

**Pharmaceutical Needs Assessment 2018-2021
Patient and Public Engagement Plan**

Name of Group/Activity	Description of group and numbers	Activity	Key contacts
BME Health Forum	BME Total membership not known, newsletter goes out to 700 members across K&C, H&F and Westminster	• Attended BME Health Forum meeting • Online questionnaire link circulated to members via newsletter and included on webpage • Provided information and contacts for possible Grenfell Engagement	Nafsika Thalassis Concia Albert
Community Champions including maternity champions	CC work with diverse groups of residents across the 3 Boroughs	• Email circulated by commissioner as well as Healthy Dialogues to all Community Champion teams • Engaged with White City, Westminster, Addison and Land's End Community Champions • Requested champions to fill out questionnaire and promote to service users • Community champion teams provided outreach support • Attended events	Lesley Derry Various
Age UK	Over 50's	• Requested inclusion of online link in newsletter/mail out to 400 members	Zara Ghods
Adult Services	Various	• Requested circulation of paper copies of questionnaire to all teams particularly in sheltered schemes • Approximately 90 completed questionnaires were returned from Adult services	Kevin Williamson
Kensington and Chelsea Council of Voluntary Sector	Diverse voluntary groups	• KCSC circulated online link to mailing lists and via newsletters • Discussed potential options for Grenfell engagement	Angela Spence
Mosaic Community Trust	BME- mainly Bengali and Arabic	• Established contact but they don't have capacity to support this work at the moment having lost funding for their groups	Lena Salter-Chodhury

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Kensington and Chelsea		users	Jamie Runton Marian O'Donoghue
SASH	LGBTQ	Information circulated to other organisations and service users by community engagement coordinator	Edem Ntumy
Healthwatch	Diverse user groups	- Support with circulation of questionnaires - Advice and support on engagement with various groups	Olivia Clymer
Library service	Various	Information circulated to all teams by Health Information Officer	Kate Gieguld
Community Pharmacy outreach	Various	- Based on IMD data, chose 06 pharmacies in different wards and made contact with them to enable Community Researcher to be based in them during different times of the day - Community Researcher was based in 01 pharmacy in Colville Ward for half a day on a weekday from 10.00 to 2.00	Various pharmacies
Grenfell Residents Engagement		- Worked with BME Health Forum, CCG engagement lead and KCSC to identify contacts - We considered outreach at Pharmacies closest to Grenfell but since residents have been re-housed this option was discounted - It was identified that there is an outreach worker who is the most likely to give us a sense of needs; however, it has been difficult to get their contact details - An officer has been appointed by the Council who carry out needs assessments for this group has been appointed and perhaps, during the consultation phase we will be able to get a sense of needs	Various