



**SAFETY OF SPORTS GROUNDS ACT 1975**

**FULHAM FOOTBALL CLUB**

**SAFETY ADVISORY GROUP (SAG) MEETING**

**19<sup>th</sup> July 2018**

**10am**

**Hammersmith Town Hall**

**PRESENT:**

**London Borough of Hammersmith and Fulham (LBHF)**

Ann Ramage (Chairman)	- Head of Environmental Health (Commercial)	(AR)
Graham Souster	- Commercial Services Lead Officer for Fulham FC	(GS)
Elina Sobti	- Governance and Scrutiny	(ESO)
Kieran McKenna	- Commercial Services	(KM)
Tony Pegrum	- Network Coordination Team Manager	(TP)
Keith Stevenson	- Parking Information and Events	(KS)
Stephanie Needham	- Commercial Services, Team Manager	(SN)

**Metropolitan Police Service (MPS)**

Acting Chief Inspector James Brockway	(JB)
Inspector Lysander Strong	(LS)
DFO Tony Delamo	(TD)

**Fulham Football Club (FFC)**

Darren Preston	- Chief Operating Officer	(DP)
Eddie Simpson	- Safety Officer	(ES)
Steve White	- Deputy Safety Officer	(SW)

**London Fire Brigade**

Paul Humphreys  
Michele McHugh

(PH)  
(MM)

**London Ambulance Service**

Matt Shute

(MS)

**National Health Service**

Rachel Eggar

(RE)

**Sports Grounds Safety Authority**

Geoff Galilee

(GG)

**Parks Police (RBKC & LBHF)**

David Pullan

(DPU)

Item No.	ITEM	ACTION
1.	<p><b><u>Welcome from the Chairman</u></b></p> <p>AR welcomed members to the SAG meeting and congratulated Fulham FC on their promotion back into the Premier League.</p> <p>AR advised that this meeting and all future SAG meetings would be split into two sections. Sensitive matters in relation to counter terrorism and security would be discussed in a smaller sub-group held immediately after the main SAG meeting. The minutes for 'Part 2' of the meeting would not be published and would be circulated to attendees only.</p>	
2.	<p><b><u>Apologies/ Introductions</u></b></p> <p>A round of introductions took place.</p> <p>Apologies had been received from:</p> <ul style="list-style-type: none"><li>• Jackie Soper – LBHF Parking Control</li></ul>	
3.	<p><b><u>Confirmation of previous minutes and matters arising – 2 August 2018</u></b></p> <p>The minutes of the last meeting were approved as an accurate record and were signed off by the Chairman.</p> <p>AR was satisfied that the actions had been completed and any ongoing matters would be discussed in later items.</p>	

<p><b>4.</b></p>	<p><b><u>Update on Stadium Development</u></b></p> <p>DP advised that the following work would take place over the course of the summer period:</p> <ul style="list-style-type: none"> <li>- For Premier League compliance the floodlights required upgrading with the revamping of the existing masts. It was hoped this work would be completed by 31/08/2018.</li> <li>- The café would permanently close to make space for a new media facility. The existing press room would also close.</li> <li>- 60 seats have been lost in the Putney Stand (P1 block) to extend the interview rooms, increasing from 2 rooms to 5.</li> <li>- Changes would be made in Blocks P1 - 3 in the Putney Stand for a new wheel chair deck area. The existing disabled deck in Block 7 would also be improved. The works form part of a phased approach to improving accessibility.</li> <li>- The two-year build program for the Riverside Stand would begin in May 2019. As it stood presently, the club was in mid-tender and no contractors had been selected.</li> <li>- The Club would be looking to engage with the LBHF on the transition of the works, the loss to stands concourses etc.</li> </ul> <p>AR stated it would be good for the Club to engage with LBHF around the planned disability/ accessibility works that were carried out. It would be useful to have LBHF on board with disability modifications as these builds could be challenging.</p>	
<p><b>5.</b></p>	<p><b><u>FFC Safety / Security Management season-end review</u></b></p> <p>ES gave a statistical update with regards to the last season:</p> <p><b>Management / Operational Changes</b></p> <p>The meeting was advised that Eridian Halilaj, Safety Officer for 2 fixtures Burton and QPR gained an NVQ4 and had now joined the police.</p> <p>ES informed that in terms of management there had been no changes. They were in discussions with two stewarding agencies. Stewarding agencies carried out inductions on 18<sup>th</sup> July 2018.</p> <p><b>Fixtures</b></p> <p>There were 28 fixtures played at Craven Cottage last season.</p>	

25 League fixtures, 2 Friendly & 1 Cup fixtures.

4 x Category SO

15 x Category A

9 x Category B

0 x Category C

### **Arrests/Ejections and Refusals**

28 Arrests, 22 Away supporters & 6 Home. ES advised that compared to last season there had been 30 less arrests which was an ongoing trend.

#### **Home**

3 Possession of Drugs

2 Pitch Incursion

1 Assault

#### **Away**

17 Possession of Drugs

2 Pyrotechnic Use (Wolves & QPR)

1 Assault on Police

1 Criminal Damage

1 Racially Aggravated Public Order

#### **Ejections**

ES advised that compared to last season ejections had gone up by 51.

187 Ejections, 158 Away, 29 Home.

63 Refused entries

42 Drunkenness

34 Breach of Ground Regulations (includes 7 for underage drinking)

17 Drinking in view

14 Fail to Comply with Steward

8 Disorderly Behaviour

6 Smoking

3 Fail to Produce Ticket

The meeting was informed that a number of Colombian supporters were ejected following a pitch incursion at the conclusion of the fixture with Australia. There had also been a mass celebratory pitch incursion following the Fulham v Derby County Play-off 2nd Leg.

### **Match-day issues – including flares, smoke devices, pitch incursions, persistent standing.**

ES highlighted the below incidents:

#### **Aston Villa 17/02/2018**

34 Ejections (27 away)

Ticket touts

Flares let off on route to stadium.

Council truck exiting Bishops Park into sterile TMO in Stevenage Road. GS confirmed he had raised this with LBHF Parks Manager and council's parks contractor.

#### Wolves 24/02/2018

Corporate guest had climbed on top of the Security Room roof at the end of the match.

2 Flares let off on concourse at half time.

Ticket touts.

During egress, female Fulham supporter reported assault by Wolves supporters in Harbord Street. This was being treated as an allegation.

1 turnstile malfunction.

#### Sheffield United 6/03/2018

Post-match a supporter had a heart attack getting onto a coach and sadly subsequently died.

Tow truck went AWOL.

Steward allowed supporter with large suitcase into stadium.

#### QPR 17/03/2018

2 Smoke flares at half time, one on the concourse and one in the toilets.

#### Reading 10/04/2018

2 under 18 year old home supporter pitch runners.

#### Colombia 27/03/2018

There were a number of pitch runners post-match.

#### Derby 14/05/2018

Large celebratory pitch incursion of home supporters.

#### **General**

There were broken seats at most fixtures (10+)

Two 5.30pm kick-offs took place which worked well as there were less issues on ingress.

Operation Hammy – persistent standing operation from Leeds fixture, 1 assault on steward (head butt, Sunderland).

Safeguarding issues: underage drinkers; vulnerable adults & searches. There was a bigger investment in this area in terms of ensuring that vulnerable adults were chaperoned.

There were fixtures with 5000+ away supporters; Southampton, Aston Villa, Wolves & Leeds

There were three where flares let off (QPR, Wolves, Derby).

### **Complaints received**

ES informed that there had been a complaint with regards to the medical response time after a supporter collapsed. CCTV footage was reviewed, and the speed of the response was appropriate.

There were reports of a thief targeting supporters. The police were involved in this, but the outcome was not known.

#### Southampton

Complaint regarding arrest and ejection (overzealous stewarding).

#### Burton Albion

Refusal adult on child ticket (No ID).

#### Nottingham Forest

Complaint regarding ticket holders in wrong seats.

View obstructed by stewards.

Disabled seating away supporters (sales issue).

Ejection drunkenness (cost of trip).

#### Aston Villa

Smoking in Johnny Haynes Stand.

#### Wolves

Complaint of Racial abuse by Wolves supporter towards cleaners (Kick it out referral made).

Mistaken identity ejected allegedly after being refused entry earlier.

A spectator went out for a cigarette outside stadium and was not allowed to return.

A complaint was made about the severity of a ban.

### Sheffield Utd

A spectator was ejected as failed to produce a ticket when requested to by a steward (Riverside Stand).

A spectator was not allowed in to use toilet before the ground opened.

### QPR

Standing issue in the Hammersmith Stand.

### Colombia

Various frivolous issues (Fulham supporter).

### Reading

Overzealous stewarding regarding young supporters involved in pitch incursion.

### Sunderland

Unacceptable steward behaviour (aggression to structure).

ES added that overall the club had received less complaints than in previous seasons.

### **Positive feedback**

Positive feedback was received in relation to Southampton by a photographer who had equipment stolen; he praised the Club's response.

Positive stewarding feedback was received after the match with Sheffield United.

Assistance rendered to Wolves disabled supporter during a match.

Medical treatment was provided to a small child during the Sunderland match.

Medical care provided following illness during the match with Derby.

A letter of apology over exuberance following a goal (inappropriate touching of a female steward) was received after the match with Brentford.

### **Medical incidents – accident and injury statistics**

ES advised there were 67 logged incidents – 25 staff and 42 spectator this season, 25 fewer than last season.

#### Five attended hospital for the following:

Southampton – Abdominal pain (staff)

Wolves x 2 – Abdominal pain (staff) and a Cut nose

Colombia – Chest pain and headache

	<p>Derby – Nauseous headache.</p> <p>62 Minor and 5 serious</p> <p>19 new injuries (supporters) of which:</p> <p>4 slip/trip/falls</p> <p>10 Impact injuries</p> <p>2 scalds</p> <p>1 burn</p> <p>Staff issues other than hospitalisations all minor, figures contain 2 scalds.</p> <p>AR asked if there were any trends in falls around the stadium. ES reported that no trends were apparent. Injuries which occurred outside the stadium were only recorded if the Club was approached for medical assistance. ES added that the reporting spreadsheet was difficult to use as specific medical information cannot be detailed in it. GG stated he would send ES an updated version of the SGSA medical spreadsheet.</p> <p>GG advised that in other SAG meetings, medical records were circulated to gauge what was occurring. GG added that all football clubs kept records of every match day and used the spreadsheet to capture this information. GS informed that a match by match breakdown was received at partnerships meeting attended by the local authority. AR added that from a SAG point of view, the interest was in trends and detail in relation to medical interventions.</p> <p>GG stated he would discuss data sharing on a more than once yearly basis with ES.</p> <p><b>Supporter Group Liaison and feedback</b></p> <p>DP advised that the Club had good engagement with the Supporter' Trust, high on their agenda was the Riverside Stand development. The Club was considering setting up an accessibility group. Other issues raised, complaints about the volume of the PA system at half time; some like standing some don't. AR had attended the last meeting and found it very useful. TD requested he would like to attend the next meeting.</p> <p>GG enquired whether there had been a de-brief following the Derby Play off fixture? GS advised it had not taken place yet. JB felt the de-brief was not for this forum and would need to be scheduled.</p>	<p>GG</p> <p>FFC/ MPS/LA</p>
<p>6.</p>	<p><b><u>Metropolitan Police (MPS)</u></b></p> <p>H&amp;F, K&amp;C and Westminster teams had formed a joint -Borough Command Unit. JB informed that they were going through a transitional phase and wider functions would be rolled out by February 2019. The meeting was informed that Mr Whitton had had a change of role and that Mr Lysander Strong would be the point of contact and SLT lead as they moved into next year.</p>	



JB advised that in relation to reported incidents since the last SAG, there was nothing that would be classified as disorder. JB felt that it had been a significantly less challenging period than in previous seasons and the statistics reflected this.

JB advised that MPS had a wider staff base to fill demand as they moved forward over the next few years.

### **Public order and arrests statistics/trends**

JB reported on the figures and statistics in relation to arrests, as follows:

Over the course of the 2017/2018 season there had been a total of 78 home fixtures arrests of which 9 were Football Act Offences, 3 Public Order/ Anti-Social, 3 Violence against the person, 60 drugs related and 1 'other.' Arrests were lower than last season (35% down).

### **Racist/homophobic behaviour**

Racially aggravated offences numbered 1 which was a decrease on last season where there had been a total of 4.

### **Any notable fixtures**

JB referred to the Derby play-off fixture (mass pitch invasion). JB added it had been a unique fixture which had required a unique response. However, there were collective learning to be taken from it. JB advised that a further discussion around this match would take place in a separate forum.

JB advised there were other challenging derby matches against Millwall and QPR, but significantly less of an issue owing to Fulham's season of success.

### **FFC Supporter Behaviour at Away Fixtures**

TD informed that at away fixtures behaviour had been quite normal; mostly arrests for drunkenness. There were 4 arrests at away fixtures compared to 12 in the previous season. With Fulham's success the away support bigger for the club and with this some increase in anti-social behaviour. The police actively tried to re-educate the youth element of Fulham supporters about their behaviour.

### **Banning Orders & MPS/CPS Prosecution of Football Offences**

Three Court bans were issued against arrested subjects. It was reported that a number of Fulham subjects were under investigation after disorder at Rotherham Train Station (Op Harlem) and Reading at the start of the season. The subjects had been charged and banning orders were applied for.

### **British Transport Police**

No feedback received from the BTP. GS advised post-match queue management at Putney Bridge Station next season may be an issue warranting monitoring. GS to contact BTP about SAG participation. ES advised he may have more information by next week as due to meet BTP about away support

	<p>travels. ES informed other than the closure of Euston Station, there would be fewer rail network issues next season of planned closures affecting Fulham matches.</p> <p>GG advised at the Arsenal SAG meeting he had attended that there would be a remodelling of Kings Cross Station by Network Rail. This would mean at certain weekends the station would be closed. Finsbury Cross would become the new terminus and therefore some northern club supporters may experience travel delays.</p> <p>AR mentioned that Fulham had gone to some lengths with its ticketing policy, particularly with the Derby playoff match and there would no doubt be some learnings for next season. ES advised that the away allocation would be 3,000 but anticipated the take up would be in the region 2,500. The updated ticket sales process will be in the Operations Manual.</p> <p>JB that owing to the anomaly with the mixed area of the Putney Stand the number of away supporters last season was regularly over 3,000. JB advised he had been fully sighted on the ticket policy for next season and had no objections. DP advised season ticket sales had reached 13,500 for next season.</p>	
7.	<p><b><u>Local Authority Review – 2017/18 Season</u></b></p> <p><b>a) Lead Officer Update</b></p> <p><b>Observations following Inspections</b></p> <p>GS informed that LBHF representatives had attended all pre-match planning meetings which were minuted by the Club.</p> <p>There had been 12 inspections carried out this season.</p> <p>Discussed at January SAG meeting:</p> <p>Cardiff City - 9th September.  Derby County – 18th November.  Millwall – 25th November.  Birmingham City – 9th December.  Southampton (FA Cup) – 6th January</p> <p>Post January SAG inspections and issues:</p> <p><u>Aston Villa – 17th February</u>  There were 6,000 away supporters.</p> <p><u>Wolves – 24th February</u>  Smoke bombs were set off and arrests made.</p> <p><u>QPR – 17th March</u>  Smoke bombs were set off and the park gates had been closed.</p> <p><u>Columbia v Australia - 27th March</u></p>	

	<p>Issues with staircase concourse management, a pitch incursion, park gates and alcohol sales.</p> <p><u>Leeds – 3rd April</u> Anti- climb measures on roof beams were necessary.</p> <p><u>Brentford - 14th April</u> A home supporter was pushed down stand stairs.</p> <p><u>Derby (Play-off) 14th May</u> Mass pitch invasion and police assistance had been required.</p> <p>GS added that the smoke bomb culprits had been dealt with and sanctions put in place due to supporting CCTV evidence.</p> <p><b>Compliance with the Safety Certificate and Operations Manual</b></p> <p>AR advised that the Safety Certificate would need to be re-issued with regards to the new disability seating. ES stated he would put together documents and figures before the start of the season and then review/amend the information once the new seating was in place. AR added that dates were to be agreed for certificates as she would need to sign these.</p> <p><b>Customer Feedback – complaints / praise</b></p> <p>No safety related complaints had been received.</p> <p><b>Supporters Groups liaison / feedback</b></p> <p>Contact was made with Fulham FC Supporters’ Trust on 9th July. However, no response was received to date.</p>	ES
8.	<p><b><u>Outside the Stadium</u></b></p> <p><b>Traffic Management Order (TMO) operation</b></p> <p><u>Stevenage Road</u></p> <p>GS informed that there had been a few issues in relation to a large residential development near the stadium and damage caused to the footpath most likely from deliveries.</p> <p>AR advised there were some concerns with regards to the size of media trucks on Stevenage Road and the increase with Premier League requirements. GS added that in view of emergency exit access needing to be kept clear he had been liaising with the Club on next season’s requirements. It was of key importance to ensure the width of the trucks did not cause an obstruction of the emergency path.</p> <p>DP advised that the matter was a piece of ongoing work with broadcasters around their set-up. DP advised that the council’s decision to install electric</p>	

<p>car charger points in the OBTV area without consultation was a serious concern.</p> <p>TP added that the local authority highways department was not always informed of modifications made. The highways team would need to consider this. GS advised that the charger points should be removed as they would be problematic.</p> <p>ES stated that Sky Broadcasting had said they would be able to pull in the expandable side of the OB truck and possibly do so during live broadcasts, if there were an emergency. AR advised that it needed to be understood, perhaps through a test, how this would work and how quickly the vehicle would concertina. DP advised that they were trying to organise this with Tyrone Alexander (LFB) and he would report back on them. MM advised that this would normally be accounted for in the Fire Risk Assessment. GG further advised that Sky Broadcasting would have had an in case of emergency risk assessment. AR asked that this was checked.</p> <p><b><u>Signage</u></b></p> <p>TP informed the meeting that the highways team had looked to implementing the original signage designed but when checked against Traffic Sign Regulations, the signs did not meet the requirements. However, new signs and posts had been designed and these would be installed by 25/08/2018. TP stated in all there were 40 signs which could be flipped.</p> <p><b>Parking Services</b></p> <p><b><u>VMS signs</u></b></p> <p>The meeting was informed by KS that LBHF's VMS match information displays, were still not working six months on. ES added that at the last SAG, it was stated the matrix signs would be fixed as the local authority had identified a new company to install a new system. ES advised that the Club had been asked to contribute £30,000 to the replacement cost of the signs. AR advised this was another ongoing piece of work and requested an update on its progress.</p> <p>KS informed that in the meantime manual signs had been installed and the street lighting team had dealt with this. KS advised he would report back on the progress of the installation of new VMS signs / software upgrade.</p> <p><b><u>Virtual Visitor Permits</u></b></p> <p>KS informed the meeting that visitor permits had been replaced by transponder cards and parking enforcement officers would be able to check whether vehicle owners were residents or guests. ES stated that only traffic enforcement officers would have access to this information and that the club's traffic stewards would not know if a resident or visitor. AR suggested perhaps, residents could provide a proof of address. KS added that residents in zones X and Y still had their physical permits but eventually these would be replaced by a virtual system.</p>	<p><b>Highways</b></p> <p><b>FFC</b></p> <p><b>Highways</b></p> <p><b>KS</b></p>
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## **Parks Police**

GS advised that there had been issues with not all gates in Bishops Park being fully opened and this was escalated with Parks Police regarding the QPR and Columbia v Australia matches. The matter had been resolved.

There was concern with regards to a damaged stone wall pillar by the Putney Bridge end of Bishops Park, which did cause a pinch point and required crowd control measures to be implemented by Parks Police.

DPU, from parks policing mentioned the incident of three flares set off in Bishop's Park by Crystal Palace supporters. DPU asked whether buckets of sand and water would need to be on hand to deal with incidents like this. AR asked that DPU discussed the matter with LBHF's Parks department.

DPU informed the meeting that the Parks Police service provided 2-3 officers on match days. The large metal gate needed to be fixed before the start of the next season. DPU suggested that for bigger games it would be beneficial for an MPS officer to be present along with two parks police officers as they were not in radio contact.

TD stated there had been incidents of people falling into skateboarding bowls due to poor lighting. AR asked that DPU discussed the health and safety matter with the head of parks.

## **Licensing**

GS advised there were no issues of concerns reported by Licensing. JB confirmed the issues with Blooms Bar on Fulham Palace Road had been resolved. The licence now had football conditions on it. TD advised that the Durrell PH wanted to go mixed supporters on matchdays and this was up to the landlord to manage.

## **Street Trading**

GS informed there was certainly an increase during the latter half of last season with the numbers of ticket touts and other illegal street traders. This was likely to become an issue for next season. AR asked that the issue was reported to Trading Standards after identifying the specific issues following the first two matches of the new season. AR added that the Club needed to monitor the concern, to evidence its impact. ES reported that the Club did not have the capacity to monitor ticket tout activity in parks and perhaps something needed to be in place with regard to this.

AR suggested DPU informed his officers of the issue and asked them to write up a detailed record of match nights, which would help provide evidence for a business case around management of ticket touting. DPU advised that there were park by-laws that they could use.

GS asked whether the police would serve CPNA notices on touts. JB advised this tactic would be implemented first at Chelsea as he was not keen to utilise this power at Fulham.

**DPU**

**DPU**

**DPU**

	ES confirmed his staff would continue to disrupt the touts outside the ticket office / in Stevenage Road.	
9.	<p><b><u>London Fire Brigade Update</u></b></p> <p>AR welcomed PH to the meeting and stated how important it was for the Fire Brigade was engaged with all SAG discussions and Club contingency plans, so that emergency access options were understood by all. LFB absence from recent meetings had been of concern.</p> <p>PH informed that he would be taking over management of Fulham Fire Station Visit to the grounds had already been arranged in view of this and he had met ES. PH added that access restrictions would be checked and a test drive through arranged on a match day.</p> <p>AR asked that PH liaised with ES and match commanders on fixture days as it was important LFB had an overview of what was going on. MM advised she would like to visit the grounds and view the fire risk assessment.</p>	LFB
10.	<p><b><u>London Ambulance Service</u></b></p> <p>RE attended and advised that there were no concerns or issues to report. This was RE's last SAG meeting before a handover to Sophie Walmsley. AR thanked RE for her contribution to the SAG.</p>	
11.	<p><b><u>Transport for London / London Underground</u></b></p> <p><u>Transport for London</u></p> <p>ES informed that he had received emails from TFL advising on station closures. There were due to be closures on the District Line East and a closure at Euston station. However, these closures would not directly impact the Club. The transport police team tended to provide a wider picture of London transport. ES advised he would send these emails over to GS.</p> <p>AR asked that for the next SAG, information with regards to rail and underground concerns were provided.</p> <p><u>British Transport Police (BTP)</u></p> <p>AR informed that GS would contact the British Transport Police to invite them to the next SAG meeting and provide written information.</p>	GS
12.	<p><b><u>Forthcoming Season</u></b></p> <p>AR raised the issue of persistent standing and whilst advising there were no solutions to this national problem the Club needed to have management measures to be employed. Other than for cup matches the Club is reliant on information from years back when it was in the Premier League.</p> <p>ES advised that there is a growing positive feeling towards rail seating to enable safe standing at stadiums. ES also didn't think it would be a greater issue in the Premier League as they would no longer be having 6,000 away supporters</p>	

attending. Many of the teams who are in the Premier League were promoted from the Championship who Fulham will have played. ES fully appreciated that the Club must deal with the issue.

AR stressed the importance of managing the aisles and vomitories through proactive intervention. Visiting supporters from Liverpool, Manchester Utd will be a challenge.

GG raised the need to review match by match and to risk assess to ensure a management plan is in place. This is the reason all seat stadiums is a condition of the licence issued by the SGSA. The current Parliament review on safe standing is expected to report back at the end of the year and whether there will be any law changes. The SGSA will seek to see how clubs are dealing with persistent standing as they need to have policies and procedures in place. For standing to be safe crush barriers were required.

ES felt that in terms of the experience at Fulham there was no evidence to show that standing in the stadium was unsafe.

GG disagreed as stands with over 25 degrees gradient were not safe to stand in.

AR reiterated for the club to be aware about the licence that they had from the SGSA.

FFC provided the following data regarding standing over the last season:

**11 fixtures where 100% away supporters stood throughout, this is one more fixture than season 2016-17**

Wolves (6500), Southampton (6500), Leeds (6000), A. Villa (5500), Birmingham (4015), Cardiff (3300), QPR (2790), Middlesbrough (2700), Ipswich (2020), Norwich (2000) and Derby (1990) - Vomitories & aisles kept clear mostly by compliance but a few needed Stewarding actions.

**Other fixtures % standing**

Sheff Weds 98%, Millwall 98%, Notts Forest 97%, Derby 91%, Preston 87%, Sheff Utd 80%, Brentford 71%, Bolton 65%, Sunderland 65%, Reading 45% and Bristol City 42%.

**Only 3 fixtures where almost all supporters sat down**

Burton 23%, Hull & Barnsley 15%.

- Public address messages instructing supporters to sit down for most fixtures went unheeded.
- Derby Play off fixture saw significant standing in home areas of Hammersmith Stand.
- In general, persistent standing of away supporters increased, whilst home areas remained relatively similar with limited standing in the Hammersmith Stand.

	<p>GG advised that the Green Guide had information on persistent standing. AR added that the concern was around anti-social behaviour in areas of standing and how this impacted exits, as well as related injuries. AR advised that the local authority continued to monitor the issue.</p> <p><b>Highways planned works</b></p> <p>TP informed that from 30<sup>th</sup> July 2018 for 10 weeks, works would be carried out on Wandsworth Bridge Road/ Carnworth Road; this was likely to cause congestion over Putney Bridge. Works would also take place on Fulham Palace Road. TP advised he would keep the group informed of any updates when he had more details.</p> <p><b>Drug Disposal Bins</b></p> <p>JB explained that 60 drug disposals were carried out last year and a large amount of police time had been dedicated to this. The MPS worked on an amnesty scheme where drug disposal bins would be put in place. There was a consultation period around the idea and there were no objections with regards to this being rolled out. ES informed it was planned to place one bin on the Putney side and another on the Hammersmith side. ES further advised that these would be put in place soon and there is a training need for staff. Once drugs were found during searches they would be seized, put into the bins and the person found in possession would be ejected from the stadium.</p> <p>ES spoke about safeguarding issues as any child found in possession would need to be referred to the police as would those in possession of quantities for supply.</p> <p>The aim is to start using the drug disposal bins the second match of the season.</p> <p>AR requested that the MPS document on drugs disposal was made available in the football Club's Drop Box.</p> <p>AR requested JB provided an update on how the scheme was going at the January 2019 SAG meeting.</p>	<b>JB</b>
13.	<p><b><u>Sports Ground Safety Authority</u></b></p> <p>GG advised from his observations Craven Cottage was a well-managed ground.</p> <p><u>Derby play off</u></p> <p>GG informed that this had already been dealt with and would be looked at further separate to this meeting.</p> <p><b>Green Guide consultation update</b></p> <p>Consultation had been completed and the Green Guide 6 would be available in October 2018. The new development concerns in relation to the new Green Guide should not be of issue where Building Regulation submissions have already commenced</p>	



	<p><b>Other matters</b></p> <p>The wider definition of safety had reached a conclusion and the expectation was for clubs to have in place now an event safety policy, and plans for anti-social behaviour, crime and disorder and counter terrorism.</p> <p>GG informed that UEFA had made new rules around combustible seating. The rules would affect Burnley and possibly also Fulham with regards to European future fixtures. The rules would apply to wooden seating only and not decking to GS 's query. ES informed that some of the older seating in the stadium was listed and wooden.</p> <p>UEFA has also rules that no steward must handle pyrotechnics, this must be the role of a qualified fire steward.</p> <p>The restriction on alcohol sales during European cup competition was to be relaxed.</p> <p>GG advised that the licensing process was complete. Football clubs were advised to improve reporting of accidents. There had been some talk around the reason for the increase in reported injuries; that more people were approaching stewards. ES added that spectators were unlikely to attend hospital for injuries incurred on the way to the ground, so seek medical attention once in the stadium. GG stated that medical reporting would need to be looked at, as the number of reported injuries had doubled in the last season.</p>	
14.	<p><b>Wider Definition of Safety - progress</b></p> <p><u>Local Authority response</u></p> <p>AR advised that a letter to all 3 clubs was sent out in May 2018 which had set out the scope and proposed timetable for implementing the SGSA guidance. Progress had been made towards this detailed and wide-ranging piece of work. A discussion was had with regards to the potential implications with other London LAs.</p> <p>AR stated that she had advised the Club that policies and procedures around anti-social behaviour would need to be adopted. AR had also requested it was ensured the whole of the operations manual referred to the wider definition of safety. AR reported that the Club had made good progress in updating policies and this remained an ongoing priority. A renewed safety certificate could be offered in the Autumn.</p> <p><u>Club Response</u></p> <p>ES was reviewing all documentation, time pressure prevailing.</p> <p>ES informed that 75% of the documentation had been amended and it was hoped it would be ready by the start of the season. Documentation had been amended by things like referring to 'matches' as 'events' for example. However, ES added that there had been no clear instruction as to exactly</p>	

	<p>what would need to be amended, so a review of the final documentation would be welcomed.</p> <p><u>Safety Certificate</u></p> <p>A revised General Safety Certificate would be issued, which included reference to the Wider Understanding of Safety and any additional requirements in the forthcoming Green Guide edition.</p> <p><u>Operations Manual</u></p> <p>A formal audit against the SGSA guidance would be conducted as part of the annual inspection.</p> <p><u>SAG Terms of Reference</u></p> <p>To be revised to include Safety for All, the Part 2 meetings, Local Authority policies and documents. This would all be reviewed (as they are annually) to reflect changes in terminology</p>	
<p><b>15.</b></p>	<p><b>Chairman's update</b></p> <p>AR advised that regular meetings with Club, MPS and SGSA took place and these were held periodically.</p> <p>AR advised that they were looking to streamline future meetings and Terms of Reference.</p> <p>It was proposed that in future, to reduce the impact of these meetings on colleagues who currently attended a long meeting to contribute on only a single area, those members would be asked to provide a written submission if they had anything to report and were not able to attend.</p> <p>If there was a specific piece of work up for discussion, then invites would be extended to appropriate officers to advise the SAG as per the Terms of Reference.</p> <p>It was not proposed to restrict the circulation of the agenda. All who wished to could continue to report to the meetings.</p>	
<p><b>16.</b></p>	<p><b>DATE AND VENUE OF NEXT MEETING</b></p> <p>To be confirmed. January 2019.</p>	<p><b>GS</b></p>