



**LONDON BOROUGH OF HAMMERSMITH AND
FULHAM**

SAFETY OF SPORTS GROUNDS ACT 1975

AS AMENDED

**GENERAL SAFETY CERTIFICATE
FOR A DESIGNATED GROUND
KNOWN AS**

**CHELSEA FOOTBALL CLUB
STAMFORD BRIDGE
FULHAM ROAD LONDON SW6 1HS**

SAFETY OF SPORTS GROUND ACT 1975

AS AMENDED

GENERAL SAFETY CERTIFICATE

ARRANGEMENTS

GENERAL SAFETY CERTIFICATE

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SAFETY OF SPORTS GROUNDS ACT 1975 AS AMENDED

INFORMATION

It is important to know all the provisions of the Safety of Sports Grounds Act 1975, which are relevant to stadia within its scope.

The following points are particularly important but reference should be made to the Act itself for authoritative information.

(i) Right of Entry and Inspection

Section 11 of the Act gives to authorised officers the power to enter and inspect a sports ground and to make any inquiries as are considered necessary for the purposes of the Act. Authorised officers also have power to examine records of attendance at the ground and records relating to the maintenance of safety at the ground.

(ii) Alterations and Extensions

Section 8 of the Act requires notice to be given to the Council before work is begun on any proposed alteration or extension to the stadium.

(iii) Offences and Penalties

For the following offences, that is to say: -

- (a) Contravening any term or condition of this certificate (otherwise than in pursuance of a prohibition notice), admitting spectators to the sports ground at a time when no application for a safety certificate has been made or where a certificate does not relate to the current sports ground or has been withdrawn, surrendered or cancelled; or in contravention of a prohibition notice, the penalty is, on summary conviction, a fine not exceeding the statutory maximum or, on conviction on indictment, a fine or imprisonment for a term not exceeding two years, or both.
- (b) Knowingly or recklessly making a false statement or producing, signing, furnishing or otherwise making use of a document containing a false statement, or
- (c) Failing to give notice of an alteration or extension to the sports ground or obstructing an authorised officer, the penalty is on summary conviction, a fine not exceeding level 5 on the standard scale.

(iv) Prohibition Notices

Section 10 of the Act (as amended) provides that if the local authority are of the opinion that the admission of spectators to a sports ground or any part of a sports ground involves or will involve a risk to them so serious that, until steps have been taken to reduce it to a reasonable level, admission of spectators to the ground or that part of the ground ought to be prohibited or restricted, the authority may serve a notice (referred to as a "prohibition notice") on the Holder of the general safety certificate or the person responsible for the management of the ground, prohibiting or restricting the admission of spectators.

(v) Appeals

Section 5(3) of the Act (as amended) provides that an interested party may appeal to a Magistrates' Court against the inclusion of anything in, or the omission of anything from, a safety certificate.

(vi) **Transfer of the Certificate**

If the Holder of the safety certificate ceases to be the person responsible for the management of the ground, an application must be made to the Council for the transfer of the certificate to some other qualified person.

(vii) **Other Legislation/guidance**

The holder should be aware that apart from the legislation detailed in (i) above there may be other acts and guidance that apply to the sports ground. These include health and safety legislation, legislation relating to people with disabilities, civil contingencies legislation, The Regulatory Reform Fire Safety Order (2005), Licensing Act 2003, and any other specific pieces of legislation or guidance that may have relevant safety implications.

NOTE: No temporary variation of the terms and conditions of the certificate will be permitted other than in accordance with the terms and conditions of any relevant letter of consent by the certifying authority

GENERAL SAFETY CERTIFICATE

CHELSEA FOOTBALL CLUB STAMFORD BRIDGE FULHAM ROAD LONDON SW6 1HS

1. In exercise of the powers conferred by the Safety of Sports Grounds Act 1975 (as amended) and all other enabling powers, the **London Borough of Hammersmith and Fulham** ("the Council") hereby issues to:

CHELSEA FC HOLDINGS LIMITED STAMFORD BRIDGE FULHAM ROAD LONDON SW6 1HS

("The Holder"), this General Safety Certificate in respect of

Stamford Bridge Fulham Road, London SW6 1HS

being a sports ground designated by Order of the Secretary of State as requiring a Safety Certificate.

2. This Certificate includes the Appendices and Drawings attached hereto
3. The words used in this Certificate and the appendices attached hereto shall have the meaning assigned to them by the Safety of Sports Grounds Act, 1975, the Fire Safety and Safety of Places of Sport Act, 1987 and current edition of the Guide to Safety at Sports Grounds.
4. The Holder shall retain control over the whole and each part of the sports ground and shall take all necessary precautions for the reasonable safety of all people admitted to the sports ground.

The responsibility for the safety of all people at the sports ground lies at all times with the Holder.

5. The Holder shall, after conducting all the necessary risk assessments produce detailed capacity calculations in accordance with the guidance set out in the current edition of the Guide to Safety at Sports Grounds. These calculations shall be:
 - a) Reviewed at least once a year
 - b) Reviewed after any structural changes made at the sports ground
 - c) Reviewed after any significant safety management changes; and
 - d) Reviewed after any incident that involves implementing the Holder's contingency plans.

- 5.1 All of the above should be submitted to the Local Authority.

6. The Holder shall ensure that the maximum number of spectators and staff that may be admitted at any one time to the sports ground and to each part thereof shall not exceed the capacities specified in Appendix 2, and shall also ensure that any measures for managing crowds prescribed in the Operations Manual

and this Safety Certificate are observed.

7. The Holder shall inform the Council of the name of the person at senior level in the organisation who is responsible for safety policy and its implementation, together with those of the safety officer and deputy safety officer who shall be of sufficient competence, status and authority to take responsibility for safety at the ground and be able to authorise and supervise safety measures. The Holder shall ensure a nominated Safety Officer or Deputy Safety Officer is present at all of the specified activities detailed at Appendix 3.
8. Unless a nominated Safety Officer or Deputy Safety Officer whose appointment has been notified to the Council, is present, the capacity of the sports ground will be **zero**.
9. The Holder shall ensure compliance with the terms and conditions of this certificate at all times the sports ground is in use for the specified activity as detailed in Appendix 3.
10. The use of the sports ground for spectator events under this General Safety Certificate is restricted to Association Football as specified in Appendix 3 and is subject to the terms and conditions set out in this Certificate. No ancillary activities, apart from those listed in Appendix 3, are permitted, without the prior written consent of the Council.
11. The Holder shall give sufficient (not less than three months) notice to the Local Authority, Police, Fire Service and Ambulance Service of all forthcoming specified events not listed in Appendix 3, together with details of any activity that might require a change to this certificate.
12. The three months' notice can be waived by prior agreement with the Local Authority.
13. No specific activity, which has increased numbers of children attending shall take place at the sports ground, without the Local Authority's consent.

At least 28 days' notice in writing shall be given to the Local Authority of any intention to provide such a specified activity.

14. The Holder shall produce and comply with a written statement of event safety policy for all people and employees, outlining the chain of command, and covering the safety objectives and the means of achieving them and take steps to ensure that it is known and understood by all staff and voluntary workers who may be involved in ground operations. The Holder shall also ensure that the policy is reviewed annually and revised as necessary. A copy shall be included in the operations manual and a copy of the policy shall be forwarded to the Council.
15. The Holder must maintain and comply with all sections of the Operations Manual, which relates to the safety of all people at the sports ground. The Operations Manual must be structured as shown at Appendix 1, with the detailed contents developed with the Local Authority and other relevant partners. The Operations Manual is a live document with ongoing review and updates as necessary.
- 15.1. The Operational Manual shall be made available to the Local Authority and emergency services
16. The Holder shall keep under review the effectiveness of the Operations Manual and undertake a formal review as soon as practicable after any incident or near

miss in which safety may have been put at risk.

- 16.1 The Holder shall notify the Local Authority of any change to the Operations Manual and provide full details of the changes. No major alterations or additions shall be made to the Operations Manual without prior notification of changes to the Local Authority.
17. The Holder shall keep a record of all inspections and tests specified below. These records shall be available for inspection by authorised officers at all reasonable times.
- (i) a certificate of examination of boiler calorifiers, other gas installations, etc;
 - (ii) a certificate of inspection of the generator(s) and engine(s);
 - (iv) a certificate of structural safety;
 - (v) a certificate of satisfactory load testing of barriers including crash barriers;
 - (vi) a certificate of inspection of the manual electric fire alarm and automatic fire detection equipment;
 - (vii) a certificate of inspection of lifts;
 - (viii) a certificate of inspection of the public address installation;
 - (ix) a certificate of inspection of the emergency telephone system;
 - (x) a certificate of inspection of all fire fighting equipment;
 - (xi) a certificate of inspection of the electrical installation as specified;
 - (xii) a certificate of inspection of the CCTV system;
 - (xiii) a certificate of inspection of the turnstile monitoring system;
 - (xiv) a certificate of inspection of lightening protection system;
 - (xv) a certificate of inspection and cleaning of kitchen extract ventilation including hoods, filters, fans and ductwork.
 - (xvi) a certificate of inspection of catering outlets for gas safety (LPG).
18. The Holder shall ensure a Fire Risk Assessment is completed annually or when any significant changes are made to the sports ground. A Fire Safety Plan (as detailed in the current edition of the Guide to Safety at Sports Grounds) will identify and apply precautions to prevent the outbreak and spread of fire; measures to ensure the safety of all people should fire break out; provision and maintenance of fire safety equipment and the training of staff to deal with an outbreak of fire.
19. The Holder shall undertake or commission a Medical Needs Assessment from a competent person or organisation. In undertaking this assessment, the local ambulance NHS trust, event doctor or event practitioner and first aid providers should be consulted.

From the results of this assessment the Holder shall produce a Medical Plan defining the levels of medical and first aid provision for staff and all people at the sports ground which shall be set out in the Operations Manual.

20. The Holder shall, on the basis of a risk assessment, produce a Stewarding Plan which will identify the equipment, permanent staff, safety management personnel, stewards and others necessary to monitor, direct, guide, manage and assist all people during specified activities.
21. The Holder will ensure that all directly employed in-house stewards shall be trained, assessed and have achieved a Level 2 spectator safety qualification within the National Qualifications Framework, or be undergoing such training.

Stewards should not work unaccompanied until they have satisfied the following criteria:

- a) they have received training to provide the underpinning knowledge for the following units in the latest National Occupational Standards (NOS) at Level 2 for Spectator Safety:
 - i) Prepare for spectator events
 - ii) Assist with the movement of spectators and deal with crowd issues at events
 - iii) Deal with incidents at spectator events
 - b) they have attended four events as a steward; and
 - c) they have completed the Action Counters Terrorism (ACT) awareness e-learning counter-terrorism and Basic Life Support skills training that are pre-requisites for obtaining a Level 2 Spectator Safety Qualification
22. All in house stewards shall complete their training, assessment, and qualification within 12 months of commencement.
 23. The Holder will ensure that all directly employed in-house stewards undertaking licensable activities, as defined in the Private Security Industry Act 2001, shall be subject to initial and ongoing vetting every three years and comprising:
 - a) Identify Check informed by relevant gov.uk guidance.
 - b) Standard Disclosure and Barring Service (DBS) check (criminal records check).
 - 23.1 Such initial and ongoing vetting will be undertaken in accordance with relevant guidance and best practice, including SGSA policy guidance on the SIA sports ground exemption.
 24. The Holder may choose to employ agency stewards to undertake licensable activities as defined in the Private Security Industry Act 2001 to deliver some or all of the agreed stewarding plan to host designated football matches (as defined in SI 2000 No 3331) at the ground. In such circumstances, the Holder shall undertake checks in advance to satisfy themselves that those agency stewards undertaking licensable activities at the ground each hold a valid and appropriate Security Industry Authority (SIA) licence.
 25. The Holder shall keep a record of the number of spectators admitted into the ground and all inspections and tests specified in the Operations Manual.
 - 25.1 These records shall be available for inspection by authorised officers at all reasonable times.

26. The Holder shall assess in writing, the risk of incidents prejudicing public safety or disrupting normal operations and produce a series of contingency plans:
- a) Contingency plans shall be produced in consultation with the Police, Fire Service, Ambulance Service and the Local Authority
 - b) The contingency plans shall cover all reasonably foreseeable contingencies up to and including the need for partial and/or the need for total evacuation of the sports ground and shall identify appropriate individuals and their respective tasks
 - c) The contingency plans shall be reviewed annually, after any incident, near miss or exercise
 - d) The contingency plans shall also be reviewed when any permanent or temporary change is made to the structures or installations at the ground; and
 - e) Training shall be provided to staff on a regular basis to ensure that they are familiar with the plans and the tasks allocated to them.
- 26.1 Where following any review the Holder revises the contingency plans the revisions should be forwarded to the Local Authority.
27. The Holder shall carry out exercises at least annually so as to ensure the emergency procedures as set out in the “contingency plans” operate correctly. The Holder shall invite the Local Authority, the police and the other emergency services to attend such exercises.
- 27.1 The Holder shall liaise with local emergency services and other relevant local partner agencies to ensure the Holder’s contingency plans are compatible with the emergency or major incident plans of those other local agencies.
- 27.2 Details of such exercises, including the date, personnel in attendance, duration, the procedures tested and scenarios used, and any actions and learning outcomes shall be recorded.
28. The Holder shall assess in writing, the risk of crowd disorder and anti-social behaviour which may cause physical harm or injury occurring at the ground and shall develop a written Crowd Disorder and Anti-social Behaviour Plan to deal with such risks.
- 28.1 The Crowd Disorder and Anti-social Behaviour Plan shall be produced following consultation with the Police and form a part of the Operations Manual. This plan shall be reviewed annually, after any incident, near miss or exercise.
29. The Holder shall produce a security assessment to include the risk of a terrorist incident occurring at the sports ground which may cause physical harm or injury and shall develop a written Security and Counter Terrorism Plan to deal with such risks.
- The Security and Counter Terrorism Plan shall be produced following consultation with the Police and form a part of the Operations Manual. This plan shall be reviewed annually, after any incident, near miss or exercise.
30. Using best endeavours, the Holder will agree a Statement of Intent with the Police over their respective roles.
31. The Holder shall notify the Local Authority, in writing, at least 28 days before any significant change of circumstances affecting this certificate. Any changes, which may involve alterations or conditions at the ground, shall be accompanied by sufficient information:

- (a) Such information shall include two sets of drawings to an appropriate scale to clearly show the proposed works, capacity calculations and risk assessments and such other drawings as may be necessary; and
 - (b) Such calculations, risk assessments and other details as are necessary, or are further required by the Local Authority to enable them to undertake the necessary consultation and to make an informed decision on the application.
32. No alteration or addition shall be made to the sports ground or its structures or installations without the prior consent of the Local Authority.
33. The Holder shall draw up and keep up to date site plans showing the layout of the sports ground, buildings, equipment, and all details considered necessary by the Local Authority in connection with the Safety Certificate and shall supply the Local Authority with copies (Appendix 4).
34. This Safety Certificate is issued without prejudice to other legislation controlling the construction or use of sports grounds or buildings or otherwise affecting the Holder and does not invalidate any statutory obligation upon the Holder.
35. The Holder shall ensure compliance with any relevant regulations issued by the Government in response to a public health emergency.
- 35.1 The Holder will develop suitable and sufficient operational plans to respond to such an emergency and ensure compliance with any associated regulations. These amended operational plans will form a part of the Operations Manual.
36. The Local Authority will review this Safety Certificate annually or following any significant incident at the ground.
37. This General Safety Certificate is effective from the date of signature and replaces all previously issued General Safety Certificates for the ground.
38. The previous Certificate, effective from **4TH August 2021** (and any temporary amendments issued thereafter) is replaced by this Certificate to take effect from **18th April 2023**. The Council will review this Certificate annually.



18th April 2023

Steve Hollingworth

Assistant Director Leisure, Sports and Culture

Hammersmith and Fulham Council

Hammersmith Town Hall

King Street, London W6 9JU

APPENDIX 1 Operations Manual

The contents of the Operations should include but not be limited to the following documents and shall be made available to the Council by electronic or physical means:

Section	Contents
1.	The management's Spectator Safety or Event Safety Policy
2.	Safety Management Structure
3.	Capacity Calculations
4.	Site Plans/Drawings
5.	Event Safety Management Plan
6.	Risk assessments for:
a.	Regular events
b.	Pre-event activities
c.	Specific events or activities
7.	Stewarding Plan including arrangements demonstrating compliance with the Private Security Industry Act 2001
8.	Accessibility Plan
9.	All contingency plans
10.	Security and Counter Terrorism Plan (including Hostile Vehicle Mitigations measures)
11.	Medical needs assessment and Medical Plan
12.	Details of training and exercising
13.	Any Segregation Policy
14.	Safe Standing management plan
15.	Crowd Disorder and Anti-Social Behaviour Plan
16.	Safeguarding Plan
17.	Ticketing Strategy
18.	Traffic Management Plan
19.	Zone Ex Co-ordination Plan
20.	Fire Safety Plan
21.	Communications Plan
22.	Athletes and Performers Plan
23.	All planned preventative maintenance/tests/inspections
24.	Details of any commercial and non-sporting activities
25.	Details of any agreed deviations to the Guide to Safety at Sports Grounds
26.	Any relevant plans to respond to public health emergency requirements

APPENDIX 2.

PERMITTED NUMBERS OF SPECTATORS AND OTHERS PRESENT

TABLE 1 - PERMITTED NUMBERS OF SPECTATORS

STAND	CAPACITY	Breakdown by areas.
North Stand	10,436	North Upper 4,202 South Lower 6,234
East Stand	10,583	East Upper 4,962 Press Box 90 East Executive Boxes 109 Champions Club Box 22 Captains 278, Canoville 523, Canaletto 165, Executive Club 500, Ossies 109, Champions 578, Managers 326 East Lower 2,758 Press Box 163
South Stand	6,063	Shed Upper 3,964 Shed Lower 2,039 Players Family Lounge 60
West Stand	13,264	West Upper – West View 4,387 Millennium Suites 376 Tambling 210, Clarke 158, Harris 278, Directors 152, Drakes 278, Bonetti 150, Hollins 218 West Executive Boxes 260 West Lower – 6,797
TOTAL STADIUM CAPACITY	40, 346	

TABLE 2 - OTHERS PRESENT ON EVENT DAYS

STAFF GROUP	Number
Public Catering (General Admissions) and Hospitality Catering Staff	1,307
Stadium Stewarding Operation	750
Club Staff: includes Team, Management, Back Room Staff & Medical Staff	66
Maintenance Staff	14
Ticket Office Staff	12
Commercial Staff (Marketing, Fan Engagement and Sponsorship)	40
Security Staff	76
Ground Staff	10
Cleaning Team	125
TV Crews	52
Visiting Team Staff	35
TOTAL	2,487

APPENDIX 3

SPECIFIED ACTIVITIES

ACTIVITIES COVERED BY THE CERTIFICATE

The activities covered by this certificate are as follows: -

The use of the sports ground for spectator events under this General Safety Certificate is restricted to:

Association Football

TIMINGS APPLIED UNDER THE CERTIFICATE

In relation to a Specified Activity, this Safety Certificate will be in operation 2 HOURS before the start and 1 HOUR after the end of the activity, or until such time that the event control room has been stood down by the Safety Officer. The responsibility for safety of those present at the sports ground lies at all times with the Holder.

APPENDIX 4

SITE PLAN

Plan outlining (red) the extent of the safety certificate



APPENDIX 5

AMENDMENTS TO GENERAL SAFETY CERTIFICATE

Date	Certificate Version	Amendment Details
4 August 2015	3.0	Revised General Safety Certificate Issued
2 November 2018	4.0	The certified capacity was adjusted owing to the upgrade of the accessible viewing provision locations.
23 rd June 2020	5.0	Amendment to include additional conditions to apply whilst the Health Protection (Coronavirus Restrictions) (England) Regulations 2020 (as Amended) are in force, requiring special procedures and plans for live sport to be played at the stadium (behind closed doors).
4 th December 2020	6.0	Amendment to include additional conditions to apply whilst The Health Protection (Coronavirus Restrictions) (England) Regulations 2020 (as amended by the "All Tiers Regulations") are in force, requiring special procedures and plans for safe return of spectators under socially distanced and COVID-19 secure conditions.
18 th December 2020	7.0	Amendment made further to Greater London becoming a Tier 3 Higher Risk region, thereby no spectators ("the general public") are permitted to be admitted to the sports ground. All matches are to be played behind closed doors with only cleared personnel permitted access in accordance with the COVID-19 Operations Plan and associated arrangements.
17 th May 2021	8.0	Amendment under The Health Protection (Coronavirus Restrictions) (Steps) (England) Regulations 2021 requiring special procedures and plans for the safe return of spectators and limited capacity under socially distanced and COVID-19 secure conditions.
4 th August 2021	9.0	Amendment of the General Safety Certificate is made further to the removal of socially distanced restrictions under Step 4 of the roadmap to recovery, allowing for the safe capacity based on the current P&S factor assessment and accounting for stadium alterations.
18 th April 2023	10.0	Amendment if the General Safety Certificate to update the "Holder Details", stadium capacity changes and bringing the Certificate in line with the Sports Ground Safety Authority's (SGSA) "Wider Definition of Safety requirements". Inclusive of Standard Conditions changes introduced with the updated SGSA's Risk Based General Safety Certificate template, latest version December 2022.

APPENDIX 6

LIST OF DOCUMENTS TO BE KEPT WITH THE GENERAL SAFETY CERTIFICATE

The following documents should be available / kept with the Safety Certificate:

- Copies of any Local Authority letters giving permission as required within this Certificate.
- Special Safety Certificates where issued
- Temporary Amendment Notices, as applicable.
- Deviations to the Guide to Safety at Sports Grounds or other relevant standards that apply to the sports ground.