



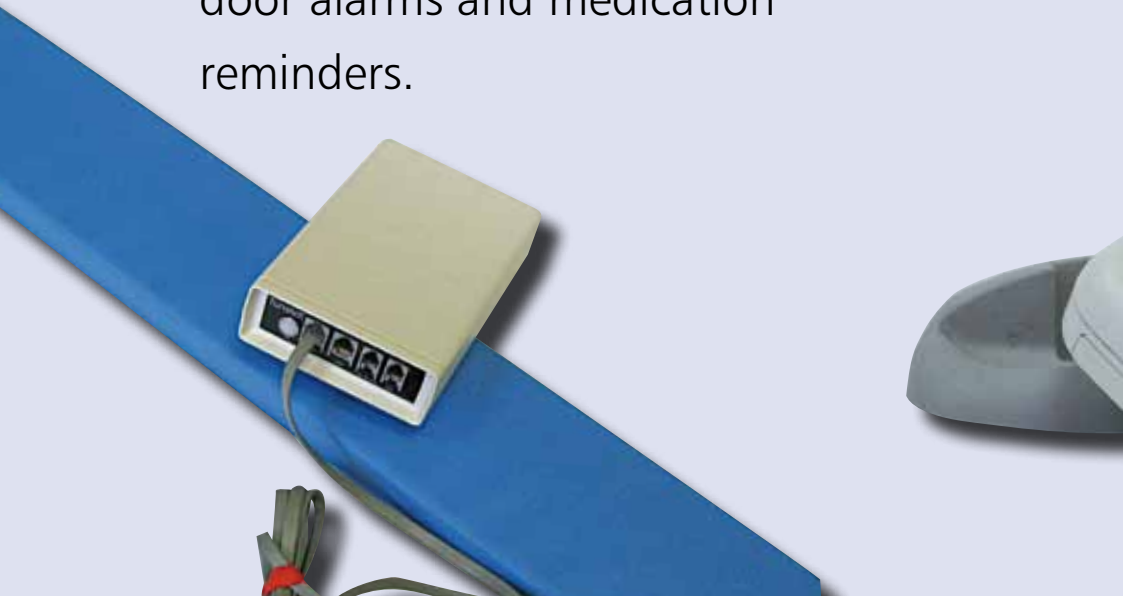
Assistive technology service

What is assistive technology?

- Assistive technology includes a range of sensors around the home that, when triggered, automatically alert the control centre to any safety risks.

This allows help to be provided as soon as possible, 24 hours a day.

- There are also many freestanding items such as door alarms and medication reminders.



Who is the service for?

- Older people living alone or frequently left alone.
- Those with a disability or illness that increases their risk of falls.
- Those with memory or cognitive difficulties.
- People who care for a person who cannot be safely left alone.
- Those at risk of harassment, domestic violence, bogus callers.
- You must be a resident of the borough of Hammersmith & Fulham.

Assistive technology equipment can give an added sense of security to vulnerable people and to their carers.



How the equipment helps

At risk of falling?

An automatic falls detector worn around the waist can automatically detect a serious fall, without you having to press the alarm.



Worried about your safety at home?

We can place sensors in your home that can detect flooding, gas leaks, smoke and carbon monoxide leaks.

Forgetting to take your medication?

The automatic pill dispenser provides an audible alert to remind you when it is time to take your next dose of medication.

Worried about Bogus callers?

You can press your pendant to speak to the call centre staff who can provide reassurance or call the police on your behalf.



How to request an assessment or further information

Please search for 'assistive technology', 'careline' or 'adult social care', on www.lbhf.gov.uk or refer yourself (Monday to Friday 9.00am-5.00pm) to:

h&f advice

Ground Floor
145 King Street,
Hammersmith
London W6 9XY

Telephone:

0845 313 3935

Fax:

020 8753 5880

Email:

h&fadvice.care@lbhf.gov.uk

We will



- Take your details as soon as you contact us
- Interview you as soon after that as possible
- Listen to what you tell us
- Respect your confidentiality
- Respond fairly and efficiently to your enquiries
- Make an appointment for you
- Indicate when your case will be resolved
- Answer the phone within five rings
- Reply to letters within ten working days
- Advise you about other services and agencies which may be able to assist, if we cannot help you.

If you would like any
part of this document
produced in large
print or Braille,
please phone
020 8753 4040.

www.lbhf.gov.uk

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