

# Neighbourhood Wardens

CRACKING DOWN ON CRIME AND  
ANTI-SOCIAL BEHAVIOUR



## How to contact us

Your information is vital to our work. Please report anti-social behaviour to the neighbourhood warden service on 020 8753 2645. The neighbourhood warden service will always contact you to let you know what has been done about the problems you report. Out of hours you may be prompted to leave a message so that someone can call you back the next day.

**In an emergency where a crime is in progress, always call 999.**

To contact the neighbourhood wardens

call: **020 8753 2645**

If you would like any part of this document produced in large print or braille, please telephone 020 8753 2645.

**[www.lbhf.gov.uk](http://www.lbhf.gov.uk)**

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# Neighbourhood wardens: cracking down on crime and anti-social behaviour



## What we do

Neighbourhood wardens are out on the streets seven days a week, keeping an eye on the local neighbourhood by watching for signs of crime, vandalism and anti-social behaviour. We are on hand to report, investigate and deal with problems while on patrol and in response to calls from members of the public. We undertake

high visibility foot, bicycle and vehicle patrols covering the whole borough.

When we are in your neighbourhood we will want to find out

how we can help reduce anti-social

behaviour, by talking with

residents, businesses and visitors.



## Our wardens:

- report offences such as vandalism, fly tipping, graffiti and anti-social behaviour to the police or the council's rubbish and graffiti removal services
- investigate reports of nuisance, anti-social behaviour and security issues
- monitor and deter anti-social behaviour using state of the art CCTV equipment. We also act as professional witnesses when presenting evidence to the police
- educate and enforce fixed penalty notices for offences including dog fouling and litter dropping
- play an active role in the community, visiting schools and community centres, running youth projects and attending community and resident meetings
- support H&F Housing and other social landlords, with the help of residents, to identify anti-social behaviour hotspots and make the environment safer for all.

## When we operate

As a borough-wide service, we are available seven days a week from 8.00am to 11.00pm, with reduced patrol hours on Sundays.

Neighbourhood wardens are uniformed and carry identification and radios.



To contact the neighbourhood wardens call: **020 8753 2645**