

Fulham Football Club - Safety Advisory Group Meeting (Part 1)

23rd July 2024

Minutes of Meeting

Via MS TEAMS

Attendees:

NAME	INITIALS	ORGANISATION
Neil Thurlow – Director of Public Protection	NT	LBHF
Graham Souster – Health and Safety team manager	GS	LBHF
Stephanie Needham – Head of Environmental Health	SN	LBHF
Debra Bentley – Works Co-ordinator	DB	LBHF
Christian Uys – H&F Parking Projects & Traffic Orders	CU	LBHF
Kevin Morgan – Station Commander Fulham Fire Station	KM	LFB
Valerie Simpson – Assistant Director Environment Health & Regulatory Services	VS	LBHF
Boyd Fisher – LAS Group Station Manager	BF	LAS
Matt Shute – Emergency Planning and Resilience Officer	MS	NHS
Geoff Galilee – Regional Inspector for SGSA	GG	SGSA
John D'arcy – Head of Safety and Safety Officer at FFC	JD	FFC
Simon Turner – CT Protect Office for H&S	ST	MET
Ben Katz – Senior APR Officer for NHS Northwest and Integrated Care Board	BK	NHS
Tony Delamo – Dedicated Football Officer for FFC	TD	MPS
Laurence Turton – H&S Practitioner	LT	LBHF
Darren Preston – Chief Operating Officer	DP	FFC
Ian Sutherland – Police Officer Westminster representing Mark McLeavery	IS	MET
Sophie Barrett – Licensing Enforcement Officer	SB	LBHF
Ian Baron - LET team	IB	LBHF
Matt Ramsey – Building Control	MR	LBHF
Jessica Twomey - Community Safety Officers	JT	FFC
Gavin Megaw - Fulham Supporter Trust	GM	FST

Minutes: Tamsin Jago

ITEM	MINUTES	ACTION
1	Welcome from the Chairperson	H&F
	<p>NT welcomed all to the meeting and confirmed that the meeting would be recorded to assist with the compilation of the minutes as the minute taker wasn't present today. The recorded will be deleted once the minutes have been compiled.</p> <p>NT introduced himself as the new Chairperson of the FFC SAG as Mathew Hooper is leaving H&F. The SAG is to review the end of last season.</p> <p>FFC had a good season in the Premier League eventually finishing 13th in the table and reaching the semi-final stage of the league cup.</p>	
2	Apologies received	H&F
	Dominic Stark – London Ambulance Service	

	James Berry – London Fire Brigade PC Mark Ashley – British Transport Police Earl Annaïke – FFC Deputy Safety Officer Michael Massella – H&F Highway Projects Anna Pater – H&F Health and Safety team Adrian Overton / Cristina Perez-Trillo – H&F Licensing	
3	Confirmation of previous minutes, outstanding actions & matters arising	H&F
	<p>Minutes of the previous meeting were approved as accurate.</p> <p>Outstanding actions.</p> <ul style="list-style-type: none"> Sam Lockwood the CTSA Advisor was new to the last SAG meeting, she was going to visit Craven Cottage and look at CT measures. SL is now on long term leave; we have Richard Turner onboard today. Rachel Green from Police CTSA will be the lead for H&F going forwards. Sam Lockwood was going to do a match day visit last season, not sure if that took place. Update: Simon Turner - Natalie Manning will be assisting Rachel Green in the short term. ST doesn't believe Sam visited the club. Will confirm and get back to the SAG about these actions. JD arranging an emergency exercise – this has been confirmed for 13th August at Craven Cottage 10 – 2 pm. Including a new CT exercise for 20th January 2025. JD has sent invites but can be extended if needed. H&F plan to extend the invite for the emergency exercise to colleagues in the Emergency Planning Team. Bishops' Park concerns raised from the Supporter's Trust – ongoing with gates not being opened, GS made observations during the later part of the season the gates were being opened on time. Update: GM stated it was extraordinarily patchy and it isn't every match. Multiple occasions since the last meeting it wasn't open. Action: IB said he would address with "idverde" and make sure it is secured open. Bishop's Park skate park being cluttered with ramps. Matt Hooper was going to go back to "idverde" we need to keep on top off. The skate ramps need to be removed particular the night games when dark. Print at Home tickets – on agenda for today. Club were looking at ticketing regimes, things have moved on as club moving across to digital ticketing. Also discussed adjusting turnstiles to improve the flow rates. Timeline for phased opening, increased LAS coverage when over 25k. Regular meetings with JD and LAS to discuss the planned increase in capacity for the new season. Additional medical provisions will be needed. The revised medical plan has been issued to LAS/Local authority. Fixture clashes between Chelsea/FFC . Putney Bridge Tube station is an issue. The station tends to be closed for the post-match egress when Chelsea is playing at home. Communication piece between London Underground/Police/FFC whether it needs to be closed when the women's team are playing, and it isn't a full stadium capacity at Stamford Bridge. 	

	<p>Update: DP Chelsea Women's Championship League games. It's unfair and it isn't necessary to have Putney Bridge station closed. FFC object to the station being closed.</p> <ul style="list-style-type: none"> • Supporter coaches/team buses – engines being left on. Ongoing issue at all football clubs. Communication piece needed and liaised with CU with Police/Clubs to discuss with away coach company and discussing engine idling. It is an offence. • 'Remove, remove' and 'chemical-based attack' actions to be taken. GS shared with the team in the chat. 	
4	Riverside Stand progress update	FFC
	<p>DP gave an update.</p> <p>Certification of additional occupation. Stand is still in fit out with Portview Contracting. Still work leftover with Buckingham's going bust – base build rectifications being worked through. Building Control involved getting certain elements complaint. Will be fixed by Portview, or a contractor called Rayner Rowan.</p> <p>Busy getting certain areas ready for the start of the season. Looking to increase the Riverside capacity, licence capacity is currently 4,603, match day 1 we are looking to get this to 6,376, match day 2 7,326 and then around December fully open just under 8k spectators.</p> <p>Work being accelerated. A week of demonstrations for Building Control/ Licencing ahead of the first match day.</p> <p>TD asked about turnstiles into Bishop's Park. DP confirmed they will be open for the first game.</p> <p>GG mentioned the new capacities. Assuming as well as all exits are available fully and the maximum amount of concourse is available that will house up to 8k people? DP confirmed there is a full deck that's been prepared about where people will congregate. Currently 4,600 is on the concourse, it isn't the maximum capacity. All numbers have been generated by Populus and GHD. The deck is being tweaked, we won't get to 8k without having all of the lounge capacity available.</p> <p>GG asked the ground floor concourse; will all the temporary hoardings be down when at full capacity and final outlets constructed. DP confirmed, there are some façade bars (inside/outside bars), the structures/glass is there so crowd loaded, whether we have some hoardings as building work inside it will be more about protecting the glass from the buildings. Hoping there is a limited amount of hoarding and using the permanent structures instead. The number of hoardings within the building itself will be limited.</p> <p>Building Control MR updated. Discussions about what is expected to be able to open the stand, from a fire safety point of view there is an extensive list of what is needed in place before considering giving occupancy. GS and other aspects of Building Control add to the list; toilets, crowd load, structural, general issues that need to be in place including disabled access. It's all</p>	

	<p>undergoing discussions. There is a meeting bi-weekly to run through the issues. We have seen a schedule of works to show how they will progress to a satisfactory conclusion.</p> <p>Substantially the fire safety aspects have to be in place, sprinklers, compartmentation.</p> <p>GS stated it was a tight timeline and we are committed to doing inspections. GS queried what if things don't go to plan with regard ticket sales.</p> <p>DP confirmed the tickets are on sale already. Within the existing capacity we have the ability to offer people an alternative seat. Won't be the hospitality package offered if we fail to achieve licencing. We have an alternative provision. Confident we have the capacity to meet the sales made to date if we couldn't get the basement open. Season tickets are kept to 15k for next season.</p>	
5	Update from Fulham Football Club Update from 23/24 End of Season	FFC
	<p>JD gave an update.</p> <p>JD first full season in post. Overall attendance 473k, under 66k away fans. 197 ejections, highest numbers at the Liverpool fixtures (19 and 22), Newcastle (19), Aston Villa (18).</p> <p>11 pyro incidents – most significant Crystal Palace – 6 instances before KO.</p> <p>16 EDI incidents, majority during Chelsea and Burnley game, one was in relation to the female referee, 63 safeguarding incidents.</p> <p>39 club bans, 15 were for breaching ticketing conditions.</p> <p>Stewarding – 220 inhouse stewards used.</p> <p>1,000 agency staff working. Over 10k different roles during that season. Implementing some additional safeguarding training across the board. We are having safeguarding champion stewards in each stand. Committed teams to accessibility also.</p> <p>Safeguarding audit in May from the Premier League, match day 1, successful.</p> <p>Introduced the Medical Advisory Group now which sits outside this SAG. Recruitment/recruitment for more stewards, 40 onboarded so far, increase inhouse numbers for next season.</p> <p>Bags policy introduced last year, caused challenges at the start of the season, but tailed off. Will continue next season and looking to charge £5/item which will be overseen by the Foundation so money going to them and not the club.</p> <p>Feedback from Premier League observers at matches has been good.</p> <p>Steward development days planned also.</p> <p>Introducing a new command and control system – Raven Control, into matchday operation. Pulling everything into the control room on a match day which is auditable, GS will be briefed when next onsite.</p>	

	<p>NT queried the low number of ejections, what does it mean for lessons learned/considerations around implementing measures to further reduce?</p> <p>JD stated before he was in post, it was 2/3 times level of ejections on those big games; turnstile jumping. Worked with the Police this year and developed a plan – visible deterrent. Quite a few are away fans in home areas, general none compliance. Lots ejections are cannabis.</p> <p>JD mentioned the one game to consider additional measures in Crystal Palace due to pyrotechnics.</p> <p>NT mentioned safeguarding having positive feedback, a child of 14+ can attend alone, how assured are we that the stewards understand the risks. JD updated there are full time staff on duty on a match day, director of Safeguarding onsite also plus one full time Safeguarding Leads. The champions are going through a day's training with the Director of Safeguarding, they'll receive additional training/presentations from EDI and Safeguarding Leads.</p> <p>ST offered services for the Steward Development days. Can deliver some CT awareness input. Can do face to face.</p> <p>GS mentioned changes to the Safety Management Team.</p> <p>JD confirmed Ridian has left the club, resilience on a match day we have JD/Steve White/ Earl Annekie full time deputies. Going to put Emily Haywood through Level 4 this year. Also have Paul Clements as Chief Steward who is Level 4 trained and retained the services of Dan Frost from Wise Security also Level 4 and will take the role Deputy Chief Steward.</p>	
6	Update from Fulham Supporters Trust Matters to Raise	GM
	<p>GM gave an update. GM had little to add, thanked the club for the adaptations from the last meeting.</p> <p>GM queried digital ticketing roll out and changes being put in place to ensure as smooth as possible.</p> <p>DP updated – Ticketmaster is being used for digital ticketing. Currently going through the process of migrating over. The Ticketmaster integrations with the systems/turnstile is underway. The limitations of Craven Cottage especially Stevenage Road turnstile can be a curse. However, it has some benefits if we have problems where the system won't work, we have the ability to let people in.</p> <p>Marketing and communications are working on comms to the fans, have had some discussions with the FST. Know fans are anxious to understand about the digital ticketing, there is a comms plan. Plan to have lots of full-time members of staff in the street to help people with any issues.</p> <p>JD confirmed we have a plan if it doesn't work on match day 1 to get everyone in and maintain the capacities.</p>	

	<p>GG discussed ticketing and linking into the control room giving an immediate update of numbers coming in the stadium. Another ground which used Ticketmaster had their ability removed for having those immediate view of the numbers coming through.</p> <p>GM queried if the new digital ticketing would prevent touts from selling away fan tickets in home areas – will it have an impact. DP stated it was part of the focus, have looked at season tickets being transferred. Will be putting in procedures to look at how often they get transferred as have an audit trail. It gives a few more options to help assist this. Hopefully, this will stop the touting or impact the fraudulent tickets.</p> <p>GS asked about the new turnstiles having override buttons, so can be changed to manual. GS asked about the club setting up a Fan Advisory Board, asked for an update. DP confirmed the FAB has been set up, there is no impact on the SAG at the moment. GM is a good representative, no immediate plans to reserve that job for the FAB. It isn't off the table.</p> <p>GM also queried safe standing and if any changes since the last meeting. DP updated it hasn't been progressed any further. The costs from Arena seating are being gathered, we haven't signed off on the investment to implement.</p> <p>Action - GG promised he will send a letter to DP which may help persuade the Board they need to make the investment in safe standing which will be a must and not optional going forwards.</p> <p>DP dropped off the meeting from this point.</p>	SGSA
7	Update from the Metropolitan Police	MPS/BTP
	<p>TD shared the MPS report from last season.</p> <p>25 fixtures – 19 league, 1 friendly and 5 cup. Categories; 2 OFO, 13 low, 10 medium, 0 high.</p> <p>33 command team roles have been required this season. 22 sourced by the AW SLT, 11 roles from elsewhere.</p> <p>Arrests up overall – but a national trend. Mostly around drugs. Total arrests 51 (14 in league, 11 in cups – 7 football banning orders issued FFC supporters).</p> <p>51 arrests – 3 Football Act offences (flares (6 in the one Crystal Palace match), 7 public order anti-social, 1 assault, majority are drug stops at turnstiles. 3 others, 1 blade (plasterer with knife in pocket from work), 1 tailgater, 1 breach of the piece.</p> <p>51 arrests, 14 FFC fans. 5 class B drugs, all got community resolutions.</p>	

	<p>Case disposals – out of the 51 some still waiting to go through court. 4 charged, 16 postal charges, 18 community resolutions, 8 NFA, 2 cautioned and 1 under investigation awaiting court date.</p> <p>Away Arrests. 13 arrests, 2 banning orders issued.</p> <p>Incidents of Interest 1st female referee of Premier League match 2 juvenile fans given referral to 'kick it out' deal with by safeguarding team. 1 fraud tail gaiting – fake ticket, ran for fraud and got a conviction.</p> <p>1 arrest for tragedy chanting, found guilty of waving the Sun Newspaper at Liverpool fans – was arrested, Court didn't give him a banning order, but JD has banned from the club. We are appealing to get a football ban in place.</p> <p>Praise from EFL for the Liverpool game operation. Previous Liverpool match 68 turnstile jumpers, this match there were none.</p> <p>Main complaints from fans were queues at turnstiles going in and the infiltration of away fans in the Riverside stand.</p> <p>Good season, great working with the club.</p> <p>JD mentioned managing expectations even with digital ticketing, it won't stop infiltration from away fans in home areas. There will always be some but will try and reduce it and reduce the impact.</p> <p>GS mentioned the Police Conference at Millwall. There has been appeal against a supporter who discharged a flare in the streets. Man was arrested, the piece of law is being looked at as you are guilty of the offence when you enter the stadium. The Police with the CPS agreement, he has a match day ticket, on way to the stadium and intending to enter the stadium. Court found him guilty with a banning order. It's being appeal as not entering the stadium and no intention of entering the stadium with a flare. Just a legal battle going on.</p> <p>TD mentioned there are new legislation that we've tried and got through the courts, tailgates are being prosecuted for Fraud offence. Most crimes previously have been investigated by TD, TD is busy with all other football stuff going on, but now have a dedicated crime team who are challenging things now.</p> <p>NT gave comments from BTP.</p> <p><i>From a BTP perspective I do not have any real update for Fulham. Their fans last season were amongst the best behaved in England and there were only 3 incidents reported on the Rail network which may or may not have been Fulham fans involved. There are no changes to BTP resourcing plans going forward to next season. If no Transport providers are on the meeting and there are any questions for the TOC's please feel free to pass on and we will try to get them best answered.</i></p>	
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8	Update from the SGSA	SGSA
	<p>GG gave an update.</p> <p>Last match of the season attended was Aston Villa (3rd match). Mainly attended as the SIA Security Industry Authority had a project looking at stewarding looking at football grounds around exemption that exists where they don't have to have an SIA Licence. The main focus of the SIA was in relation to the agencies and whether their staff were properly licenced and how the process was operating.</p> <p>GG unsure if a final written report has been received by JD, when they left, they didn't have any real concerns, only a couple of procedural items around agencies not logging staff in pre-match.</p> <p>GG didn't find anything of concern at that match (other than that already discussed; persistent standing/queuing to get into the ground).</p> <p>Fresh topics being looked as is guidance from the National Protective Security Authority around mitigation of terrorist threat at venues during ingress/egress this is revised guidance and available to people online (GG can send links to GS to circulate).</p> <p>Near misses – reminding clubs and local authorities. Upgrades on internal procedures on ensuring near misses at football grounds get recorded and actioned. Reminder to clubs the SGSA is using the same definition of the H&S Executive use under the HSW Act and expect clubs to look at this – significant near misses. This should be reported to the local authority and implement a review to make sure the club is looking at what happened.</p> <p>Martyn's Law – in limbo. Legislation and other football related legislation is being revised and brought back to Parliament.</p> <p>Pyrotechnics – discussed Crystal Palace match, lots of fans seem to be discharging outside rather than bringing them in (away supporters mainly). Link on website with a toolkit/video which gives up to date guidance on how to treat.</p> <p>Resuscitation on the field of play – already circulated. FFC well aware of, this is revised advice from Resuscitation Council UK.</p> <p>Scan training – link available to do with CT. Another free online course, designed for managers/supervisory management staff in all organisations. Focussing on awareness of hostile reconnaissance undertaken within the organisation. GG will send that link to GS.</p> <p>Licensed standing – would like it to happen at FFC, growing around the country; 17 or 18 clubs with licences for safe standing areas, parts of the ground with rail seating. Biggest in country is Chelsea with 12k seats covered by rail seating. A good number of additional clubs currently installing with licences this year. Not just the Premier League – moving to the Championship also.</p>	

	<p>Licences – FFC should all have now running from 1st August to 31st July 25.</p> <p>Women’s Football Consultation – Women’s Super League and the decision that came out of the review that licencing will apply as it does to the 92 clubs in the country. It won’t be in place until late 25/26, currently carrying out consultations around what licencing will look like. A number of the Super League clubs don’t play at their male counterpart clubs. The grounds are smaller, a number don’t require safety certificate/stand certificates from the local authority. Being worked on currently. Obligated to give advice to the Women’s Championship.</p> <p>New Government – looking at legislation a fresh with a new independent football regulator. It may look different.</p> <p>Website – totally changed, more accessible, lots of good advice with forms/templates and has been updated. Great feedback received.</p> <p>GG mentioned MS may want to talk about, recently had an online session with London Clubs. Lead was the Medical Inspector from SGSA and it brought together clubs/the MET CTSA/ambulance service people looking at what came out of the Manchester Enquiry with regards to first aid/medical provision in respect of those sorts of emergencies. Discussed trauma kits which get used before emergency services arrive, what they contain/what equipment and number should be provide and how they are used. FFC are aware of.</p> <p>The MET Police are undertaking some exercises at some London clubs (completed Millwall) full day exercises. Planned for Fulham in January 2025, CT exercises.</p> <p>GS queried the conference at Old Trafford were there any headlines from that.</p> <p>GG confirmed it was current topics, mostly we’ve discussed.</p>	
9	Update from the London Fire Brigade	All
	<p>KM gave an update.</p> <p>Keen to continue with the relationship and be introduced to Event Liaison Officers (ELO) who attend on match days to sit in the control room, pre-empting some Martyn’s Law items.</p> <p>LFBs commitment is to continue to send ELO on match days. It has happened 90% of the time this season, couple of times due to staffing/other events at weekends when other ELO were needed, we had to send an ELO on the day without letting TD know. The plan is to have a list of people and keep them coming. Accreditation wise is isn’t ideal sending people on the day without accreditation, but trying to get pre-planned.</p> <p>Keen to get involved in any upcoming exercises, familiarisation visits. KM will send out some names as get some visits booked in for the upcoming season.</p>	

	<p>GS mentioned battery fires/bikes and whether there have been any issues with the rental bikes e.g. Lime? Get large congregation of the bikes around venues.</p> <p>KM confirmed there have been fires, Action: KM will try and get some figures to back this up going forwards. Not sure which sponsor bikes.</p> <p>There is general fire safety advice and guidance on LFB website (safe charge campaign). Staff members also use this bikes and charge in and around the stadium.</p>	LFB
10	Update from Medical Provision	LAS
	<p>LAS MS gave an update.</p> <p>Really good session recently, picking up some recommendations which have come out of the Manchester Arena Enquiry and other updates in the event world – 10 second triage. Great engagement with FFC. Record for the most attendees from any one club.</p> <p>Things to take forward with the Medical Advisory Group, how to bring in 10 second triages. On assessing patients quickly and bringing life saving intervention during mass casualty events. It could happen on a non-match/match day. Doesn't have to be mass.</p> <p>Once we hit the 25k threshold in the ground will need more resources as part of the contingency planning for bigger incidents. Will continue to work with the club for as and when needed.</p> <p>BF gave an update.</p> <p>Good season so far with no issues, good match day working relationship with the club, supported by the in-house medical team. The team treated 83 patients across the season, 6 conveyed to hospital. 1 was a cardiac arrest (LAS conveyed), 1 player to hospital with an open fracture.</p> <p>Still awaiting the timeline for the phased opening of the Riverside Stand.</p> <p>The club have begun the process of introducing the 10 second triage to their medical teams – quicker way of triaging and will look at exercising this.</p> <p>JD confirmed there is work being done in the control room, will have both pods now. Planning for over 25k at match day 2.</p> <p>MS needs to link with JD as some IT to drop in, so the radio operator has something to use. Will get sorted on a non-match day.</p> <p>NHS BK had nothing to update.</p>	
11	Update from Transport for London	LUL

	No reps available on the call, discussed Putney Bridge with club/supporter concerns around the closure. Will continue to liaise with them as and when a match clash with Stamford Bridge.	
12	Local Authority Review 23/24	LBHF
	<p>GS gave an update.</p> <p>All partnership meetings have been covered by the local authority during the last season. Excellent information exchange/post match debrief documentation in advance. Very comprehensive and well delivered Senior Briefing using PowerPoint presentation. The last match GS attended the cascade briefing in Riverside Stand was exemplary.</p> <p>Very helpful debrief meeting has been held with JD/DP, and local authority.</p> <p>9 visits completed before last SAG. Luton Town 19th September - Premier League Manchester United 4th November – Premier League West Ham United 9th December - Premier League Fulham FFC away at Stamford Bridge, 13th January – Premier League Liverpool 24th January – Carabao Cup Semi-Final Newcastle United 27th January, FA Cup 4th Round</p> <p>Since February SAG meeting the following matches were attended by H&F</p> <p>16th March - Tottenham Hotspurs (Premier League) – All three matches sold out, large crowds present for team coaches arrival. 21st April – Liverpool (Premier League) – suspected cardiac arrest in Hammersmith Stand, it was a fit in the end. Got immediate medical help in the stand. A few learnings from this. Trialled for egress purposes gates into Bishops Park. Went well. 11 May - Manchester City (Premier League) - Matthew Ramsay / Anthony Oloyede also present to review the Riverside Stand operation.</p> <p>Happy with the management standards at the stadium, great security outside and checking of bags. Much improved.</p> <p>Safety Certificate going forwards, August will be busy doing inspections, plan to issue on a match by match basis until the completion of the Riverside Stand project. Will review the occupancy plans and all the documentation with day/night lighting inspections.</p> <p>Complaints – not really had any. Odd complaint about the OBTV set up. The security of this area is the best they can do as very tight in Stevenage Road. It is the only place the OBTV can go. We continue to monitor.</p> <p>Building Control MR raised nothing further.</p> <p>Network Management / TMO operation CU updated.</p>	

	<p>Consulted on parking Zone T around Fulham earlier this year, voted unanimously to have match day controls. As soon as DFT approval for the signs, will extend the controls already in place for the X&Y into Zone T which is North of Crabtree Lane towards the Hammersmith (authorisation could take up to 12 weeks). Consulted east of Fulham Palace Road – zone A, but they didn't want any additional controls.</p> <p>Zones F and S around Chelsea FC they have also asked for extended controls, they will have Sunday controls. Shouldn't affect FFC matches.</p> <p>Hopefully get it all in before the football season starts.</p> <p>NT queried if any major roadworks planned for the new season or closures around A40 which may affect the stadium.</p> <p>CU stated could be more for JN and Network Management. CU thinks something is about to happen due to HS2 in the North which will have a knock-on effect for vehicles trying to get south from there.</p> <p>DB to find out as doesn't have this information.</p> <p>DB confirmed the only major road closure is Lilly Bridge which is RBKC side with a diversion.</p> <p>Parking Services</p> <p>No reps on the call.</p> <p>Not aware of any issues with matchday operation and vehicle removal tends to take place without delay. Club pays for the services of a tow truck. Some concerns with parking services and the club regarding the extension of OBTV and bay suspensions. The parking team have been dealing with and getting improvements on that service.</p> <p>Law Enforcement Team/Parks</p> <p>IB had nothing more to raise.</p> <p>Continuing with the patrols prior to the game and throughout and exit. If any further complaints that GM hears about the gates IB will try and sort.</p> <p>Licensing</p> <p>SB had no update. Aware FFC have applied for some new grants, all were granted after a committee hearing and all issued already.</p> <p>SB will find out if any questions and send an update to NT.</p> <p>NT queried pubs and if any problems with how operate on match days, or premises with alcohol sales.</p> <p>TD confirmed he has regular Pub Watch meetings, a WhatsApp group and speaks to regularly, no issues at all this season.</p> <p>Trading Standards</p> <p>GS updated.</p> <p>Unlicensed scarf sellers present at most of the high-profile matches - evidence obtained is passed onto H&F Trading Standards. Traders are in Stevenage Road, Bishop's Park, and outside Putney Bridge tube station. Individuals get fined or a banning order. Work is ongoing. Doug Love (H&F TSO) visited the club last year and spoke to the CCTV room and was getting stills from their footage to go along with the evidence.</p>	
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	GS can provide details of Trading Standards if the club wants to get involved (there is a cost involved), but it is hugely effective. Trying to deter this activity.																																																																																																
13	Looking forward to 24/25 Season	FFC/MPS																																																																																															
	<p>Most games are low risk, some medium. JD updated.</p> <table><tr><td>1</td><td>PL</td><td>Leicester City</td><td>24/09/2024</td><td>LOW</td></tr><tr><td>2</td><td>PL</td><td>West Ham United</td><td>14/09/2024</td><td>LOW</td></tr><tr><td>3</td><td>PL</td><td>Newcastle Utd</td><td>22/09/2024</td><td>LOW</td></tr><tr><td>4</td><td>PL</td><td>Aston Villa</td><td>19/10/2024</td><td>LOW</td></tr><tr><td>5</td><td>PL</td><td>Brentford</td><td>02/11/2024</td><td>LOW</td></tr><tr><td>6</td><td>PL</td><td>Wolves</td><td>23/11/2024</td><td>LOW</td></tr><tr><td>7</td><td>PL</td><td>Brighton</td><td>03/12/2024</td><td>LOW</td></tr><tr><td>8</td><td>PL</td><td>Arsenal</td><td>07/12/2024</td><td>MEDIUM</td></tr><tr><td>9</td><td>PL</td><td>Southampton</td><td>21/12/2024</td><td>LOW</td></tr><tr><td>10</td><td>PL</td><td>AFC Bournemouth</td><td>29/12/2024</td><td>LOW</td></tr><tr><td>11</td><td>PL</td><td>Ipswich</td><td>04/01/2025</td><td>LOW</td></tr><tr><td>12</td><td>PL</td><td>Manchester United</td><td>25/01/2025</td><td>MEDIUM</td></tr><tr><td>13</td><td>PL</td><td>Nottingham F</td><td>15/02/2025</td><td>LOW</td></tr><tr><td>14</td><td>PL</td><td>Crystal Palace</td><td>22/02/2025</td><td>MEDIUM</td></tr><tr><td>15</td><td>PL</td><td>Tottenham H</td><td>15/03/2025</td><td>MEDIUM</td></tr><tr><td>16</td><td>PL</td><td>Liverpool</td><td>05/04/2025</td><td>MEDIUM</td></tr><tr><td>17</td><td>PL</td><td>Chelsea</td><td>19/04/2025</td><td>MEDIUM</td></tr><tr><td>18</td><td>PL</td><td>Everton</td><td>10/05/2025</td><td>LOW</td></tr><tr><td>19</td><td>PL</td><td>Manchester City</td><td>25/05/2025</td><td>MEDIUM</td></tr></table> <p>Last season there were a couple of high risk games as the season went one. There has been some slight difference. Opening for the first 8/9 games will be low risk. The medium risks tend to be the London derbies or the big 6.</p> <p>NT discussed flares and the Crystal Palace match being medium, would that be reviewed? JD confirmed Crystal Palace and Southampton with use of pyrotechnics is that mitigation will be for those 2 games there be no mags in the away stand (Putney) includes some home fans, but will communicate.</p> <p>TD stated the Police side has some different risk ratings, but mainly the same. TD mentioned party boats into Fulham, they get on in central London, have 3-4 hour booze cruise up the Thames and get off at Putney Pier. Makes some games a higher tiers where these cruises are known, it's more of an outside issue, not in the stadium.</p> <p>Action: TD to share the Police risk ratings for the above matches. (As provided above in these minutes)</p> <p>GS mentioned flares and the Crystal Palace match. JD wrote to CP after the match expressing concerns about the behaviour of the home supporters. They have been problematic also at Stamford Bridge in previous seasons, also bringing large flags.</p>	1	PL	Leicester City	24/09/2024	LOW	2	PL	West Ham United	14/09/2024	LOW	3	PL	Newcastle Utd	22/09/2024	LOW	4	PL	Aston Villa	19/10/2024	LOW	5	PL	Brentford	02/11/2024	LOW	6	PL	Wolves	23/11/2024	LOW	7	PL	Brighton	03/12/2024	LOW	8	PL	Arsenal	07/12/2024	MEDIUM	9	PL	Southampton	21/12/2024	LOW	10	PL	AFC Bournemouth	29/12/2024	LOW	11	PL	Ipswich	04/01/2025	LOW	12	PL	Manchester United	25/01/2025	MEDIUM	13	PL	Nottingham F	15/02/2025	LOW	14	PL	Crystal Palace	22/02/2025	MEDIUM	15	PL	Tottenham H	15/03/2025	MEDIUM	16	PL	Liverpool	05/04/2025	MEDIUM	17	PL	Chelsea	19/04/2025	MEDIUM	18	PL	Everton	10/05/2025	LOW	19	PL	Manchester City	25/05/2025	MEDIUM	
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	<p>JD confirmed he was also going to say no flags. JD mentioned they wanted to show contempt as we wouldn't let them bring a drum in.</p> <p>KM queried fixtures and any potential changes – please notify KM as soon as know as would have allocated ELO to matches and would need to get the days covered if they change.</p>	
14	Chairperson's update	Chair
	NT stated he was keen to visit all the clubs to understand the set up both non match day/match day experience. Will be working with GS to ensure NT can attend.	H&F
15	AOB	All
	<p>GS asked TD in terms of the current status of the statement of intent between the Police and Club and special service agreement – are they still in date or needs to be re-issued for this season?</p> <p>TD confirm half done, half are on hold as a club sent back with a legal challenge, but are in motion.</p> <p>Nothing else raised.</p>	
17	Date of next meeting	All
	TBC Jan/Feb 25. GS will liaise to get the date in the calendar.	

Actions extract:

Action point	Action	Status
<p>Agenda item 6</p> <p>Page 6.</p>	<p>Safe Standing</p> <p>Action - GG advised he will send a letter to DP which may help persuade the Board they need to make the investment in safe standing which will be a must and not optional going forwards.</p>	<p>SGSA</p> <p>Ongoing and on agenda. Meeting held on 20/01/2025 to discuss way forward (SGSA / FFC & H&F.</p>

Agenda item 8 Page 8.	Fresh topics being looked as is guidance from the National Protective Security Authority around mitigation of terrorist threat at venues during ingress/egress this is revised guidance and available to people online (GG can send links to GS to circulate).	SGSA/H&F Actioned. Link sent with minutes
Agenda item 8 Page 8.	Scan training – link available to do with CT. Another free online course, designed for managers/supervisory management staff in all organisations. Focussing on awareness of hostile reconnaissance undertaken within the organisation. GG will send that link to GS .	SGSA/H&F Link sent with minutes
Agenda item 9 Page 10	GS mentioned battery fires/bikes and whether there have been any issues with the rental bikes e.g. Lime? Get large congregation of the bikes around venues. KM confirmed there have been fires, Action: KM will try and get some figures to back this up going forwards. Not sure which sponsor bikes. There is general fire safety advice and guidance on LFB website (safe charge campaign) . Staff members also use this bikes and charge in and around the stadium.	LFB Actioned Most recent stats on link to figures and further information on Safe Charge campaign.
Agenda item 13 Page 13.	TD stated the Police side has some different risk ratings, but mainly the same. TD mentioned party boats into Fulham, they get on in central London, have 3-4 hour booze cruise up the Thames and get off at Putney Pier. Makes some games a higher tiers where these cruises are known, it's more of an outside issue, not in the stadium. Action: TD to share the Police risk ratings for the above matches. (As provided above in these minutes).	MPS Actioned
Agenda item 14 Page 14.	NT stated he was keen to visit all the clubs to understand the set up both non match day/match day experience. Will be working with GS to ensure NT can attend.	H&F Actioned FFC v Brentford 04.11.2024