

Safety of Sports Grounds Act 1975

Chelsea Football Club Mid-Season Safety Advisory Group (SAG)

19th February 2025

Minutes of Meeting (part 1)

Via MS TEAMS

Attendees:

NAME	INITIALS	ORGANISATION
Neil Thurlow – Chair – Interim Director for Public Protection for Fulham Council	NT	LBHF
Graham Souster – H&S Team Manager and Lead Officer for CFC	GS	LBHF
Stephanie Needham – Head of Environmental Health	SN	LBHF
Shriya Koosyial – Environmental Health Officer	SK	LBHF
Laurence Turton – H&S Practitioner and Lead Officer for QPR FC	LT	LBHF
Christopher Denning – Senior Law Enforcement Officer	CG	LBHF
Ian Baron – Senior Law Enforcement Officer	IB	LBHF
Lesley Gates – Waste Contracts Manager for H&F, Waste Collection & Street Cleansing	LG	LBHF
Barry Vasselin – Dedicated Football Officer BTP	BV	BTP
Geoff Galilee – Regional Inspector SGSA	GG	SGSA
Chris Baker – Head of Match Day Safety CFC	CB	CFC
Nole Dedy – Duty Safety Officer – CFC	ND	CFC
Katie O'Donnell – Senior Co-ordinator in CFC Safety Team	KOD	CFC
Jamie Gray – Head of Facilities CFC	JG	CFC
Ben Collins – Duty Match Day Safety Officers	BC	CFC
Ethan Windsor – Residents Relations Officer at CFC	EW	CFC
Keith Overstall – Head of Security CFC	KO	CFC
Matt Hero – Dedicated Football Officer for CFC	MH	MET
Simon Turner – CT Protect Officer for H&F	ST	MET
Mark McLeavery – SLT Lead and Match Commander	MM	MET
Dominic Stark – Emergency Planning	DS	LAS
Alice O'Brien – Emergency Planning Manager at Imperial College Healthcare Trust	AO	NHS
Alex Higginson – EPR Officer at Imperial College Healthcare Trust	AH	NHS
Ben Katz – Senior EPR Office for NHS Northwest	BK	NHS
Michael Allen – Heads up the Co-ordination	MA	RBKC
Carole Gallo – RBKC – Network Management	CG	RBKC
Laura McGahon – Licencing Team RBKC	LM	RBKC
Trevor Jenner – London Underground Contingency Planning Team	TJ	TFL
Anastasia Zverovitch – Station Modeller	AZ	TFL
Helen Brunskill – Project Engineer for Fulham Broadway for Glazing Project	HB	TFL
Calum Harding – Civil Engineering Degree Apprentice for TFL working on the Fulham Broadway Glazing Project	CH	TFL
Vivien Yip – Project Manager for Transport for London managing the Fulham Broadway Roof Glazing work	VY	TFL
Rebecca Charlotte – St John Ambulance	RC	SJA

No intro – but on the attendee list?		
Alejandro Grisales (representing Fulham Broadway Shopping Centre)	AG	HBSC
Anthony Maragh – Traffic Orders team	AM	LBHF
Valerie Simpson – Assistant Director for Environmental Health & Regulatory Services	VS	LBHF
Adeniyi Olanrewaju	AO	OCS

Minutes: Tamsin Jago

ACTIONS EXTRACT

Action point	Action	Member
Agenda item 4. Page 12	Community Engagement Just had recent community meeting, usually attended by 40 residents – 3 times a season. Mandated to do 2 meetings, but we do 3. Always happy to expand if necessary. Also have a quarterly newsletter that goes out to 5k households which is received well. It gives operational updates relevant to residents and any community issues that may also interest them. The comms currently goes out to 5k local households around 0.2 miles from the stadium. Trying to focus on some of the local housing estates. MA commented it needs to go further as it affects RBKC, Hortensia/Fulham Road up to Gunter Grove. Action Point 1: Ethan Windsor (CFC) confirmed this could be looked at, budgets are involved as the newsletters are sent out in printed format. EW to update MA (RBKC). GS requested a copy of the regular newsletter on an ongoing basis. Action Point 2 : EW to provide copies of the newsletter.	CFC CFC
Agenda item 4 Page 12	NT mentioned how we could get a fan representative on the SAG. CFC were going to explore this. CB stated it would be one for EW line manager. Michael Cornwall Head of Supporter Relations. Action Point 3: EW to speak to Michael Cornwall to see what he says and provide a written update.	CFC
Agenda item 7 Page 18.	GS had a recent conversation with Kevin Morgan. LFB have a good safety arrangement with CFC with regards match day operation and their presence in the control room. KM would like to do a live exercise with one or both watches at the stadium. KM will be in touch with CFC in due course. CB updated that KM has spoken to the CFC Fire Officer about the live exercise, so this is being discussed.	LFB / CFC

	Action 4 : To follow up at the next meeting to see if the exercise has taken place.	
Agenda item 9 Page 19 .	Fulham Broadway Roof Glazing Replacement project. Action 5: VP to send the presentation to GS who can cascade.  2025_02_19%20Fulham%20Broadway%20P	LUL/H&F
Agenda item 10 Page 20	Emergency Exercise was well delivered. Club board member attended– CT based exercise. The scenario was a match cancellation. The emergency planning colleagues presented this. GS queried if there will be a debrief? Action 6: CB hasn't seen and will chase the report.	CFC
Agenda item 10 Page 20	CCTV Currently no connection in the control room to H&F cameras., hoping to get this resolved soon. Action 7: for H&F and CFC	CFC/H&F
Agenda item 10 Page 21	Trading Standards GS mentioned Doug Love continues to do his operations, targeting operations which will be carrying on. Recent success in court with a trader who has been operating at CFC and Fulham over a few seasons, got fined £3,336 including costs for illegal trading. Works will continue, it's a difficult one to crack completely but interventions taking place. Action 8: GS to send MH the details of the conviction.	H&F

	MINUTES	ACTION
1	Welcome from the Chairman	Chair
	NT welcomed all and introduced himself as the Chair of the SAG. With the men's and women's teams has been a successful season so far. The team are currently 5th in the knockout stages of the UEFA Conference League , but out of both domestic cups. Chelsea's Women's team are top of the WSL and in the quarter finals of the Champion's League where they play Manchester City in March. Since the last meeting, there have been stadium safety and familiarisation session undertaken against the Shamrock Rovers match. NT attended with GS ; it was an interesting experience to observe and understand how a European match takes place. NT confirmed there were new people on the call, so did introductions around the table.	
2	Apologies	Chair
	Natalie Freeman – CFC Deputy Safety Officer Hugh Millington - CFC Crowd Doctors Rachel Green – Metropolitan Police Service (CTSA) Tara Oliver – (TfL) Sharon Klinkenberg / Jo Moran – SJA. Mark Raisbeck – H&F	

3	Actions of the previous minutes and matters arising	Chair
	NT confirmed the minutes from the last meeting were taken as agreed by everyone as nobody raised any issues. Action points from the last meeting: • Parking bay suspensions for HVM build. Suspensions would make things easier. No update and still outstanding. Action: MA will take forward and doesn't see any issues. Update: MA believes this has been agreed. CB confirmed it is in place and has been since the start of the season on match-by-match basis. CB said it would be easier to do it on a longer timeframe as quite costly doing it on a match-by-match basis. • CCTV review – concerns about some elements of the CCTV at Stamford Bridge and local authority assets. Were due to meet (council/KO) haven't met yet. • Action: GS/KO/Police to meet to discuss. Update: CFC has been with the council's CCTV team. Waiting for a purchase order now. CFC doesn't have connectivity to the external cameras in the control room. CB confirmed its awaiting approval. • GS mentioned the Lime bike issue which has increased over the years. GS has been liaising with Network Management and H&F and have a contact for Lime Bike, and they are geofenced and they have been removing some bikes on match days. The numbers sitting around Hortensia Road and opposite the club by the Butcher's Hook does increase. GS will provide the contact to CFC to try and see if they can review their geofencing. The paths are being blocked. Update: GS provided these details. GS adding as a standing item on the agenda as it's a general issue. • CB wanted agreement in the SAG (Imperial Road coach park booking system) there are 3 parties inputting data, if it was a live system all 3 parties could go in and put the data in all together, currently getting sent around the 3 parties to complete. This could cut the workload down for all and we could see live where we were with the parking system. Action: GS to speak Mark Fanneran from the parking team. Update: GS still to contact Mark Fanneran regarding the coach booking system and getting coach registration numbers. • Action: KO suggested adding Zone X as an agenda item for future meetings. Updated – this is now on the agenda going forwards. • Action: LM to share details with the SAG – it's just in Earl's Court, came in in April, MET Police officers have been working alongside the street enforcement team to manage. Link to current RBKC PSPO . Updated: the information has been circulated re; the public protection order. • Commented about the use of codes for emergencies at football grounds and the possibility of standardising these. GG queried is this worth looking at especially in Hammersmith & Fulham. With the bigger use of agency staff stewards working at each of these clubs. Action: One for the local authority to look at to see if worthwhile using the same emergency codes across borough clubs. Update: not favoured as each club runs their own system. Fulham had already printed their handbooks for this season. GG mentioned maybe it could be raised with all clubs before the next season, if its thought to be something worth looking at they would have time to put in place. This does happen in different parts of the country e.g. Lancashire has brought this in. GG stated they may look to add this into the new Green Guide when issued with new revisions. • MH asked about the Wetherspoons and will have an impact on area of business. Any idea capacity and when it's likely to open.	

	Action: AO doesn't have these details but will find out and send to MH. Can also share licence to see the conditions. Update: GS confirmed the licence was issued last year and it had all the usual match day conditions for licenced provisions. Although it is yet to open and doesn't look like any work has taken place yet for redevelopment. • Action: MH or CB to send GS a copy of the Statement of Intent when available, along with the risk rates for the new season. Update: GS mentioned it was from the Police; it's revised every year, and GS hadn't seen a copy. MH confirmed it is signed every year and there was one in place currently. GS to speak to MH to get a copy.	
4	CFC 24/25 Mid of Season Update	CFC
	Update given by CB – presentation shared. Match day safety management team We have seen an increase in our full time Match Day Safety Department numbers since our last SAG with Ben Collins joining us from Crystal Palace FC and Noel Deady joining us from Essex County Cricket Club. Both have extensive experience in the industry. They have both joined us in the roles of Senior Operations Officer/Duty Safety Officer, in addition to myself, Sunil Chandragiri (Administrator), Katie O'Donnell (Senior Safety Coordinator), and Natalie Freeman (Senior Operations Officer/Duty Safety Officer) in the ranks. These additions give a welcome resilience to the department. We also have two Level 4 Qualified Duty Safety Officers in Margaret Guildea and Roy Instrall who regularly operate as Assistant Safety Officers on match days at Stamford Bridge. Katie O'Donnell is also currently undertaking her Level 4 in Spectator Safety Management, which she hopes to conclude before our next SAG. Domestic match categories We have had the following amount of Club Security, Low, Medium, and High-Risk Category Domestic Fixtures so far this season, up to and including 3rd February. CLUB SECURITY 1. Manchester City Women (WSL) 2. Arsenal Women (WSL) LOW RISK (A) 1. FC Internazionale Milano (Friendly) 2. Crystal Palace (PL) 3. Brighton & Hove Albion (PL) 4. Nottingham Forest (PL) 5. Aston Villa (PL) 6. Brentford (PL) 7. Fulham (PL) 8. AFC Bournemouth (PL) 9. Wolverhampton Wanderers (PL) MEDIUM RISK (B) 1. Manchester City (PL) 2. Barrow (Carabao Cup) 3. Newcastle United (PL) 4. Arsenal (PL) 5. Morecambe (FA Cup) 6. West Ham United (PL)	

	HIGH RISK (C) / INCREASED RISK (CIR) Not applicable The opening Premier League fixture versus Manchester City was busy with 14 refused entries of visiting supporters attempting to gain entry to home sections of the Stadium. They were all refused under Ground Regulation 21 (Away Supporters in Home Areas) for their own safety. The Premier League fixture versus Arsenal was also busy with 6 refused entries of visiting supporters attempting to gain entry to home sections of the stadium and 2 ejections of visiting supporters for being in home sections of the stadium. They were all refused/ejected under Ground Regulation 21 (Away Supporters in Home Areas) for their own safety. The Premier League fixture v West Ham United was also busy with 6 arrests and 8 ejections of visiting supporters for various offences. The “Chelsea Rent Boys” chanting from visiting supporters continues to be a problem at Stamford Bridge, but the proactive and zero-tolerance approach taken by the Club and the Police has been productive in the Courts with numerous Football Banning Orders being obtained. European match categories We have had the following amount of Club Security, Low, Medium, and High-Risk Category European Fixtures so far this season, up to and including 31st January. CLUB SECURITY 1. Real Madrid Women (UEFA Women’s Champions League) 2. FC Twente Enschede (UEFA Women’s Champions League) LOW RISK (A) 1. Celtic Women (UEFA Women’s Champions League) 2. FC Noah (UEFA Conference League) MEDIUM RISK (B) 1. Servette FC (UEFA Conference League) 2. KAA Gent (UEFA Conference League) HIGH RISK (C) / INCREASED RISK (CIR) 1. Shamrock Rovers (UEFA Conference League) The pre-season friendly fixture versus FC Internazionale Milano was very busy with 55 ejections and 2 refused entries of visiting supporters that were in and attempting to enter home sections of the Stadium. They were all removed/refused entry under Ground Regulation 21 (Away Supporters in Home Areas) for their own safety. We experienced three very busy fixtures out of the four played so far in the UEFA Conference League - Servette FC: a walk up to the Stadium of approximately 300 Ultras/Risk supporters, 19 smoke devices and 3 flares, including a marine flare were found discarded at the search regime ahead of entry through the turnstiles, missiles were thrown at home supporters and the pitch. KAA Gent: a walk up to the Stadium of approximately 1,500 Ultras/Risk supporters. 6 arrests and 21 ejections for numerous offences. When Chelsea scored their third goal major disorder in the away section broke out. The KAA Gent Ultras/Risk supporters started breaking and throwing seats into the home section	
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of the lower tier. Some of the KAA Gent Ultras/Risk supporters attempted to breach the segregation line but the SIA Stewards stood firm under severe provocation. Additional SIA Stewards were inserted into the segregation line and the pitch protection were supported by a Police Serial. This had the desired effect, and order was maintained to an acceptable level. FC Noah: a walk up to the Stadium of approximately 30 Ultras supporters. 7 ejections of visiting supporters for being in home sections of the stadium. The were all refused/ejected under Ground Regulation 21 (Away Supporters in Home Areas) for their own safety. Shamrock Rovers: two separate walk ups to the stadium of approximately 1,000 Ultras and 400 Risk supporters. 8 ejections and 2 arrests of visiting supporters for numerous offences. Sectarian chanting from the visiting supporters throughout the fixture. Chelsea was charged by UEFA for singing "God Save The Queen" and despite a challenge by the Club, were found guilty. We experienced two very similar UEFA Women's Champions' League Group Stage fixtures out of the three – Real Madrid CF: Attendance: 3,248. No incidents of any note. Celtic: Attendance: 3,058. 1 home supporter arrest for Sectarian Chanting, 1 visiting supporter arrested for Tragedy Chanting, 1 visiting supporter refused entry, and 27 visiting supporter ejections under Ground Regulation 21. A very busy evening with the ejection of the Celtic supporters from the West Stand. FC Twente Enschede: Attendance: 2,159. No incidents of any note. All three UEFA Women's Champions League attendances were capped at 4,999 so as not to incur a TMO of the Fulham Road. Forthcoming domestic & European fixtures We have the following amount of Club Security, Low, Medium, and High-Risk Category Domestic and European Fixtures confirmed for the remainder of the season. CLUB SECURITY 1. Manchester City Women (UEFA Women's Champions League) 2. Liverpool Women (WSL) LOW RISK (A) 1. Southampton (PL) MEDIUM RISK (B) 1. Leicester City (PL) 2. Tottenham Hotspur (PL) 3. Ipswich Town (PL) 4. Everton (PL) 5. Liverpool (PL) 6. Manchester United (PL) Depending on who we draw in the UEFA Conference League tomorrow our next opponents will be either Medium Risk or High Risk / Increased Risk. HIGH RISK (C) / INCREASED RISK (CIR) Not applicable at this stage. Persistent standing	
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	We continue to manage persistent standing at the Stadium when it occurs, we are continuously working with and educating spectators around safety, crowd management and customer care issues associated with persistent standing in seated areas, always keeping gangways and vomitories clear and ensuring the views of spectators with disabilities are not impeded by others standing. Since the installation of Safe Standing, it has not been an issue at the Stadium. Licensed Safe Standing Areas As of 1st of January 2022 Licensed Safe Standing areas were allowed in two areas at Stamford Bridge, the North Stand Lower Tier (6,150) and the South Stand Lower (2,039) and Upper (3,964) Tiers. The introduction of licensed standing areas was based on evidence of a safety risk for Supporters who persistently stand in seated areas. Safety is paramount and the SGSA is working hand-in-glove with the Club. In general, it has been well received by the Supporters of both Chelsea and the visiting teams. Stewarding / steward training We currently have 535 active Stewards on our database. We have achieved a more consistent and regular attendance of Chelsea Stewards with an average of 350 attending each fixture, despite the decrease of overall numbers on the database. Currently our overall resources are split at an average of 45% Chelsea Stewards and 55% Agency Stewards for Low-Risk fixtures, the percentage increases in favour of the Agencies for Medium and High-Risk fixtures. We are continuing to train Stewards in their Level 2 in Spectator Safety with 47 new Stewards having been awarded their Certificates in the last 12 months with a further 51 currently undergoing the course. Level 3 in Spectator Safety – we are currently running a course for 18 Stewards who do not yet hold the qualification. We have 78 Level 3 qualified Supervisors, 5 having gained their qualification in the last 12 months. Level 4 in Spectator Safety - we currently have two Level 4 qualified Senior Stewards “on the ground” on top of the four full time Level 4 qualified Safety Officers. Level 3 Emergency First Aid - we are also continuing to train Stewards in their Level 3 Emergency First Aid with a total of 339 First Aid Trained Stewards on our books. We will continue to run two sessions on site each month. ACT (CT) Training – this course is permanently available to all Stewards for refresher training on the Clubs online training platform, it is a “Must Have” Training for both Chelsea and Agency Stewards. We continue to deliver Toolbox Talks around this subject matter. WAVE Training –Senior Stewards have completed the course with further sessions scheduled for the remainder of the season. NSPCC Dedicated Safeguarding Training – 14 Senior Stewards have now completed this course. Pyrotechnic Training – all our Fire Stewards, SIA Steward Supervisors and Away Section Stewards attend the course, which is held annually. Manual Handling, Fire Safety, FA Betting Rules, Unconscious Bias, Anti-Money Laundering, Data Protection Act and Customer Service training is available on the Clubs online training platform.	
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Overall, the number of Stewards in the industry seems to have stabilised, the recruitment and retention of Stewards is still difficult. We have continued with the incentives to try and ensure retention.

- A three-year rolling training plan to develop the skills and experience of all Stewards.
- Continuation of uniform provisions – new bibs, blazers, hats & coats.
- Implemented a proactive engagement and communications programme.
- Improved Bonus Scheme linked to attendance (£200.00 - £400.00).
- Improved catering arrangements.
- Improved Stewards rates of pay (£13.85 [LLW] - £36.96 per hour [role dependent]).
- Staff Benefits include Club Pension Plan, Employee Assistance Programme, Blue Hub Discount Programme, Club Membership.

Arrests/ejections/refusals/club bans

Matt Hero, Chelsea FC DFO, from the Metropolitan Police Service will present these figures in Section 5 after this report.

Pyrotechnic devices (code red)

Barrow AFC - 1 (Blue Smoke Device on concourse)

Medical incidents (code green)

Opposition	Reported Medical Incidents
FC Internazionale Milano	14
Manchester City	26
Servette FC	7
Crystal Palace	10
Barrow AFC	13
Brighton & Hove Albion	9
KAA Gent	16
Nottingham Forest	15
Newcastle United	7
FC Noah	6
Arsenal	6
Manchester City Women	6
Aston Villa	11

Opposition	Reported Medical Incidents
Brentford	6
Shamrock Rovers	8
Fulham	8
Morecambe	7
AFC Bournemouth	5
Wolverhampton Wanderers	8
West Ham United	7
Arsenal Women	9

Suspect Items (code Black)

Opposition	Reported Items
Manchester City	1
Brighton & Hove Albion	1
Newcastle United	1
AFC Bournemouth	1
Arsenal Women	1

Safeguarding (code Yellow)

Opposition	Reported Incidents
FC Internazionale Milano	4
Manchester City	5
Servette FC	3
Crystal Palace	9
Barrow	3
Brighton & Hove Albion	6
KAA Gent	1
Nottingham Forest	1
Newcastle United	3
FC Noah	2
Arsenal	1
Manchester City Women	4
Celtic Women	1
Aston Villa	3
Brentford	2
Shamrock Rovers	2
Morecambe	3
AFC Bournemouth	2
Wolverhampton Wanderers	1
Arsenal Women	2

Hidden Disabilities

Sunflower Lanyards/Wristband Initiative

In February 2020 we invited all junior Supporters to wear a Safeguarding Wristband in case they become separated from their guardian/parent. This enables Stewards to gain the correct information and connect the child and the parent swiftly in line with our Match Day Safeguarding Procedures. This process will continue to be used.

The Hidden Disabilities Sunflower Lanyard was introduced in March 2020. This enables Stewards to be notified of Supporters that may need additional support, which is also in line with our Match Day Safeguarding Procedures. This process will continue to be used.

Contingency Plans/Testing

We held a Tabletop Exercise on Monday 2nd December, we worked alongside the Emergency Planning College, who delivered the Tabletop on our behalf.

Both external and internal stakeholders were present, and it was received well by all that attended.

Thanks to everyone that attended.

HVM, Traffic & VMS Operation

Traffic - All closure points work well with no issues; a suggestion for the Traffic 6 position on Harwood Road on Sundays or after hours on weekdays to suspend some bays as through traffic/buses struggles to pass when cars are parked in the bays. We also have a similar issue with coaches being parked on the Fulham Road on Sundays which can cause traffic flow congestion.

E-bikes – we have noticed a decrease of e-bikes circulating Zone Ex on match days of which utilise 3-4 parking locations in this area. This causes pavements to be congested forcing crowds onto the road and vehicles having to swerve. Main areas are around Hortensia Road. Thanks to the MPS for their help with trying to get Stamford Bridge geofenced on a Match Day.

	Holmead Road Management – Holmead Road currently sits out of our TMO agreement. Our Community Patrol Teams monitor this area to assist with the management and prevention of private vehicle pick up's idling. HVM & VMS – Both deployments are now part of our overall Traffic Management Operation since going live on 15/09/22 at the FC Red Bull Salzburg fixture. We believe the implementation of both the HVM and VMS systems have been successful and will continually review the operation and ways in which we can improve the deployments and ensure VMS units are suitably barriered off. The Club, via CSP, applied for 2 bay suspensions on Hortensia Road nearest to the junction of Fulham Road to use as a HVM build and break location. This build and break location along with the one opposite Fulham Broadway Station work well. The VMS signs work well at either end of the Fulham Road displaying the messaging pre- and post-match. We have been able to adapt the messaging on the screens with the different events such as Tube Strikes and Coach Parking information. Player Egress Operation - (Stamford Gate CSAS/Chapter 8) Following several trial deployments of the post-match traffic/pedestrian management arrangements at Stamford Gate, this is now part of the overall Traffic Management Operation, and it is working well. During egress from the site, CSAS Operatives are deployed to operational points to control the flow of vehicles onto the Fulham Road (A304) highway. Where possible, CSAS Operatives prioritise exiting traffic to maximise traffic flows off-site and minimise the exit time and reduce congestion at the junction of Stamford Gate and Fulham Road. This operation continues for 30 minutes post the TMO being lifted. Once egress has ceased the CSP Operations Manager conclude the operation and return the Fulham Road to normal operation by the agreed Traffic Regulation Order. Security staff conduct post-match deployments in Underground Car Park. Whilst vehicle egress barriers are set up from the Underground Car Park to Stamford Gate. Crowd barriers are set up around the away team coach positions and the on the traffic barrier next to the 1905 Club. Upon the TMO being lifted, SIA Stewards are in position at Stamford Gate creating a solid cordon. SIA Stewards are in position at Stamford Gate pulse pedestrians through cordons on the instruction of the Traffic Supervisor and CSP Operative. Only CSP Operatives enter the Fulham Road. Once the majority of the First Team Squad has departed the site, CSP Operatives (Underground Car Park) inform the Match Day Safety Control Room. Overall, the operation has worked well with the Club continually reviewing personnel to ensure consistency of staff, duties carried out effectively and in a safe manner. It is very much a team effort to ensure the safe management of departing vehicles from Stamford Gate which does get busy with the public converging on the area. Coach Booking System We are now in the 5th Season of using our online Coach Booking System for Supporters, which is managed by our Match Day Stakeholder CSP. This has assisted the Club in our application for vehicle exemptions, a requirement as part of the Transport Congestion Pollution Reduction scheme for football coaches on match days. Additional management is required of European fixtures but overall, the online system has been a success. ACTION FROM LAST MEETING: The Club would still like to review the process of booking approved coaches with London Borough of Hammersmith and Fulham's Parking Services to see if a	
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	“live” system can be created. The current process requires three inputs of data (CSP, Club and LBHF Parking Services). Zone Ex & Community Matters EW updated: Community Engagement Just had recent community meeting, usually attended by 40 residents – 3 times a season. Mandated to do 2 meetings, but we do 3. Always happy to expand if necessary. Also have a quarterly newsletter that goes out to 5k households which is received well. It gives operational updates relevant to residents and any community issues that may also interest them. The comms currently goes out to 5k local households around 0.2 miles from the stadium. Trying to focus on some of the local housing estates. MA commented it needs to go further as it affects RBKC, Hortensia/Fulham Road up to Gunter Grove. Action Point 1: EW confirmed this could be looked at, budgets are involved as the newsletters are sent out in printed format. EW to update MA. Have ‘My First Game’ Community ticketing scheme which has been relaunched and has seen an increased uptake. Recently launched a Community Engagement campaign. Major/significant events At this juncture of the season, we have had no major/significant events. GS requested a copy of the regular newsletter on an ongoing basis. Action Point 2: EW to provide copies of the newsletter. NT mentioned the number of under 16s and safeguarding. NT thanked CFC for their continued focus on this area. NT queried if there were any safeguarding concerns raised or was it just the fact, they were alone and concern for their safety. CB confirmed it was because they were alone. There are 4 safeguarding officers on duty, Police are informed, and 2 safeguarding officers stay with them, we then speak to their parents/guardians. CB confirmed they are all dealt with on the day and parents are notified. NT mentioned Ground Regulation 21 and 27 ejections, and what led to so many ejections for that game. CB confirmed the regulation stated that all away supporters cannot enter any area of the stadium that is set aside for home supporters and vice versa. Removed mainly for their own safety. GG/GS/NT recently at a meeting that talked about match day/stadium safety – seems there is more of an issue across London with away supporting fans getting into home sections. Not sure how this is happening with regards ticket sales. CB confirmed he wasn’t aware of how this was happening; suggests it is home supporters putting their tickets on resale sites. NT mentioned how we could get a fan representative on the SAG. CFC were going to explore this. CB stated it would be one for EW line manager. Michael Cornwall Head of Supporter Relations. Action Point 3: EW to speak to Michael Cornwall to see what he says and provide a written update. NT thanked CFC, conversations back in November regarding a Women’s Super League fixture held against Manchester City held at CFC scheduled to clash with a	
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	Fulham 10k. Lots of collaboration involved, and the match was brought forward 24 hours. NT thanked everyone for helping with this. NT also thanked CFC, and the Police as there has been lots of consistent/proactive work around the sexual harassment Public Space Protection Order, the club are putting out ASB Community Controls during match days. NT hopes this continues for the foreseeable future so women and girls can come to matches across all 3 clubs, without worrying about being a victim of sexual harassment or violence. The council's Law Enforcement Team will move resources to support this if it is needed. The council will also be in touch if there is an opportunity to align with any event/match day opportunity. CB mentioned the PSPO, CFC have supported since it was introduced, have also worked in conjunction with the Police and hosted them. There is some work going on with CFC and the local authority ahead of the Chelsea Women's match against Manchester City – will be promoted heavily in the programme. Local authority reps will be on site.																										
5	Metropolitan Police – mid season update 24/25	MPS/ BTP																									
	MH (MPS, Dedicated Football Officer for Chelsea) in post for a couple of years, shared a presentation update. 23 fixtures Policed this season. 17 men and 6 women's. 12 Premier League games with 5 FA and league cup for the men. 13 low, 9 medium, 1 high risk (Shamrock Rovers). All women's matches have been low risk. Slight increase in the low-risk fixtures categorised. Mainly due to the Thursday European games that CFC have been playing it shunts the following weekend games to the Sunday. Matrix used gives Sunday games a lower score. There are less issues on a Sunday games. Shamrock Rovers was high risk, was busy to didn't play out the information/intelligence given. We are waiting for the next European draw on Friday. If CFC progress, there may be a couple of challenging home fixtures. MH doesn't expect the high-risk number to increase. At the back end of the season the matches have more meaning for home and away clubs so can increase the category, so there maybe some more medium risk games. Arrest Comparison – mid season <table><tr><th></th><th>Total Arrests</th><th>Premier League</th><th>European Cups</th><th>Domestic Cups</th></tr><tr><td>2021-2022</td><td>20</td><td>13</td><td>5</td><td>2</td></tr><tr><td>2022-2023</td><td>46</td><td>41</td><td>5</td><td>0</td></tr><tr><td>2023-2024</td><td>104</td><td>60</td><td>0</td><td>44</td></tr><tr><td>2024-2025</td><td>76</td><td>49</td><td>18</td><td>9</td></tr></table> Down around a quarter at this point last year. MH thinks this is down to the domestic cups arrests last season; every fixture was at home. Have seen a downward trend for arrests in the MPS so far this season. Reflected around the MPS. 76 total arrests are the highest in the MPS for total arrests at a London football stadium. The geography at the ground at CFC affects this with only 2 ways in and 2 ways out which benefits the Police for triaging on the way out.		Total Arrests	Premier League	European Cups	Domestic Cups	2021-2022	20	13	5	2	2022-2023	46	41	5	0	2023-2024	104	60	0	44	2024-2025	76	49	18	9	
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Everything comes to the FRP, between the club and Police it is triaged and a decision made.

OFFENCES

	Total Arrests	Football Act Offences	Public Order Anti Social	Violence Against the Person	Drugs	Theft Act	Criminal Damage	Offensive Weapons	Other
2021-2022	20	5	5	7	2	0	1	0	0
2022-2023	46	9	16	7	5	0	1	1	7
2023-2024	104	17	45	12	18	0	0	0	12
2024-2025	76	14	25	28	11	0	0	0	0

36 x OUTSIDE and 41 x INSIDE

53 x Away supporters, 22 x Home supporters, 1 x Neutral

9 x Arrests for "Rentboy" Chanting

1 x Arrest for Ticket Touting

Outside/inside is where the incident took place not the where the arrest took place. 1 arrest at Celtic Women's Champion's League game, the club ejected a male, on the way he was kicking off and we arrested on the concourse. Generally, the stewarding in the away section is very good with consistent stewards and the Police don't need to step in unless really required.

Policing is generally concentrated on the away end. Continuing to do ticket touting operations, it has eased off slightly. It used to be easier to find touts, but lots of football banning orders in place, so more difficult. Will do periodic operations to keep people aware it's being monitored.

Disposals

- 26 CHARGED (7 CONVICTED SO FAR)	
- 4 CAUTIONED	
- 0 FIXED PENALTY NOTICE	48% Positive Disposal Rate as of 18.02.25.
- 26 CURRENTLY ON BAIL	
- 8 NO FURTHER ACTION	
- 7 COMMUNITY RESOLUTION	
- 5 RELEASED UNDER INVESTIGATION	
7 FOOTBALL BANNING ORDERS OBTAINED (100%)	

100% conviction rate. A fair few charged who are awaiting a court date, so the number should increase.

All hate crime arrests go to the CPS. Bail for 3 months as a matter of course. 7 community resolutions are all Class B cannabis so can't get a FBO off the back of these. 7 convictions resulted in 7 FBO 100% hit rate.

A FBO is a court order, any breaches are arrestable, conditions put on would generally not to go within 2 miles of the ground that the team they support are playing on a match day.

48% positive disposal rate would class a community resolution/charge as a positive disposal. Anything that doesn't include an NFA.

National rate of positive crimes reported is 10/20%. We are well above this. Starts at ground level at the club, they bring them to the Police, and they are dealt with.

Away Fixtures

29 CFC Arrests were made:

- 14 x Possession of Drugs
- 9 x Assault/POA (6 x Hate Incidents)
- 1 x Pyro
- 1 x Breach of Bail
- 2 x Criminal Damage
- 1 x Sexual Assault
- 1 x Football Offences

Normal rate of possession of drugs. All hate incidents were at Liverpool away. Generally busy when CFC go away. They sell out allocation everywhere they go so 3k + at away games. No show figure is quite low for CFC.

Important themes

Chelsea Rent boy" chanting and usage is a priority. So far this season we are 66% down on arrests for this. Publicity that the club and Police have issued to supporters to state it's now a CPS deemed homophobic hate crime has reduced significantly the number of people committing this offence.

Homophobic/hate crime – whenever we are away, CFC and the Police will pre-brief and inform the visiting team that it's still an issue and expectations of how its dealt with. CFC supply 6 stewards to travel away. Club and Police representation at away fixtures with a consistent pool of people.

No rent boy offence that hasn't been charged or been NFA before it got to court this season.

Multiple arrests made away from home by other forces also.

All arrests of this nature are being dealt with by the MO6 Public Order Crime Team to ensure consistency. Most are now being charged and convicted. Many still in the CJ system on bail to CPS.

FBO's – So far, we are at 100% FBO granting in relation to convictions for arrests at CFC.

VAWG – Multiple initiatives have been run. Walk, talk and do. Partnership patrols with the council/club. It's a top priority for the MPS. We are now using the local BCU; H&F, Kensington and Chelsea and City of Westminster's Policing VAWG Team.

MH thanked CFC for accommodating these initiatives. It's a positive step and there are lots more we can do on this.

NT queried the Sunday fixtures being less of a challenge. Conscious that there Sunday matches are becoming more popular, would this be the same risk category as a Sunday lunch/pm kick off?

MH stated this wasn't a blanket Sunday games are easy. Generally, have seen that fixtures that take place on a Sunday at 2 pm or earlier against clubs that would historically been problematic are not seeing any significant issues. The only Sunday game with issues was the Brentford game 7 pm KO. Found that the levels of

	intoxication were higher. Lots of people at the game weren't regular match goers. Lots of arrests that day. Harder to justify a medium risk on a Sunday. NT asked about the arrests regarding drugs as more proactive around stop and search with dogs etc, is this still going on also? MH confirmed nothing less has been done, the main concentration of drug discoveries is always the away end, generated out of dog indications by CFCs operation. There is a still dedicated serial of 1 and 6 on every game, under the umbrella of a drug serial, primary role to deal with drug detections at the away end. Always look at resourcing order across all public safety events. ND queried about rent boy chants away being policed as proactively as home. MH stated there would be briefings beforehand. CFC also do parallel work on this. MH always brief the DFO, and the level of cascading varies where you go. It's on the main briefing, but how actively its enforced on the day maybe different. MH confirmed its enforced more at CFC, but not due to lack of knowledge/briefings. GS mentioned the Sunday late KOs. GS queried if it would be a regular them with regards to the broadcasting scheduling. CB stated that it was a schedule for TV, Brentford match was after the fallout from the Conference League and the match having to be shifted. BV gave an update from BTP. 11 incidents, 4 arrests in relations to CFC this season. Comparable to 24 incidents and 4 arrests from the whole of last season. 4 ASB, 2 racial chanting (couldn't be taken forward), 2 minor assaults (victims not engaging with Police so not taken forward). 1 staff assault – disappointing result as given a community resolution. This has been taken back to the club, and he has been club banned. 1 breach of the peace from Brighton game, juvenile with NFA, parents spoken to. 1 late report of an affray – away game at Tottenham. 1 ABH on 2 juveniles from Brighton game, arrested and on Police bail. 1 antisemitic chanting at Brighton game.	
6	Update from the Sports Ground Safety Authority	SGSA
	GG gave an update, so far this season only 1 visit completed: Shamrock Rovers. Will be attending 2 more before the end of the season. No follow up issues on the Shamrock match, wasn't as bad as expected and handled well. During last year GG completed a Ground Assessment, working through several criteria and risk rate them for carrying out the assessment again. CFC completed with the Safety Management Team and Facilities Director – ended up with a Low-risk rating. Next assessment won't be due for another 2 years. Covers overview of Safety management, overall management stakeholder relations and physical safety structure maintenance. Near misses – SGSA now must process. Reliant on others on getting this information. So far since mid-last season we have 20 near misses recorded, 15 of those were last season and 5 this season so far. 15 from last year were progressive crowd collapses, 3 due to overcrowding congestion and uncontrolled crowd movement. 1 included a barrier failure, 1 large scale use of pyros and pitch side gate collapse. Pyros – this year there seem to be a lot less across the grounds. Will continue to monitor the near misses. If one is highlighted a special SAG should be called and look at this with other stakeholders at what can be done to	

	ensure it doesn't happen again. Use the same criteria as the H&S at Work Legislation on a near miss. 'Not causing harm has the potential to cause injury/ill health'. Event Healthcare standards review – came out of Manchester Arena Review/reports; the Government's Departments are looking at a set of standards for healthcare at events/entertainments which will include sports grounds. SGSA involved in the consultation, the standards of the Green/Purple/Arena guides have been looked at around what they are fit for. Thought on the Green Guide are they are pretty good compared to the others. Not sure if it will be legislation, or just what is included in any guides. CQC the regulator for healthcare will be regulating leisure entertainment places including sports ground as they do for hospitals etc. Expect this to happened at the end of 25/26. Martyn's Law Not a lot of movement. Information on the Government website and the UK Protect website. The new bill outlines several amendments: inclusion of the term 'reasonably practicable'. Standard tier threshold has increased from 100 to 200 includes people working at the venues. The SIA is confirmed by the Government as the new Security Regulator. Crowd event doctors picking up across grounds regarding the qualifications that the Green Guide requires of crowd event doctors and practitioners about hospital care courses and emergency management incident training. Those courses aren't put on that often, put SGSA are pushing these when doing visits. Pyrotechnics SGSA training/guidance is available on the website. Pushing for the correct way to deal with these e.g. not picking them up until fully discharged. Licenced Safe Standing Working well at CFC, make things safer. Increasing around the Premier League and Championship with more clubs putting in safe standing measures. Licencing CB has received the SGSA for the licence issued under Football Spectators Act, CFC to return this. Issued at the end of July for the following season. Guide to Safety Certification Re-issued, aimed at local authorities, it's on the website with a lot of good information about the ACT certification. SGSA Annual Conference 20th May 2025 at Aintree GG confirmed he will be around until the end of May but will be retiring after this. GG thanked all for cooperation in the past. NT thanked GG for all help and support in the past. GG is an essential part of the SAG and will be greatly missed.	
7	London Fire Brigade	LFB
	Kevin Morgan (KM) absent from the call. NT mentioned the fire in the East End Server room. Put out by the AFD, the Fire brigade was still called. Nothing else fed back from LFB.	

	GS had a recent conversation with Kevin Morgan. LFB have a good safety arrangement with CFC with regards match day operation and their presence in the control room. KM would like to do a live exercise with one or both watches at the stadium. KM will be in touch with CFC in due course. CB updated that KM has spoken to the CFC Fire Officer about the live exercise, so this is being discussed. Action 4: To follow up at the next meeting to see if the exercise has taken place. Mentioned Martyn's Law regarding policy, would a representative need to be in the control room for Women's matches when up to 5k capacity. This needs to be considered for Martyn's Law for LFB.	
8	Medical Provision Update	
	DS mentioned the Gent match in October, there was some potential disorder in the stand, all minor injuries, nothing else flagged to LAS. AO fed back from Imperial that there were no major concerns to feedback, no surges in attendances on match days. This is the first meeting attended, and it's been insightful and reassuring.	
9	Transport for London/Fulham Broadway Shopping Centre	TFL/FB SC
	TJ confirmed none of the stations had highlighted any concerns. Going forwards TJ introduced colleagues leading on the works project at Fulham Broadway station. There is a short presentation which explains what works is being carried out and impact the work it will have on the station and the dates works are planned. VP went through a presentation about the Fulham Broadway Roof Glazing Replacement project. Project manager: Vivien Yip, Project Engineer: Helen Brunskill, Construction Manager: Tony Hammick, Commercial Manager: Ben Jones, Civils Engineering Apprentice: Calum Harding. 320 glass panels about the station, there has been regular ongoing damage to these panels, TFL has put a bi-weekly inspection since 2020. Each visit costs £590. The entire objective of the project is to address all the damages to the panels. Key dates: • Contract awarded in May-2024 to Cleshar, Principal Contractor and Principal Designer • Stage Gate 3 passed in Aug-2023 • Stage Gate 4 upcoming in May-2025 • Start on Site in May-2025 • Erection of Hoarding and Platform Scaffolding May to June-2025 • Relocation of furniture + platform assets June-2025 • Installation of Temporary Lights/ CCTV/ PA June-2025 • Erection of Primary Scaffolding Deck Jul to Sept-2025 • Remove and Replace Glazing Sept to Dec-2025 • Roofing Works i.e. Pigeon Netting Nov-2025 • Install new LED lighting to existing lighting Dec-2025 • Dismantle Main Scaffold including Deck Dec to Feb-2026 • Dismantle Hoarding and Platform Scaffolding Feb-2026	

	• Remove Temporary Lights + Electrics from site Feb-2026 • Reinstate furniture + platform assets Feb-2026 • Testing and Commissioning Mar-2025 • Finish on Site in May-2026 The works will take a year. TJ pointed out that once the works start the capacity of the station will be decreased by 20% at any one time. For return post-match traffic/queues should expect between 45-60 mins longer to clear traffic into the station. There will be more stop/holds outside the station. Road closures will potentially stay in place longer. There will be a communication package to direct to other stations. Action Point 5: VP to send the presentation to GS who can cascade.  2025_02_19%20Fulham%20Broadway%20P	
10	Local Authority Review 23/24	LBHF
	GS gave an update. GS stated it was good to hear increase in CFC resilience with the appointment of BC and ND as Safety Officers. H&F has appointed SK is having a slow handover to be the Lead Officer for CFC. Match day planning and partnership with CFC has been excellent as always, very detailed, scheduled on time and minuted. Great forum to discuss future games/debrief past games. Match Day Inspections this season GS carried out 6 to date. With CFC involvement in the UEFA Conference League focus has been on these matches. The fixtures have proven challenging as some of the away clubs have been unknown with the intelligence available. August – Servette – there was a challenging walk up at the 3-stage entry. Supporters pushed and Police had to get involved. Lots of pyros let off pre-match. October – KAA Gent – 2000 walk up Bridge area, this location is now the Police preference going forwards with large congregation of away supporters. Rather than congregating at Earls Court the favoured position is utilising the pubs in Putney (Rocket/Boat pubs) via New Kings Road. Police involvement was excellent, many pyros let off in New Kings Road, the heat and danger they pose, wouldn't want to see these in the stadium. Walk up was controlled and well managed. November – FC Noah (Armenia) – one of the most well-behaved European visitors to CFC. December – Shamrock Rovers – high risk game with lots of concerns, but it was well run. Post match the Shamrock fans did a self-imposed hold at the end which assisted the dispersal. February - West Ham – SK attended with GS. SK had a detailed look around the stadium and attended some briefings/cascade briefings and post-match monitoring. Quite challenging on the dispersal due to the result, little bit of trouble the Police got involved in. Some delays with the District line service so impacted on the tube queue in Fulham Road / Wansdown Place. However, the service resumed within a short time.	

	Emergency Exercise was well delivered. Club board member attended– CT based exercise. The scenario was a match cancellation. The emergency planning colleagues presented this. GS queried if there will be a debrief? Action Point 6 : CB hasn't seen and will chase the report. Matches Going forwards Will be concentrating on the high-risk games, Liverpool, Tottenham. Safety Certificate Due for a further review, mindful it needs updating going forwards. The certification issued by Jamie Gray has been checked. Some barrier testing certification are missing. (Since SAG meeting have now been received). CCTV Currently no connection in the control room to H&F cameras., hoping to get this resolved soon. Action Point 7 for H&F and CFC There was a fire this season in the East Stand switch room, well dealt with. Fire Brigade turned up after automatic fire detection. GS visited to review area and AFD measures in place with JG assisting. Complaints 3 received. Residents from Kensington & Chelsea expressed concern about the parking of vehicles in the Fulham Road on the Kensington & Chelsea side of the boundary. GS has spoken to CFC about this. Maybe need to take this back to the Kensington & Chelsea side to be looked at from a parking enforcement perspective. Supporter who attended the Women's Game v Arsenal alleged there was bad congestion on the egress through the concourse of the North Stand. GS has seen the CCTV showing all exits open Final one resolved – lower tier of West Stand, supporter complained that the public address system wasn't working, but she hadn't been back to the club since. GS checked and it is now working. GG queried the 2nd complaint, and maybe they aren't used to usual standards of a men's match feel that its more stressful to them, than a male who was used to going to men's matches. Would be interesting to keep an eye on these issues. GG working with the Women's Super League and can input this information and get some feedback from them to see if its common across several grounds. GS confirmed the complainant was a season ticket holder and attends the men's games as well with family. CB stated the complainant had said it took over 60 mins to get out of the North Upper Tier to egress the stands as only one exit was open for the whole of the upper tier. All the exits were open, all stewards were stood down from the North Stand 46 mins after the final whistle, so not sure where the lady was. Unsure where she got her timing from. CB also mentioned the queuing for the tube queue, which was dangerous, people being forced onto the platform. TFL are in contact with the CFC. CB doesn't believe these are factual. MA thanked GS for bringing up the resident complaint. MA mentioned any vehicles parked there, is it being monitored and will they be moved on or told not to park there – how is it being managed going forwards? GS stated there are protocols that are followed. The cars were parked in the Kensington & Chelsea area. Vehicles confirmed it would be down to MA and	
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	RBKC. Need to monitor throughout the season and may need to look at other ways to manage. Building & Control No attendees. Network Management No attendees RBKC MA had nothing further to mention. Always look to keep the area clear of any work for fixtures. If there are any concerns, they let CB know. TMOs Discussed previously and all going well. LET IB had nothing to raise, will continue to reach out to MH and CFC Security regarding patrols etc. Street Cleansing All positive, no complaints. The afternoon service on cleansing doing a great job managing all the cleansing around the matches. Trading Standards GS mentioned Doug Love continues to do his operations, targeting operations which will be carrying on. Recent success in court with a trader who has been operating at CFC and Fulham over a few seasons, got fined £3,336 including costs for illegal trading. Works will continue, it's a difficult one to crack completely but interventions taking place. Action Point 8: GS to send MH the details of this conviction. Licensing LM from RBKC updated. The closest premises to the ground is the Chelsea Gate (formerly Chelsea Pensioner) they've got new operators in. Don't think any issues, same security which have managed the premises for a number of years. Earls Court Road, still have the Bolton was a Chelsea fans pub that's closed and will be for some time. Also, the Finborough Arms which is still closed. Concern regarding the fans coming over from Putney rather from Earls Court Road. LM queried if it was a Police preference. GS confirmed it was the Police, Earls Court is so tight and with the traffic, the Putney Pubs had a large pedestrianised area, a lot more supporters can be accommodated there. MH stated it was for the bigger European games where we think there will be a large congregation or a large walk up. If there are more than c 500 people in Earls Court across the 3 pubs this brings a difficult situation. Had an issue with Servette game in August. Brought 550 away fans, 500 decided to go to Earls Court who were stood on the streets drinking. It caused problems with the roads etc. If we think anything beyond the capability of the 3 pubs in Earls Court (500+) default is recommend they gather in Putney. MH confirmed it wouldn't be the norm for a normal home game. Only for European Games with a large walk up. 75% of these games, we'll recommend Earls Court.	
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	LM mentioned maybe having to look at the licencing conditions as the premises in Earls Court will need protecting as they have onerous conditions in regard to Chelsea home games with regards to security which is costly for them. LM stated there hadn't been any resident complaints. Earls Court is a sensitive area and have received ASB complaints, but nothing football related. Community Safety NM stated no matters had been raised with regards concerns. Lime Bikes NM confirmed H&F will work with Lime Bike/Forrest etc and lobby for the GPS changes to make sure we can exclude bikes when match days are on a best as possible.	
11	Looking forward to 24/25 Season	CFC/MP S
	Planned stadium works/maintenance JG confirmed there's always maintenance. Summer works – with the Premier League changing slightly due to the K regulations being introduced with the new rotation. Moving some camera positions being moved due to a minor safety issue. Some work in the tunnel. Wi-Fi/5g project happening in the stadium to improve the connectivity. The hotel is having a refurb over the summer, finishing Sept/Oct, all internal works and won't affect match days. CFC have agreement to purchase Sir Oswald Stoll Mansions. Process going through now and working with various parties to work out what it will be used for next. GG queried the requirements of the Premier League regards to outside broadcasting with new camera positions. GG has had issues brought to SGSA by BECTU, union representing outside broadcaster generally across sport, mainly football, issues around safety e.g. assaults on camera operators from spectators. JG stated they were changing some of the high-level camera positions, they aren't comfortable with the access/egress routes and emergency access if someone fell ill. CFC need to provide them with a safe stadium. Trying to meet in the middle to make things easier. GS highlighted the fall arrest safety factors that CFC have put in place on the gantries is not being used by camera operators.	
12	Chairperson's Update	Chair
	No update given. NT thanked everyone for work/engagement around these conversations. NT stated he's leaving H&F in the next few weeks, so there will be a change in the Chair for the SAGs. NT found these meetings informative and educational and thanked everyone for hosting. Will share the name of the new SAG once confirmed.	
13	AOB	
	If anyone has any questions regarding the meeting or anything else, please contact GS.	
14	Date of next meeting	All
	TBC	