

LONDON BOROUGH OF HAMMERSMITH AND FULHAM

SAFETY OF SPORTS GROUND ACT 1975

AS AMENDED

**GENERAL SAFETY CERTIFICATE
FOR A DESIGNATED GROUND**

**FULHAM FOOTBALL CLUB
CRAVEN COTTAGE
STEVENAGE ROAD
LONDON
SW6 6HH**

SAFETY OF SPORTS GROUND ACT 1975
AS AMENDED
GENERAL SAFETY CERTIFICATE
ARRANGEMENTS

GENERAL SAFETY CERTIFICATE

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SAFETY OF SPORTS GROUNDS ACT 1975 AS AMENDED

INFORMATION

It is important to know all the provisions of the Safety of Sports Grounds Act 1975, ("the Act") which are relevant to sports grounds within its scope.

The following points are particularly important, but reference should be made to the Act itself for authoritative information.

(i) Right of Entry and Inspection

Section 11 of the Act gives to authorised officers the power to enter and inspect a sports ground and to make any inquiries as are considered necessary for the purposes of the Act. Authorised officers also have power to examine records of attendance at the ground and records relating to the maintenance of safety at the ground.

(ii) Alterations and Extensions

Section 8 of the Act requires notice to be given to the Local Authority before work is begun on any proposed alteration or extension to the sports ground.

(iii) Offences and Penalties

For the following offences, that is to say:

- (a) Contravening any term or condition of this certificate (otherwise than in pursuance of a prohibition notice), admitting spectators to the sports ground at a time when no application for a Safety Certificate has been made or where a certificate does not relate to the current sports ground or has been withdrawn, surrendered or cancelled; or in contravention of a prohibition notice, the penalty is, on summary conviction, a fine not exceeding the statutory maximum or, on conviction on indictment, a fine or imprisonment for a term not exceeding two years, or both.
- (b) Knowingly or recklessly making a false statement or producing, signing, furnishing or otherwise making use of a document containing a false statement.
- (c) Failing to give notice of an alteration or extension to the sports ground or obstructing an authorised officer, the penalty is on summary conviction, a fine not exceeding level 5 on the standard scale.

(iv) Prohibition Notices

Section 10 of the Act (as amended) provides that if the Local Authority is of the opinion that the admission of spectators to a sports ground or any part of a sports ground involves or will involve a risk to them so serious that, until steps have been taken to reduce it to a reasonable level, admission of spectators to the ground or that part of

the ground ought to be prohibited or restricted, the authority may serve a notice (referred to as a "prohibition notice") on the Holder of the Safety Certificate or the person responsible for the management of the ground, prohibiting or restricting the admission of spectators.

(v) **Appeals**

Section 5(3) of the Act (as amended) provides that an interested party may appeal to a Magistrates' Court against the inclusion of anything in, or the omission of anything from, a Safety Certificate.

(vi) **Transfer of the Certificate**

If the Holder of the Safety Certificate ceases to be the person responsible for the management of the ground, an application must be made to the Local Authority for the transfer of the certificate to some other qualified person.

(vii) **Other Legislation / Guidance**

The Holder should be aware that apart from the legislation detailed in (i) above there may be other acts and guidance that apply to the sports ground. These include health and safety legislation, legislation relating to disabled people, civil contingencies legislation, The Regulatory Reform Fire Safety Order (2005), and any other specific pieces of legislation or guidance that may have relevant safety implications.

NOTE: No temporary variation of the terms and conditions of the Safety Certificate will be permitted other than in accordance with the terms and conditions of any relevant letter of consent by the Local Authority.

SAFETY OF SPORTS GROUNDS ACT 1975

GENERAL SAFETY CERTIFICATE

**FULHAM FOOTBALL CLUB
CRAVEN COTTAGE
STEVENAGE ROAD
LONDON
SW6 6HH**

1. In exercise of the powers conferred by the Safety of Sports Grounds Act 1975 (as amended) and all other enabling powers, the **London Borough of Hammersmith and Fulham** ("the Local Authority") hereby issues to:

**FULHAM FOOTBALL CLUB LIMITED
TRAINING GROUND, MOTSPUR PARK
NEW MALDEN
SURREY
KT3 6PT
("the Holder")**

- 1.1 The Holder, this General Safety Certificate in respect of **CRAVEN COTTAGE, STEVENAGE ROAD, LONDON, SW6 6HH**, being a sports ground designated by Order of the Secretary of State as requiring a Safety Certificate.
2. This Safety Certificate includes the Appendices and Drawings attached hereto.
- 2.1 The words used in this Safety Certificate and the appendices attached hereto shall have the meaning assigned to them by the Safety of Sports Grounds Act, 1975, the Fire Safety and Safety of Places of Sport Act, 1987 and current edition of the Guide to Safety at Sports Grounds.
3. The Holder shall retain control over the whole and each part of the sports ground and shall take all necessary precautions for the reasonable safety of all people admitted to the sports ground.

The responsibility for the safety of all people at the sports ground lies at all times with the Holder.

4. The Holder shall, after conducting all the necessary risk assessments produce detailed capacity calculations in accordance with the guidance set out in the current edition of the Guide to Safety at Sports Grounds. These calculations shall be:
 - a) Reviewed at least once a year

- b) Reviewed after any structural changes made at the sports ground
 - c) Reviewed after any significant safety management changes; and
 - d) Reviewed after any incident that involves implementing the Holder's contingency plans.
- 4.1 All of the above should be submitted to the Local Authority.
- 4.2 The Holder may within this document specify different capacities for different events that might be held within the sports ground.
5. The Holder shall ensure that the maximum number of spectators and staff that may be admitted at any one time to the sports ground and to each part thereof shall not exceed the capacities specified in Appendix 2, and shall also ensure that any measures for managing crowds prescribed in the Operations Manual and this Safety Certificate are observed.
6. The Holder shall inform the Local Authority of the name of the person at senior level in the organisation who is responsible for safety policy and its implementation, together with those of the Safety Officer and Deputy Safety Officer who shall be of sufficient competence, status and authority to take responsibility for safety at the ground and be able to authorise and supervise safety measures.
7. The Holder shall ensure a nominated Safety Officer or Deputy Safety Officer is present at all of the specified activities detailed at Appendix 3.
- 7.1 Unless a nominated Safety Officer or Deputy Safety Officer whose appointment has been notified to the Local Authority, is present at the ground, the capacity of the sports ground will be zero.
8. The Holder shall ensure compliance with the terms and conditions of this Safety Certificate at all times the sports ground is in use for a specified activity (see Appendix 3).
9. The use of the sports ground for spectator events under this Safety Certificate is restricted to those activities specified in Appendix 3 and is subject to the terms and conditions set out in this Safety Certificate. No ancillary activities or activations, apart from those listed in Appendix 3, are permitted without the prior written consent of the Local Authority.
10. The Holder shall give sufficient (not less than three months) notice to the Local Authority, Police, Fire Service and Ambulance Service of all forthcoming specified events not listed in Appendix 3, together with details of any activity that might require a change to this certificate.
- 10.1 The three months' notice can be waived by prior agreement with the Local Authority.
11. No specific activity, which has increased numbers of children attending shall take place at the sports ground, without the Local Authority's consent.

At least 28 days' notice in writing shall be given to the Local Authority of any intention to provide such a specified activity.

12. The Holder shall produce and comply with a written statement of event safety policy for all people and employees, outlining the chain of command, and covering the safety objectives and the means of achieving them and take steps to ensure that it is known and understood by all staff and voluntary workers who may be involved in ground operations:
 - a) The Holder shall also ensure that the Event Safety Policy is reviewed annually and revised as necessary; and
 - b) A copy of the Event Safety Policy shall be included in the Operations Manual and provide full details of the changes to the Local Authority.
13. The Holder must maintain and comply with all sections of the Operations Manual, which relates to the safety of all people at the sports ground. The Operations Manual must be structured as shown at Appendix 1, with the detailed contents developed with the Local Authority and other relevant partners. The Operations Manual is a live document with ongoing review and updates as necessary.
14. The Holder shall keep under review the effectiveness of the Operations Manual and undertake a formal review as soon as practicable after any incident or near miss in which safety may have been put at risk.
15. The Holder shall notify the Local Authority of any change to the Operations Manual and provide full details of the changes. No major alterations or additions shall be made to the Operations Manual without prior notification of changes to the Local Authority.
16. The Holder shall ensure a Fire Risk Assessment is completed annually or when any significant changes are made to the sports ground. A Fire Safety Plan (as detailed in the current edition of the Guide to Safety at Sports Grounds) will identify and apply precautions to prevent the outbreak and spread of fire; measures to ensure the safety of all people should fire break out; provision and maintenance of fire safety equipment and the training of staff to deal with an outbreak of fire.
17. The Holder shall undertake or commission a Medical Needs Assessment from a competent person or organisation. In undertaking this assessment, the local ambulance NHS trust, event doctor or event practitioner and first aid providers should be consulted.

From the results of this assessment the Holder shall produce a Medical Plan defining the levels of medical and first aid provision for staff and all people at the sports ground which shall be set out in the Operations Manual.
18. The Holder shall, on the basis of a risk assessment, produce a Stewarding Plan which will identify the equipment, permanent staff, safety management personnel, stewards and others necessary to monitor, direct, guide, manage and assist all people during specified activities.
19. The Holder will ensure that all directly employed in-house and agency stewards shall be trained, assessed and have achieved a Level 2 spectator safety qualification within the National Qualifications Framework, or be undergoing such training.

Stewards should not work unaccompanied until they have satisfied the following criteria:

- a) they have received training to provide the underpinning knowledge for the following units in the latest National Occupational Standards (NOS) at Level 2 for Spectator Safety:
 - i) Prepare for spectator events
 - ii) Assist with the movement of spectators and deal with crowd issues at events
 - iii) Deal with incidents at spectator events
- b) they have attended four events as a steward; and
- c) they have completed the Action Counters Terrorism (ACT) awareness e-learning counter-terrorism and Basic Life Support skills training that are pre-requisites for obtaining a Level 2 Spectator Safety Qualification

- 19.1 All in house and agency stewards shall complete their training, assessment, and qualification within 12 months of commencement.
- 20. The Holder will ensure that all directly employed in-house stewards undertaking licensable activities, as defined in the Private Security Industry Act 2001, shall be subject to initial and ongoing vetting every three years and comprising:
 - a) Identify Check informed by relevant gov.uk guidance.
 - b) Standard Disclosure and Barring Service (DBS) check (criminal records check).
- 20.1 Such initial and ongoing vetting will be undertaken in accordance with relevant guidance and best practice, including SGSA policy guidance on the SIA sports ground exemption.
- 21. The Holder may choose to employ agency stewards to undertake licensable activities as defined in the Private Security Industry Act 2001 to deliver some or all of the agreed stewarding plan to host designated football matches (as defined in SI 2000 No 3331) at the ground. In such circumstances, the Holder shall undertake checks in advance to satisfy themselves that those agency stewards undertaking licensable activities at the ground each hold a valid and appropriate Security Industry Authority (SIA) licence.
- 22. The Holder shall keep a record of the number of spectators admitted into the ground and all inspections and tests specified in the Operations Manual.
- 22.1 These records shall be available for inspection by authorised officers at all reasonable times.
- 23. The Holder shall assess in writing, the risk of incidents prejudicing public safety or disrupting normal operations and produce a series of contingency plans:
 - a) Contingency plans shall be produced in consultation with the Police, Fire Service, Ambulance Service and the Local Authority
 - b) The contingency plans shall cover all reasonably foreseeable contingencies up to and including the need for partial and/or the need for total evacuation of the sports ground and shall identify appropriate individuals and their respective tasks
 - c) The contingency plans shall be reviewed annually, after any incident, near miss or

exercise

- d) The contingency plans shall also be reviewed when any permanent or temporary change is made to the structures or installations at the ground; and
 - e) Training shall be provided to staff on a regular basis to ensure that they are familiar with the plans and the tasks allocated to them.
- 23.1 Where following any review the Holder revises the contingency plans the revisions should be forwarded to the Local Authority.
24. The Holder shall carry out exercises at least annually so as to ensure the emergency procedures as set out in the “contingency plans” operate correctly. The Holder shall invite the Local Authority, the police and the other emergency services to attend such exercises.
- 24.1 The Holder shall liaise with local emergency services and other relevant local partner agencies to ensure the Holder’s contingency plans are compatible with the emergency or major incident plans of those other local agencies.
- 24.2 Details of such exercises, including the date, personnel in attendance, duration, the procedures tested and scenarios used, and any actions and learning outcomes shall be recorded.
25. The Holder shall assess in writing, the risk of crowd disorder and anti-social behaviour which may cause physical harm or injury occurring at the ground and shall develop a written Crowd Disorder and Anti-social Behaviour Plan to deal with such risks.
- 25.1 The Crowd Disorder and Anti-social Behaviour Plan shall be produced following consultation with the Police and form a part of the Operations Manual. This plan shall be reviewed annually, after any incident, near miss or exercise.
26. The Holder shall produce a security assessment to include the risk of a terrorist incident occurring at the sports ground which may cause physical harm or injury and shall develop a written Security and Counter Terrorism Plan to deal with such risks.
- The Security and Counter Terrorism Plan shall be produced following consultation with the Police and form a part of the Operations Manual. This plan shall be reviewed annually, after any incident, near miss or exercise.
27. Using best endeavours, the Holder will agree a Statement of Intent with the Police over their respective roles.
28. The Holder shall notify the Local Authority, in writing, at least 28 days before any significant change of circumstances affecting this certificate. Any changes, which may involve alterations or conditions at the ground, shall be accompanied by sufficient information:
- (a) Such information shall include two sets of drawings to an appropriate scale to clearly show the proposed works, capacity calculations and risk assessments

- and such other drawings as may be necessary; and
- (b) Such calculations, risk assessments and other details as are necessary, or are further required by the Local Authority to enable them to undertake the necessary consultation and to make an informed decision on the application.
29. No alteration or addition shall be made to the sports ground or its structures or installations without the prior consent of the Local Authority.
30. The Holder shall draw up and keep up to date site plans showing the layout of the sports ground, buildings, equipment, and all details considered necessary by the Local Authority in connection with the Safety Certificate and shall supply the Local Authority with copies (Appendix 4).
31. This Safety Certificate is issued without prejudice to other legislation controlling the construction or use of sports grounds or buildings or otherwise affecting the Holder and does not invalidate any statutory obligation upon the Holder.
32. The Holder shall ensure compliance with any relevant regulations issued by the Government in response to a public health emergency.
- 32.1 The Holder will develop suitable and sufficient operational plans to respond to such an emergency and ensure compliance with any associated regulations. These amended operational plans will form a part of the Operations Manual.
33. The Local Authority will review this Safety Certificate annually or following any significant incident at the ground.
34. This General Safety Certificate is effective from the date of signature and replaces all previously issued General Safety Certificates for the ground.

Name and address of Local
Authority

Neil Thurlow



Assistant Director of Community Safety
Hammersmith and Fulham Council
Place Department
Civic Campus
King Street,
London W6 9JU

(The Officer appointed for this purpose)

Date: 21 AUGUST 2025

APPENDIX 1

Model Operations Manual

The Operations Manual should be structured in the following way as appropriate (this may be in the form of a digital link to the manual held by the ground) in consultation with the Local Authority and other relevant partners.

Section	Contents
1.	The management's Spectator Safety or Event Safety Policy
2.	Safety Management Structure
3.	Capacity Calculations
4.	Site Plans/Drawings
5.	Event Safety Management Plan
6.	Risk assessments for:
a.	Regular events
b.	Pre-event activities
c.	Specific events or activities
7.	Stewarding Plan including arrangements demonstrating compliance with the Private Security Industry Act 2001
8.	Accessibility Plan
9.	All contingency plans
10.	Security and Counter Terrorism Plan
11.	Medical needs assessment and Medical Plan
12.	Details of training and exercising
13.	Any Segregation Policy
14.	Crowd Disorder and Anti-Social Behaviour Plan
15.	Public Health and Biosecurity Plan (optional)
16.	Safeguarding Plan
17.	Ticketing Strategy
18.	Traffic Management Plan
19.	Zone Ex Co-Ordination Plan
20.	Fire Safety Plan
21.	Communications Plan
22.	Athletes and Performers Plan
23.	All planned preventative maintenance/tests/inspections

- 24. Details of any commercial and non-sporting activities
- 25. Details of any agreed deviations to the Guide to Safety at Sports Grounds
- 26. Any relevant plans to respond to public health emergency requirements

APPENDIX 2

PERMITTED NUMBERS OF SPECTATORS AND OTHERS PRESENT

TABLE 1 - PERMITTED NUMBERS OF SPECTATORS

LOCATION	Number of Spectators
RIVERSIDE STAND (UPPER)	5,497
RIVERSIDE STAND (LOWER)	2,356
JOHNNY HAYNES STAND	5,929
HAMMERSMITH STAND	7,568
PUTNEY STAND	6,513
COTTAGE BALCONY	74
BOXES / SUITES	170
TOTAL	28,107

TABLE 2 - OTHERS PRESENT ON EVENT DAYS

STAFF GROUP	Number
TICKETING	18
COMMUNICATIONS / SUPPORTER SERVICES	10
FACILITIES / VENUE PRESENTATION	100
SECURITY	4
GROUND	6
MARKETING	25
PARTNERSHIP / SALES	25
FULHAM PIER / SODEXO	800
RETAIL	28
SAFETY	500
TV CREW	30
VISITING TEAM STAFF	35
TOTAL	1491

APPENDIX 3

SPECIFIED ACTIVITIES

ACTIVITIES COVERED BY THE CERTIFICATE

The activities covered by this certificate are as follows: -

The use of the sports ground for spectator events under this General Safety Certificate is restricted to:

Association Football

TIMINGS APPLIED UNDER THE CERTIFICATE

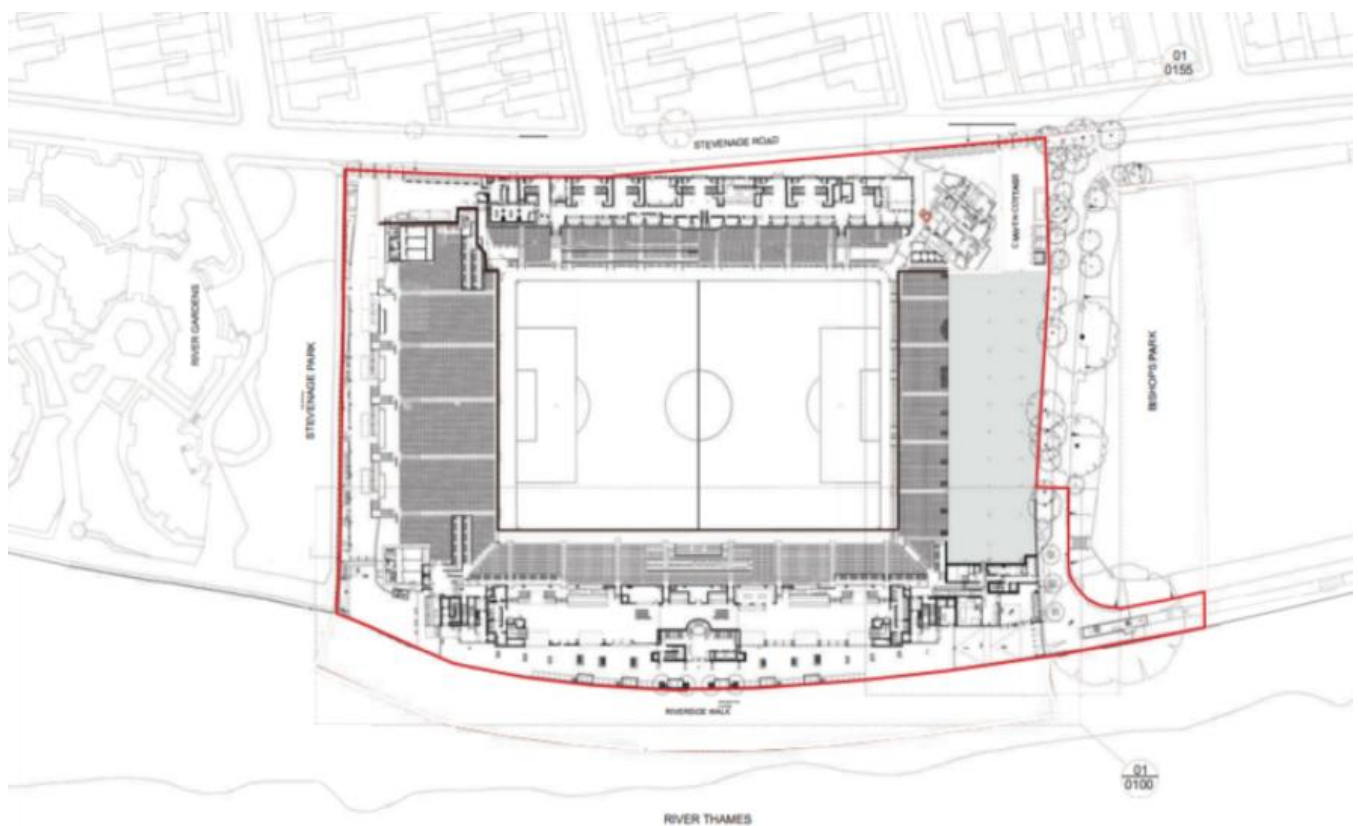
In relation to a Specified Activity, this Safety Certificate will be in operation 2 HOURS before the start and 1 HOUR after the end of the activity, or until such time that the event control room has been stood down by the Safety Officer. The responsibility for safety of those present at the sports ground lies at all times with the Holder.

APPENDIX 4

GROUND SITE PLANS

This should list any site plans or drawings outlining the geographical extent of the Safety Certificate conditions.

Red line plan outlining the extent of the safety certificate – (Note: The red line on the plan extending into Bishop's Park is owing to the club's current use and control of this area on a matchdays. A revised certificate / plan will be issued by the authority following the removal of the builders' compound and reinstatement of the park, expected towards the end of 2025, .



APPENDIX 5 SCHEDULE OF AMENDMENTS TO THE GENERAL SAFETY CERTIFICATE

Date	Certificate Version	Amendment Details
7 th August 2015	2.0.	Revised General Safety Certificate. Amended of Holder name by removal of (1987).
29 th March 2019	3.0	Inclusion of SGSA Wider Definition of Safety requirements / all persons. Amendment of Certified capacity owing to accessible seating works undertaken 2018/19 season and all persons.
26 th July 2019	4.0	Amendment of the General Safety Certificate owing to transitional works for the demolition and redevelopment of the Riverside Stand and associated modifications to the Putney Stand and Hammersmith Stand. Inclusive of additional seat losses with the replacement accessible seating platform in the Putney Stand. (Revised plan issued Appendix 4).
19 th August 2019	4.1	Revised certified capacity with the addition of Boxes / Suites (80 spectators) to Appendix 2 / Table 1 - of the General Safety Certificate.
22 nd October 2019	4.2 (Temp)	Revised certified capacity to account for seat losses in the Hammersmith Stand owing to the following reasons: The installation of a permanent accessible seating deck in the Hammersmith Stand. Temporary loss of concourse space to the north west corner of the Hammersmith Stand due to essential piling works for the Riverside Stand development, This temporary amendment will apply for the following matches. <ul style="list-style-type: none"> Fulham v Luton Town 23rd October 2019 Fulham v Hull City 2nd November 2019. (Revised plan issued Appendix 4).
20 th November 2019	4.3 (Temp)	The certified capacity of the stadium remains at 18,928 owing to the temporary loss of concourse space to the north west corner of the Hammersmith Stand, due to essential piling works for the Riverside Stand development, This temporary amendment will apply for the following matches. <ul style="list-style-type: none"> Fulham v Queens Park Rangers 22nd November 2019 Fulham v Derby County 26th November 2019
6 th December 2019	5.0	The certified capacity of the stadium increases (+372 seats Hammersmith Stand) to 19,300 with the return of concourse space to the north west corner of the stadium. (Revised plan issued Appendix 4 – further “red line” version” issued 9/12/19
18 th June 2020	6.0	Amendment to include additional conditions to apply whilst the Health Protection (Coronavirus Restrictions) (England) Regulations 2020 (as Amended) are in force, requiring special procedures and plans for live sport to be played at the stadium (behind closed doors).
11 December 2020	7.0	Amendment to include additional conditions to apply whilst The Health Protection (Coronavirus Restrictions) (England) Regulations 2020 (as amended by the “All Tiers Regulations”) are in force, requiring special procedures and plans for safe return of spectators under socially distanced and COVID-19 secure conditions.
16 December 2020	8.0	Amendment made further to Greater London becoming a Tier 3 Higher Risk region, thereby no spectators (“the general public”) are permitted to be admitted to the sports ground. All matches are to be played behind closed doors with only cleared personnel permitted access in accordance with the COVID-19 Operations Plan and associated arrangements.

20 th May 2021	9.0	Amendment under The Health Protection (Coronavirus Restrictions) (Steps) (England) Regulations 2021 requiring special procedures and plans for the safe return of spectators and limited capacity under socially distanced and COVID-19 secure conditions.
30 th July 2021	10.0	Amendment of the General Safety Certificate following the Step 4 removal of socially distanced restrictions allowing for the full capacity based on the current P&S factor assessment.
29 th July 2022	11.0 (Temp)	Amendment of the General Safety Certificate to permit the use of the lower tier of Riverside Stand and associated concourse areas and facilities for Fulham v Villarreal pre-season friendly on Sunday 31 st July 2022. Inclusive of additional seats associated to the development works in the Hammersmith and Putney Stands Blocks H8 and P7 respectively.
3 rd August 2022	11.1 (Temp)	Amendment of the General Safety Certificate to permit the use of the lower tier of Riverside Stand and associated concourse areas and facilities for Fulham v Liverpool Premier League fixture on Saturday 6 th August 2022. Inclusive of additional Seats associated to the development works in the Hammersmith and Putney Stands Blocks H8 and P7 respectively.
15 th August 2022	11.2 (Temp)	Amendment of the General Safety Certificate to permit the use of the lower tier of Riverside Stand and associated concourse areas and facilities for Fulham v Brentford, Premier League fixture on Saturday 20 th August 2022. Inclusive of additional seats associated to the development works in the Hammersmith and Putney Stands Blocks H8 and P7 respectively.
26 th August 2022	11.3 (Temp)	General Safety Certificate to permit the use of the lower tier of Riverside Stand and associated concourse areas and facilities for Fulham v Brighton & Hove Albion, Premier League fixture on Tuesday 30 th August 2022. Inclusive of additional seats associated to the development works in the Hammersmith and Putney Stands Blocks H8 and P7 respectively.
30 th September 2022	11.4 (Temp)	Amendment of General Safety Certificate, to permit the use of the lower tier and partial occupation of Blocks R11 & R12 of the upper tier of the Riverside Stand. To include use of the associated concourse areas and facilities of the stand for Fulham v Newcastle United, Premier League fixture on Saturday 1 st October 2022.
14 th October 2022	11.5 (Temp)	Amendment of General Safety Certificate, to permit the use of the lower tier and partial occupation of Blocks R11, R12, R17 and R18 of the upper tier of the Riverside Stand; to include use of the associated concourse areas and facilities of the stand for Fulham v AFC Bournemouth, Premier League fixture on Saturday 15 th October 2022.
18 th October 2022	11.6 (Temp)	Amendment of General Safety Certificate, to permit the use of the lower tier and partial occupation of Blocks R11, R12, R17 and R18 of the upper tier of the Riverside Stand; to include use of the associated concourse areas and facilities of the stand for Fulham v Aston Villa, Premier League fixture on Thursday 20 th October 2022.
27 th October 2022	11.7 (Temp)	Amendment of General Safety Certificate, to permit the use of the lower tier and partial occupation of Blocks R11, R12, R17 and R18 of the upper tier of the Riverside Stand; to include use of the associated concourse areas and facilities of the stand for Fulham v Everton, Premier League fixture on Saturday 29 th October 2022
11 th November 2022	11.8 (Temp)	Amendment of General Safety Certificate, to permit the use of the lower tier and partial occupation of Blocks R11, R12, R17 and R18 of the upper tier of the Riverside Stand; to include use of the associated concourse areas and facilities of the stand for Fulham v Manchester United, Premier League fixture on Sunday 13 th November 2022
14 th December 2022	11.9 (Temp)	Amendment of General Safety Certificate, to permit the use of the lower tier and partial occupation of Blocks R11, R12, R17 and R18 of the upper tier of the Riverside Stand; to include use of the associated concourse areas and facilities of the stand for: Fulham v West Ham United, (Friendly match) on Saturday 17 th December & Fulham v Southampton (Premier League match) on Saturday 31 st December 2022
10 th January 2023	11.10 (Temp)	Certificate, to permit the use of the lower tier and partial occupation of Blocks R11, R12, R17 and R18 of the upper tier of the Riverside Stand; to include use of the associated concourse areas and facilities of the stand for Fulham v Chelsea, Premier League fixture on Thursday 12 th January 2023
23 rd January 2023	11.11 (Temp)	Certificate, to permit the use of the lower tier and partial occupation of Blocks R11, R12, R17 and R18 of the upper tier of the Riverside Stand; to include use of the associated concourse areas and facilities of the stand for: Fulham v Tottenham Hotspur, Premier League – Monday 23 rd January 2023, Fulham v Sunderland, FA Cup 4 th Round, Saturday 28 th January 2023.
08 th February 2023	11.12 (Temp)	Certificate, to permit the use of the lower tier and partial occupation of Blocks R11, R12, R17 and R18 of the upper tier of the Riverside Stand; to include use of the associated concourse areas and facilities of the stand for: Fulham v Nottingham Forest, Premier League, Saturday 11 th February 2023.

23 rd February 2023	11.13 (Temp)	Amendment of General Safety Certificate, to permit the use of the lower tier and partial occupation of Blocks R11, R12, R17 and R18 of the upper tier of the Riverside Stand; to include use of the associated concourse areas and facilities of the Stand for Fulham v Wolverhampton Wanderers (Premier League), Friday 24 th February & Fulham v Leeds United (FA Cup) on Tuesday 28 th February 2023.
28 th March 2023	12.0 (Temp)	Permanent amended General Safety Certificate has been issued: To permit the use of the lower tier and partial occupation of Blocks R11, R12, R17 and R18 of the upper tier of the Riverside Stand; to include use of the associated concourse areas and facilities. To include changes to conditions (steward training, SIA exemptions, etc) in line with the SGSA's Risk Based General Safety Certificate template, latest version December 2022.
23 rd August 2024	12.1 (Temp)	<p>Temporary amendment of the General Safety Certificate (Version 12.0 issued 28th March 2023) limited for the: Fulham v Leicester City match (Premier League) on Saturday 24th August 2024.</p> <p>This amendment increases the seating capacity of the <u>Riverside Stand</u> (upper tier) from 2,134 to 3,964 and</p> <ol style="list-style-type: none"> 1. This amendment permits the occupation of the basement level of the Riverside Stand. – “The Orange Box” 2. Permits access / egress of seating blocks R14 and R15 via the protected temporary corridor route at Level 1. 3. Permits use of the associated toilets, concessions, concourse space, access and egress routes to the respective areas under the partial occupation of the stand. 4. Permits the use of the turnstiles, ticket office, and exit gates adjoining Bishop's Park.
13 th September 2024	12.2 (Temp)	<p>Temporary amendment of the General Safety Certificate issued and is limited to the following designated match:</p> <ul style="list-style-type: none"> • Fulham v West Ham United (Premier League) – Saturday 14th September 2024. • Fulham v Newcastle United (Premier League) – Saturday 21st September 2024. <p>The certified capacity of the stadium as detailed in Appendix 2 (Table1) of the Certificate is amended to:</p> <p>increase the seating capacity of the <u>Riverside Stand</u> (upper tier) from 2,134 to 4,864.</p> <p><u>This amendment also:</u></p> <ol style="list-style-type: none"> 1. Permits the occupation of the basement level of the Riverside Stand. – “The Dug Out”. 2. Permits access / egress of seating blocks R14 and R15 of the Riverside Stand via the protected temporary corridor route at Level 1. 3. Permits the partial occupation of Level 2, PGA / Sponsors facilities of the Riverside Stand, use of Staircase 3 (Hammersmith End of the stand) and vomitory access to blocks R23 and R26. 4. Permits use of the associated toilets, concessions, concourse space, access and egress routes to the respective areas under the partial occupation of the stand. 5. Permits the use of the turnstiles, ticket office, exit gates adjoining to Bishop's Park. 6. Revisions made to Appendix 4 - Stadium Plan outlining the extent of the Safety Certificate.
17 th October 2024	12.3 (Temp)	<p>Temporary amendment of the General Safety Certificate and is limited to the following designated matches:</p> <ul style="list-style-type: none"> • Fulham v Aston Villa (Premier League) – Saturday 19th October 2024.

		<ul style="list-style-type: none"> Fulham v Brentford (Premier League) – Monday 4th November 2024. Fulham v Wolverhampton Wanderers (Premier League) – Saturday 23rd November 2024. Fulham v Brighton & Hove Albion (Premier League) – Thursday 5th December 2024 <p>The certified capacity of the stadium as detailed in Appendix 2 (Table1) of the Certificate is amended to:</p> <p>Increase the seating capacity of the <u>Riverside Stand</u> (upper tier) from 2,134 to 4,864.</p> <p>Adding 37 existing seats to the <u>Hammersmith Stand</u> Capacity. These seats were previously omitted from the overall capacity owing to concourse space which is now back in use as part of the Riverside Stand project. Stand capacity is 7,568.</p> <p><u>This amendment also:</u></p> <ol style="list-style-type: none"> Permits the occupation of the basement level of the Riverside Stand. – “The Dug Out”. Permits access / egress to seating blocks R14 and R15 of the Riverside Stand via the lobby area and protected temporary corridor routes at Level 1. Permits the partial occupation of Level 2, PGA / Sponsors facilities of the Riverside Stand, use of Staircase 3 (Hammersmith End of the stand) and vomitory access to blocks R23 and R26. Permits use of the associated toilets, concessions, concourse space, access and egress routes to the respective areas under the partial occupation of the stand. Permits the use of the turnstiles, ticket office, exit gates adjoining to Bishop’s Park. Appendix 4 - Stadium Plan outlines the extent of the Safety Certificate.
6 th December 2024	12.4 (Temp)	<p>This is a temporary amendment of the General Safety Certificate issued 28th March 2023, and is limited to the following designated matches:</p> <ul style="list-style-type: none"> Fulham v Arsenal (Premier League) – 8th December 2024. <p>The certified capacity of the stadium as detailed in Appendix 2 (Table 1) of the Certificate is amended to:</p> <p>Increase the seating capacity of the <u>Riverside Stand</u> (upper tier) from 4,864 to 5,324. This is owing to the Putney Staircase core being made available for use to Level 2.</p> <p><u>This amendment:</u></p> <ol style="list-style-type: none"> Permits the occupation of the basement level of the Riverside Stand. – “The Dug Out”. Permits access / egress to seating blocks R14 and R15 of the Riverside Stand via the lobby area and protected temporary corridor routes at Level 1. Permits the occupation of Level 2 lounges (inclusive of Chairman’s and Directors suites) and associated facilities. Permits use of the associated toilets, concessions, concourse space, access and egress routes to the respective areas under the partial occupation of the stand.

		<p>5. Permits the use of the turnstiles, ticket office, exit gates adjoining to Bishop's Park.</p> <p>6. Appendix 4 - Stadium Plan outlines the current extent of this Safety Certificate.</p>
19 th December 2024	12.5 (Temp)	<p>This is a temporary amendment of the General Safety Certificate issued 28th March 2023, and is limited to the following designated matches:</p> <ul style="list-style-type: none"> Fulham v Southampton (Premier League) – 22nd December 2024. Fulham v Bournemouth (Premier League) – 29th December 2024. Fulham v Ipswich Town (Premier League) – 5th January 2025. Fulham v Watford (FA Cup) – 9th January 2025. <p>The certified capacity of the stadium as detailed in Appendix 2 (Table 1) of the Certificate is amended to:</p> <p>Increase the seating capacity of the <u>Riverside Stand</u> (upper tier) from 4,864 to 5,324. This is owing to the Putney Staircase core being made available for use to Level 2.</p> <p><u>This amendment:</u></p> <ol style="list-style-type: none"> Permits the occupation of the basement level of the Riverside Stand. – "The Dug Out". Permits access / egress to seating blocks R14 and R15 of the Riverside Stand via the lobby area and protected temporary corridor routes at Level 1. Permits the occupation of Level 2 lounges (inclusive of Chairman's and Directors suites) and associated facilities. Permits use of the associated toilets, concessions, concourse space, access and egress routes to the respective areas under the partial occupation of the stand. Permits the use of the turnstiles, ticket office, exit gates adjoining to Bishop's Park. Appendix 4 - Stadium Plan outlines the current extent of this Safety Certificate
24 th January 2025	12.6 (Temp)	<p>This is a temporary amendment of the General Safety Certificate issued 28th March 2023, and is limited to the following designated matches:</p> <p>Fulham v Manchester United (Premier League) – 26th January 2025.</p> <p>The certified capacity of the stadium as detailed in Appendix 2 (Table 1) of the Certificate is amended:</p> <p>Permits the capacity of the Riverside Stand (upper tier) to 5,324.</p> <p><u>This amendment:</u></p> <ol style="list-style-type: none"> Permits the occupation of the basement level of the Riverside Stand. – "The Dug Out". Permits access / egress to seating blocks R14 and R15 of the Riverside Stand via the lobby area and protected temporary corridor routes at Level 1. Permits the occupation of Level 2 lounges (inclusive of Chairman's and Directors suites) and associated facilities. Permits the occupation of Level 3 and associated facilities.

		<p>5. Permits use of the associated toilets, concessions, concourse space, access and egress routes to the respective areas under the partial occupation of the stand.</p> <p>6. Permits the use of the turnstiles, ticket office, exit gates adjoining to Bishop's Park.</p> <p>7. Appendix 4 - Stadium Plan outlines the current extent of this Safety Certificate</p>
14 th February 2025	12.7 (Temp)	<p>This is a temporary amendment of the General Safety Certificate issued 28th March 2023 (V12) and is limited to the following designated matches:</p> <ul style="list-style-type: none"> Fulham v Nottingham Forest (Premier League) – 15th February 2025. Fulham v Crystal Palace (Premier League) – 22nd February 2025. Fulham v Tottenham Hotspur (Premier League) – 16th March 2025. <p>Permits the certified capacity of the stadium as detailed in Appendix 2 (Table 1) of the Certificate</p> <p>Permits the seating capacity of the <u>Riverside Stand</u> (upper tier) to 5,324.</p> <p>This amendment also:</p> <ol style="list-style-type: none"> Permits the occupation of the basement level of the Riverside Stand. – "The Dug Out". Permits the occupation of Level 2 lounges (inclusive of Chairman's and Directors suites) and associated facilities. Use of the central core main entrance and spiral staircase for access to basement level and Level 2, Chairman and Directors suites and associated facilities. Permits the occupation of Level 3 lounges and associated facilities. Permits the occupation of Level 4 Lounges (central) and associated facilities. Permits use of the associated toilets, concessions, concourse space, access and egress routes to the seating bowl and the respective areas under the partial occupation of the stand. Permits the use of the turnstiles, ticket office, exit gates adjoining to Bishop's Park. Appendix 4 - Stadium Plan outlines the current extent of this Safety Certificate.
24 th March 2025	12.8 (Temp)	<p>This is a temporary amendment of the General Safety Certificate issued 28th March 2023 (V12) and is limited to the following designated matches:</p> <ul style="list-style-type: none"> Fulham v Crystal Palace (FA Cup Quarter Finals) – 29th March 2025. <p>Permits the certified capacity of the stadium as detailed in Appendix 2 (Table 1) of the Certificate</p> <p>Permits the seating capacity of the <u>Riverside Stand</u> (upper tier) to 5,324.</p> <p>This amendment also:</p> <ol style="list-style-type: none"> Permits the occupation of the basement level of the Riverside Stand. – "The Dug Out". Permits the occupation of Level 2 lounges (inclusive of Chairman's and Directors suites) and associated facilities. Use of the central core main entrance and spiral staircase for access to basement level and Level 2, Chairman and Directors suites and associated facilities.

		<p>4. Permits the occupation of Level 3 lounges and associated facilities.</p> <p>5. Permits the occupation of Level 4 Lounges (central) and associated facilities.</p> <p>6. Permits use of the associated toilets, concessions, concourse space, access and egress routes to the seating bowl and the respective areas under the partial occupation of the stand.</p> <p>7. Permits the use of the turnstiles, ticket office, exit gates adjoining to Bishop's Park.</p> <p>Appendix 4 - Stadium Plan outlines the current extent of this Safety Certificate.</p>
4 th April 2025	12.9 (Temp)	<p>This is a temporary amendment of the General Safety Certificate issued 28th March 2023 (V12) and is limited to the following designated match:</p> <ul style="list-style-type: none"> Fulham v Liverpool, 6 April 2025 (Premier League). <p>Permits the certified capacity of the stadium as detailed in Appendix 2 (Table 1) of the Certificate</p> <p>Permits the seating capacity of the <u>Riverside Stand</u> (upper tier) to 5,324.</p> <p><u>This amendment also:</u></p> <ol style="list-style-type: none"> Permits the occupation of the basement level of the Riverside Stand. – "The Dug Out". Permit the partial use of Level 1 (comprising Brasserie Restaurant, Chef's Room 1 & 2 and the Thames Bar) and associated facilities. Permits the occupation of Level 2 lounges (inclusive of Chairman's and Directors suites) and associated facilities. Use of the central core main entrance and spiral staircase to all levels. Permits the occupation of Level 3 lounges, associated facilities and first aid room. Permits the occupation of Level 4 Lounges and associated facilities. Permits use of the associated toilets, concessions, concourse space, access and egress routes to the seating bowl and the respective areas under the partial occupation of the stand. Permits the use of the turnstiles, ticket office, exit gates adjoining to Bishop's Park.
18 th April 2025	12.10 (Temp)	<p>This is a temporary amendment of the General Safety Certificate issued 28th March 2023, and is limited to the following designated match:</p> <ul style="list-style-type: none"> Fulham v Chelsea 20th April 2025 (Premier League) <p>Permits the certified capacity of the stadium as detailed in Appendix 2 (Table 1) of the Certificate</p> <p>Permits the seating capacity of the <u>Fulham Pier stand</u> 2,492 (Lower tier) and (upper tier) to 5,481 – Total current capacity 7,973.</p> <p><u>This amendment also:</u></p> <ol style="list-style-type: none"> Permits the occupation of the basement level of the Riverside Stand. – "The Dug Out". Permit the use of Level 1 inclusive of all facilities. Permits the occupation of Level 2 lounges (inclusive of Chairman's and Directors suites) and associated facilities.

		<p>4. Use of the central core main entrance and spiral staircase for access to all levels.</p> <p>5. Permits the occupation of Level 3 lounges, associated facilities and first aid room.</p> <p>6. Permits the occupation of Level 4 Lounges and associated facilities.</p> <p>7. Permits use of the associated toilets, concessions, concourse space, access and egress routes to the seating bowl and the respective areas under the partial occupation of the stand. Permits the use of the turnstiles, ticket office, exit gates adjoining to Bishop's Park.</p>
9 th May 2025	12.11 (Temp)	<p>This is a temporary amendment of the General Safety Certificate issued 28th March 2023, and is limited to the following designated match:</p> <p>1. Fulham v Everton, 10th May 2025.</p> <p>2. Fulham v Manchester City, 25th May 2025.</p> <p>Permits the certified capacity of the stadium as detailed in Appendix 2 (Table 1) of the Certificate</p> <p>Permits the seating capacity of the Riverside Stand 2,492 (Lower tier) and (upper tier) to 5,481 – Total current capacity 7,973.</p> <p><u>This amendment also:</u></p> <p>1. Permits the occupation of the basement level of the Riverside Stand. – “The Dug Out”.</p> <p>3. Permit the use of Level 1 inclusive of all facilities.</p> <p>4. Permits the occupation of Level 2 lounges (inclusive of Chairman's and Directors suites) and associated facilities.</p> <p>5. Use of the central core main entrance and spiral staircase for access to all levels.</p> <p>6. Permits the occupation of Level 3 lounges, associated facilities and first aid room.</p> <p>7. Permits the occupation of Level 4 Lounges and associated facilities.</p> <p>8. Permits the use of Level 5 of the Riverside Stand, subject to the requirements of Sporting Events (Control of Alcohol, etc) Act 1985.</p> <p>9. Permits use of the associated toilets, concessions, concourse space, access and egress routes to the seating bowl and the respective areas under the partial occupation of the stand.</p> <p>10. Permits the use of the turnstiles, ticket office, exit gates adjoining to Bishop's Park.</p>
31 st July 2025	12.12 (Temp)	<p>This is a temporary amendment of the General Safety Certificate issued 28th March 2023, and is limited to the following designated match:</p> <ul style="list-style-type: none"> Fulham v Eintracht Frankfurt, Saturday 9th August 2025 (Friendly) <p>Permits the certified capacity of the stadium as detailed in Appendix 2 (Table 1) of the Certificate</p> <p>Permits the seating capacity of the Riverside Stand 2,492 (Lower tier) and (upper tier) to 5,481 – Total current capacity 7,973.</p> <p><u>This amendment also:</u></p> <p>1. Permits the occupation of the basement level of the Riverside Stand. – “The Dug Out”.</p> <p>2. Permit the use of Level 1 inclusive of all facilities.</p>

		<p>3. Permits the occupation of Level 2 lounges (inclusive of Chairman's and Directors suites) and associated facilities.</p> <p>4. Use of the central core main entrance and spiral staircase for access to all levels.</p> <p>5. Permits the occupation of Level 3 lounges, associated facilities and first aid room.</p> <p>6. Permits the occupation of Level 4 Lounges and associated facilities.</p> <p>7. Permits the use of Level 5 of the Riverside Stand, subject to the requirements of Sporting Events (Control of Alcohol, etc) Act 1985.</p> <p>8. Permits use of the associated toilets, concessions, concourse space, access and egress routes to the seating bowl and the respective areas under the partial occupation of the stand.</p> <p>9. Permits the use of the turnstiles, ticket office, exit gates adjoining to Bishop's Park.</p>
21 st August 2025	V. 13	The Safety Certificate issued follows the completion of the Riverside Stand for matchday day use. This Certificate also incorporates changes introduced by the Sports Ground Safety Authority's template risk-based model certificate - May 2023. (namely, Paragraphs 19 – 21 - Level 2 training in Spectator Safety requirement applies equally to all directly employed in-house and agency stewards.

APPENDIX 6

LIST OF DOCUMENTS TO BE KEPT WITH THE GENERAL SAFETY CERTIFICATE

1. Statement of Intent between the police and the ground
Held on Operations Manual supplied to LA
2. Safety Officers Job Description and details of responsibility and reporting
Held on Operations Manual supplied to LA
3. Copies of any Local Authority letters giving permission as required within this document
See Appendix 5 for summary details of previously issued amendments of General Safety Certificate.
4. Schedule listing deviations to the Guide to Safety at Sports Grounds or other relevant standards that apply to the sports ground

1. Riverside Walkway Gates (Putney and Hammersmith) 27.07.2022 document



Riverside Walkway
Compliance Statement

2. In some stands there are more than 28 /
3. 14 seats in a row from access radial aisles.

Hammersmith Stand:

There are eight instances where there are more than 28 seats between radial gangways:

- Row G of Block H1 has 29 seats (one excess seat)
- Rows M of Block H2 has 33 seats (five excess seats)
- Rows N of Block H2 has 33 seats (five excess seats)
- Rows O of Block H2 has 33 seats (five excess seats)
- Rows P of Block H2 has 33 seats (five excess seats)
- Rows Q of Block H2 has 33 seats (five excess seats)
- Rows R of Block H2 has 33 seats (five excess seats)
- Rows S of Block H2 has 33 seats (five excess seats)

In accordance with paragraph 12.15 of the Guide to Safety at Sports Grounds (Sixth Edition 2018), these 36 additional seats have been risk assessed against their proximity to exit routes and the eight minutes maximum egress time under normal conditions from the viewing accommodation to the start of a free-flowing exit system. The assessment is that these seats do not need to be discounted from the viewing capacity.

Riverside Stand:

The Green Guide (Edition 5) recommends that the number of seats in a row should not exceed 14 seats where there is a gangway at one end only and should not exceed 28 seats where there is a gangway at both ends.

This means in most scenarios no spectator would be more than 14 seats from a gangway. It is quite common that some seats in stadia exceed this number and for dispensation to be sought.

The form of the proposed lower tier means that on either end of the tier, there are 15 seats which exceed the recommended 14, the furthest seat being 20 seats away from the gangway. There are also 18 seats in the centre of the lower tier which are 15 seats away from a gangway.

The form of the proposed upper tier means that in the centre of the tier, due to the angled design of the central core area, there are 12 seats either side of the central core that exceed the recommended 14 seats from each gangway, the furthest being 20 seats away.

This brings the total seats which 'deviate' from the Green Guide recommendation on the number of seats in rows to 72. No seat is more than the recommended 30m from a vomitory. The longest travel distance is 28m.