

# GET INVOLVED

Your  
Community  
Your  
Services

## Housing Representatives Forum

If you are a member of a Tenants and Residents Association (TRA), sheltered housing representative, or are a representative from one of our other of our involvement groups you can join the Housing Representatives Forum.



### WORKING FOR ALL COUNCIL HOUSING RESIDENTS

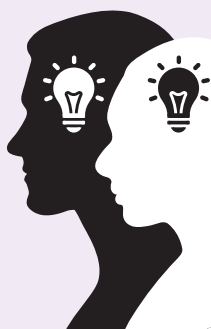
**By Marilyn Mackie**  
**Chair of Housing**  
**Representatives Forum**

The best way to make things happen is for residents and officers to work in partnership together to achieve common goals. I have been involved in housing activities for many years and am passionate about delivering better services for all council housing residents. I am also a very active member of health and older person's forums.

I am the Chair of the Housing Representatives Forum and forum members work hard to make sure that key issues that affect residents are addressed. The great thing with the resident-led forum is that we look for solutions to problems. Residents set the agenda, agree the key actions, and work closely with officers. Sometimes it is the

decisions on the small things that can make a big difference to residents' lives. A recent example of this is the ongoing parking project across the borough. The forum has been consulted on the parking enforcement project from day one. They have had an input into the priority estates and have been monitoring progress.

The Housing Representatives Forum hosts representatives from all parts of the borough. If you have a TRA, or are representatives of a sheltered housing scheme, I would strongly encourage you to get involved and keep adding to our valuable work.



### Key Facts Explained

	7 meetings per year
	Meetings are usually held at the Hammersmith Town Hall
	Membership to the forum is by election through each Tenants and Residents Association (TRA), at each sheltered housing scheme, or by being a representative from a gap site or street property. Representatives are elected on an annual basis
	Commitment of at least 12 months
	Up to 3 hours for each month that the meetings take place in

It's time for you to make a difference



Approved  
by residents  
June 2017

**h&f**  
hammersmith & fulham

The purpose of the forum is to co-ordinate the work of TRAs, sheltered housing representatives, and the involvement groups. The Housing Representatives Forum makes sure that residents' views are reflected in all aspects of housing services and makes recommendations on all areas relating to the delivery of housing services. The forum is a key part of the resident-led decision-making process.

### The aims of the Housing Representatives Forum are to:

- Identify priorities for service provision
- Be a sounding board for new projects and pilot activities
- Make sure that residents' views are reflected in the design and provision of services
- Make better decisions by responding to resident priorities
- Review and comment on the work of the improvement groups
- Improve communities and neighbourhoods
- Monitor and review the progress of the resident involvement strategy



### What will I do as part of the Housing Representatives Forum?

- Be a part of a representative body for residents
- Make recommendations on all matters relating to the delivery of housing services
- Act in an advisory capacity to officers and as a sounding board for the development of future projects and policies
- Help to co-ordinate and develop the work of the other resident involvement groups
- Make sure that residents' views are reflected in all aspects of housing services across the Housing Department
- Review housing performance
- Review the Resident involvement strategy delivery plan

### What will be the result of my involvement?

- Identify priorities for service provision
- Better decisions being made because we are responding to resident priorities
- Continually improving tenant/leaseholder and landlord relationship
- Improved communities and neighbourhoods

For more information on the next Housing Representatives Forum meeting, please contact the **Resident Involvement Team**:

By email: **[GetInvolved@lbhf.gov.uk](mailto:GetInvolved@lbhf.gov.uk)**

By web: **[www.lbhf.gov.uk/residentinvolvement](http://www.lbhf.gov.uk/residentinvolvement)**

By phone: **020 8753 6652**

In writing: **3rd Floor, Town Hall Extension, King Street, W6 9JU**