

Hammersmith & Fulham Disabled People's Commission (DPC)

Meeting minutes – 11th July 2017

Who was at the meeting?

Members of the commission:

Tara Flood (Chair)

Victoria Brignell

Jane Wilmot

Patricia Quigley

Ramona Williams

Martin Doyle

David Isaac

Also at the meeting:

**Clenton Farquharson (National
Co Production Advisory Group)**

**Caroline Speirs (Thick Local
Act Personal)**

Katy Murray (LBHF)

Lisa Redfern (LBHF)

Viv Whittingham (LBHF)

For support:

Peter Smith (LBHF)

Fawad Bhatti (LBHF)

Apologies to the commission:

Kate Betteridge

Councillor Sue Fennimore

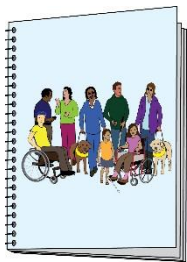
Mike Gannon

Councillor Ben Coleman

Ali Buhdeima

Kevin Caulfield

Introduction and Actions



Tara gave some background on the group for the guests, and explained why the DPC is focussing on making co-production clear for the council.

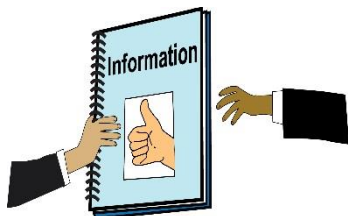


Actions on a separate sheet.

Adult Social Care and Co-production



Katy said that the DPC was having an impact already. Katy said that people were talking about how to work differently, but it needs people from all levels to get involved.



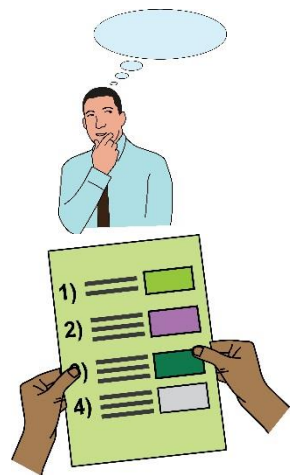
Viv introduced herself as Head of Service Care & Assessment. Viv said that in her area there was lots of talk about engagement, involvement and consultation.



Viv said that co-production is a 'no brainer', especially when there is less money available (austerity). There is no point setting up services that people don't want and won't use. Viv said there were a few areas that she could see co-production being used in her work: Visual Impairment Strategy and Hoarding Strategy.



Lisa introduced herself as new Director of Integrated Care and agreed with Viv that co-production should be at the heart of the council's work.



Lisa explained that commitment was strong from her colleagues. But, there is a need for the council to improve their skills and knowledge in working in this way.

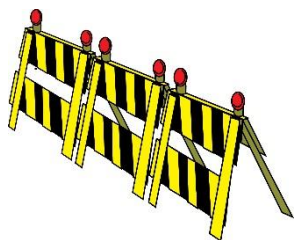
Katy explained that co-production is the 5th priority in the Personalisation Strategy.



Katy told the group about the work on an Independent Living Strategy. The council is working with RUILS (a DPO) to make sure this happens properly and works properly with Disabled people.



Tara explained a co-production framework, which is a 'to do list' for making sure the council works best with Disabled people. It does need everyone to buy into it.



Victoria asked Katy about how she could see co-production working in Adult Social Care. Katy said she hoped it would allow a focus on other barriers to Disabled people's independent living.



Patricia asked about making sure private companies are using co-production. Katy said they would always be held to the Care Act, and Tara suggested that it should be part of any contract agreements so that companies commit to co-production.



Ramona raised concerns about people with sight loss missing out in co-production. Viv agreed and said that it is a culture change that is needed.

National Co-production Advisory Group and Think Local Act Personal



Caroline explained that Think Local Act Personal was a partnership of 56 organisations across health and social care. This includes government, the NHS and providers. Also it is very important that it includes people with lived experience, carers and family members.



Clenton said that the national co-production group talked a lot about shared language, values and purpose – making sure everyone is on the same page.



Clenton explained their definition of co-production is about people being equal and working together to share power.



Clenton spoke about 3 examples:

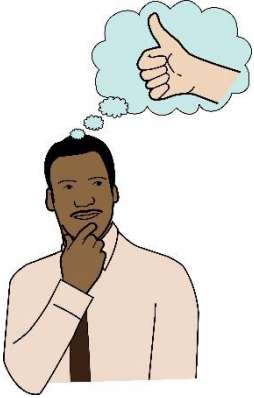
- Care and Support Statutory Guidance (under Care Act 2014) by the Department of Health.
- Making it Real by Think Local Act Personal.
- Engaging and Empowering Communities by Think Local Act Personal.



Making it Real was the most useful because it was working towards making sure community support happened properly and focussed on each person.



Using Making it Real guide, there were some good examples of co-production from Solihull council making a company called Experts by Experience, and Birmingham making a Citizens Panel.



Tara asked about ways of checking things are working well. Clenton said that they would look at other local councils, but also said it is good to start small and work up. There are 3 main things needed:

- Good leadership.
- Culture and behaviours.
- Managing expectations.



Tara asked what would be a reply to a council if they said 'we can't afford to do co-production'. Caroline replied 'you can't afford not to'.



Clenton stressed how important it is to build trust with local citizens. Local people don't always know the pressure the council is under, and then having people with lived experience makes the relationships more human.



Caroline and Clenton said they are happy to share contact details, and suggested some good resources – a book by Edgar Cahn called 'No More Throw Away People' and a film called 'Parable of Blobs and Squares' which is on YouTube.

Updates since the last meeting



Tara explained that Kevin asks DPC members to email a list of barriers they face as Disabled people. This will be kept private.



Tara mentioned the meeting between Safety Net – People First (SNPF) and Action on Disability (AoD) to plan the DPC event for young people.



Martin updated: the meeting was between SNPF trustees, members of Safety Net Youth's steering group and AoD. They agreed that it needs to reach as many young people as possible.



Martin said that the plan is to hold an event in mid-August alongside AoD's summer scheme for young people. Hana said it would be good to get DPC's support to make a promotional video later that week.

Any other business



Ramona shared an experience: she had been asked to deliver sight loss training at Westfields. At the last minute the room was changed and the new room was not accessible. The room change was because someone else offered more money for the accessible room. Ramona said she felt pushed aside.



Next meeting on Tuesday 12th September, Small Hall, Hammersmith Town Hall.