

Maystar CCTV Consultation Report – October 2018

As part of the London Borough of Hammersmith & Fulham's commitment to deal with crime and help to keep residents safe, a proposal has been made to install CCTV at Maystar Estate. This is due to reported instances of drug taking, fly tipping and antisocial behaviour. The proposal is to install 46 cameras.

We have carried out a consultation with residents of Maystar Estate to confirm that there is support for this CCTV proposal.

Approach

We sent CCTV consultation surveys to all residents at Maystar Estate. 364 properties were surveyed.

Consultation results

In total, 51 survey responses were received. This represents a response rate of 14%.

96% of respondents supported the proposal to install CCTV cameras. Residents gave the following reasons for their support:

- Experience of antisocial behaviour at Maystar Estate
- Will help tackle fly tipping
- Will help tackle drug taking

Of those who did not support the proposal, the expressed the following concerns:

Feedback	Mitigation
CCTV will be used for purposes not intended or consented to	CCTV only be used to tackle the issues of ASB listed above
CCTV makes everyone feel less safe	This consultation has come about due to resident support and the majority of respondents are in favour of it.
CCTV is expensive	There are no plans to pass this cost on to residents

Getting involved

We also use the CCTV consultation survey as an opportunity to ask residents if they would like to work with us to improve their services, or be more active in their communities.

- 13 residents would like to find out more about ways they can get involved.
- 11 residents would like to receive news and information from the Housing Department.
- 5 residents would like to become more involved in the Maystar TRA.

Next Steps

This consultation report has been shared with Andy Stocker, CCTV Manager and Street Czar, who will be responsible for commissioning the CCTV installation. Interest in involvement will be followed up by the Resident Involvement Team.

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