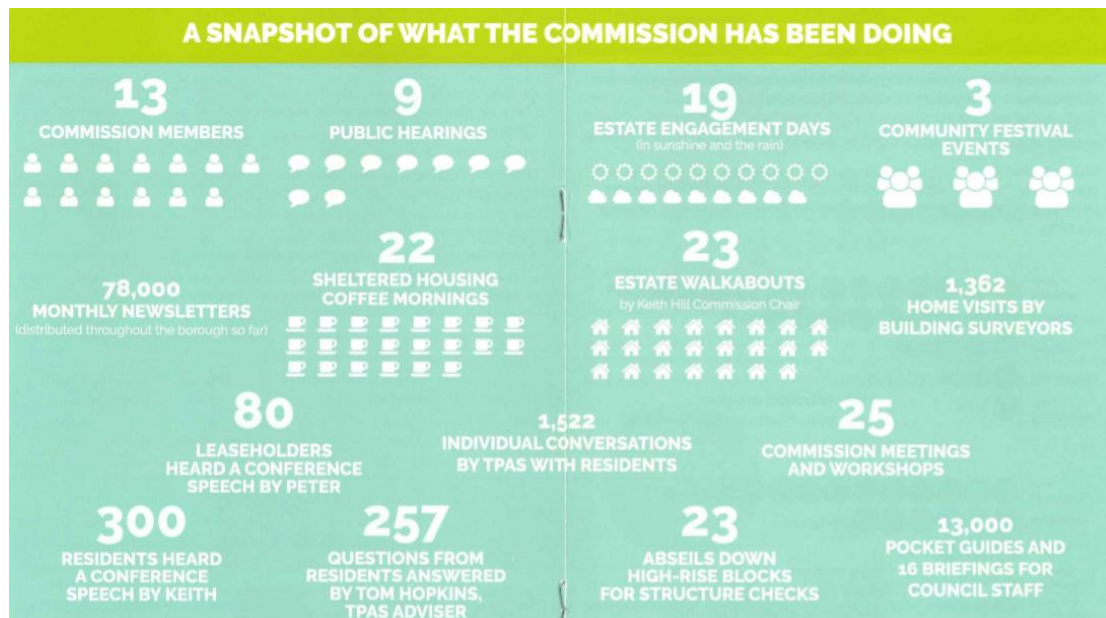
REPORTS PACK ITEM C – HOUSING SCORECARD TEMPLATE IDEAS

PRESENTED AT THE
HOUSING REPRESENTATIVES FORUM ON 16 JULY 2019

Example 1



Example 2



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REPORTS PACK ITEM D – COMMUNITY SAFETY BRIEFING

PRESENTED AT THE HOUSING REPRESENTATIVES FORUM ON 16 JULY 2019

CCTV

The London Borough of Hammersmith & Fulham has one of the most extensive CCTV systems in London with a current network of approximately 1540 cameras.

Community Safety PTZ	230
Community Safety Fixed	87
Housing Cameras	1068
Third Party Links	9
Others	146

**Housing cameras refers to CCTV on estates*

**Third party links are where the CCTV control room are linked to the cameras of large buildings or organisations, including Westfield, CFC, Charing Cross Hospital etc.*

**Others include cameras used by Highways, Parking and TfL*

We also have a pool of 74 temporary deployable CCTV cameras which are regularly tasked to specific crime and street scene hotspot areas.

The CCTV network is monitored and operated centrally in a control room in Hammersmith Town Hall. The control room is staffed 24 hours a day by operatives who review all the cameras in the network for any faults, as well as reacting to live situations within the borough to ensure optimum coverage. To aid with this, there is Police radio coverage in the control room and the operators monitor the radio channels to identify any situations where CCTV coverage may be required.

All footage is recorded and kept for 31 days before being over-written. Recorded footage is stored on secure servers based within the CCTV control room in Hammersmith Town Hall. Access to footage can be requested by the Police, members of the public, or other third parties (mainly insurance companies). These requests are reviewed and processed or declined in accordance with the CCTV Code of Practice as defined by the Data Protection Act 2018 and other legislation.

As this is an integrated system, images can be passed to both the police central (major incident) and local control rooms. Due to the investigative demand placed upon the control room by the Police for crime incidents, they now have dedicated review and download stations within a secure monitored environment at the Police station.

Council CCTV operators were responsible for 629 operator-initiated arrests in 2018.

Recent Housing CCTV project expansion

Lift Renewal Project

Lift cameras have been fitted as part of the lift renewal project across the borough, to protect the asset and increase public safety. These include:

- William Church 4No. Lifts
- Walham Green 2No. Lifts
- Sullivan Court 4No. Lifts
- Lancaster Court 5No. Lifts

Estate CCTV Cameras

Estate CCTV has been added to the following estates to bring them in line with the LBHF housing specification to provide pedestrian and vehicle identification at all points of entry.

- Rainville Court Estate
- Field Road Estate
- Cheeseman's Terrace
- Carnwath Road
- Bayonne Road

Housing Estate CCTV expansion programme

In 2019/20 there are plans to carry out further works, subject to consultation, at:

- White City Close
- Lytton Estate
- Aintree Estate
- Robert Owen
- Cobbs Hall
- Sulgrave Gardens Estate and Stair Core
- Springvale Lifts
- Stair core contingency

Sheltered Housing Schemes

- Swanbank
- Viking Court
- Banim Street
- Underwood House
- Michael Stewart House

Neighbourhood Warden Service

This is a front-line service which has an establishment of one manager, two supervisors and 10 wardens. They operate from 8.00 a.m. to 11 p.m. (with the majority of the shift on duty from 1.00 p.m. to cover the busiest times), 362 days a year (all days excepting Christmas Day, Boxing Day and New Year's Day). Much of their patrol is tasked on the basis of referrals from Housing officers, the Police and local residents.

Their activities include:

- Providing a visible patrol presence on the estates and streets of the borough to prevent, report and deal with anti-social behaviour & low-level crime. They have the benefit of vehicle mounted CCTV and Body Worn Video
- Working with the Police including joint patrols and visits, weapon sweeps, begging interventions, working in schools, and delivering crime prevention initiatives
- Sharing intelligence with the Police and other partners
- Reporting offences such as vandalism, fly tipping, graffiti & anti-social behaviour to the police, the council's housing officers or the rubbish and graffiti removal services
- Acting as professional witnesses for the Police, Council and other services when presenting evidence
- Dealing with environmental and community safety issues, including enforcing the borough-wide controlled drinking zone, ensuring residents and businesses take responsibility for their rubbish and issuing fixed penalty notices for littering, dog fouling and urination
- Attending residents' meetings.
- Attending major incidents and acting as Local Authority Liaison Officers.

Policing

There is a Safer Neighbourhood Policing establishment of two PCs (designated ward officers) and one PCSO per ward. They are supervised by one Sergeant for every four wards (16 wards in the borough). One Neighbourhoods Inspector oversees neighbourhood policing for the borough.

In addition, the council currently fund an additional partnerships Inspector, six Sergeants and 39 PCs. These are mainly concentrated in the town centre wards of Shepherds Bush Green and Hammersmith Broadway, as these wards have the most significant levels of offending.

Within the funded complement there is a community taskforce of one sergeant and eight PCs, who can be deployed to any area in the borough to react to significant incidents or spikes in crime and ASB. They have carried out a significant amount of work on housing estates, especially where there is significant evidence of drug dealing or high levels of other criminality.

The council funds a crime prevention design advisor (PC) who works with planners on the design of new buildings, as well as working with officers to develop design and surveillance solutions to crime in existing areas, including housing estates.

Finally, there are funded officers who work with the Youth Offending Team to engage with and deter young people who are involved in, or at risk of becoming involved in the criminal justice system

The police safer neighbourhood teams provide policing patrols on streets and estates. Where there are significant issues they can be assisted by the funded officers.

Where residents call 999, this is sent to the police response teams, rather than neighbourhood teams, for the fastest response

Neighbourhood Watch

Officers from the council are meeting with representatives from the boroughs Neighbourhood Watch Association to discuss how the council and police can best support existing schemes and assist in the development of new schemes.

Q&A

The below questions were asked by residents in attendance, and responses subsequently provided by the CCTV Development Manager, Andrew Stone

MB - Can the council provide a CCTV policy that details the rationale for the installation of CCTV around the borough?

There is no one single document that provides this information. If you are asking what drives the expansion the answer is simple – to deter and detect crime in as many areas as possible without infringing residents and visitors right to privacy. Our systems are operated within the law and the CCTV Code of Practice as defined by the Data Protection Act 2018 and other legislation. We take extreme care to ensure that the system is secure and is used proportionately. All footage obtained by virtue of the System, shall be processed fairly and lawfully and, in particular, shall only be processed in the exercise of achieving the stated objectives of the system. In processing the footage there will be total respect for everyone's right to his or her private and family life and their home.

RC - Are there any planned CCTV installations for Cedar Lodge and Ash Lodge?

Not at this time, but this can be scheduled in if a request comes from Housing

PH - How many cameras were installed at Maystar estate and what was the rationale for placing them where they did?

53 total cameras (12 still awaiting installation) - 10 Pan Tilt Zoom, 43 Static. The Metropolitan Police minimum specification was used to define the coverage

KH - Regarding CCTV on the Riverwalk, the previous CCTV development manager said that cameras were to be installed from Furnival Gardens to Fulham FC. So far, they go about half way down. Are the remainder scheduled for installation?

We are working on the long-term plan. We do not have a date for this year but can seek to push this up the priority list, if needed.

Pat Cosgrave, Community Safety Commissioning and Performance Officer

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