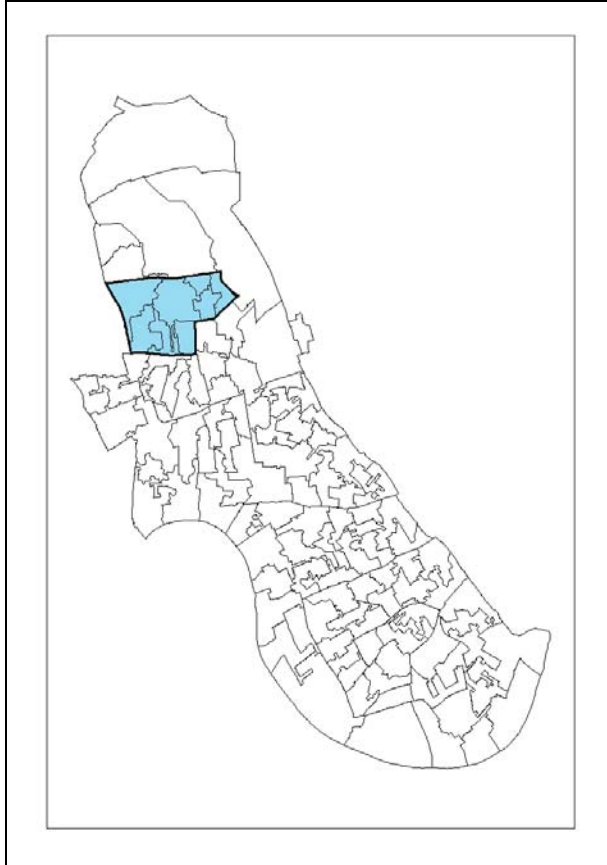


WARD PROFILE – WORMHOLT AND WHITE CITY

WARD DESCRIPTION

Map

- Wormholt & White City ward is in the North sub-division of the borough.¹
- Wormholt & White City ward is made up of eight Super Output Areas (SOAs).
- The map shows the position of Wormholt & White City ward and the SOAs within it.



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Wormholt and White City Ward – Councillors

- The elected councillors for Wormholt and White City ward are:
 - Colin Aherne, Labour
 - Jean Campbell, Labour
 - Dame Sally Powell, Labour

Explanation of indicators and three main categories

- The data in this ward profile is split into four main areas: Customer Segmentation; Quality of life indicators; Community indicators and Economy indicators.
- More information about the borough and the variations between wards can be found in the Borough Profile at www.lbhf.gov.uk
- All data in this report is Crown Copyright.

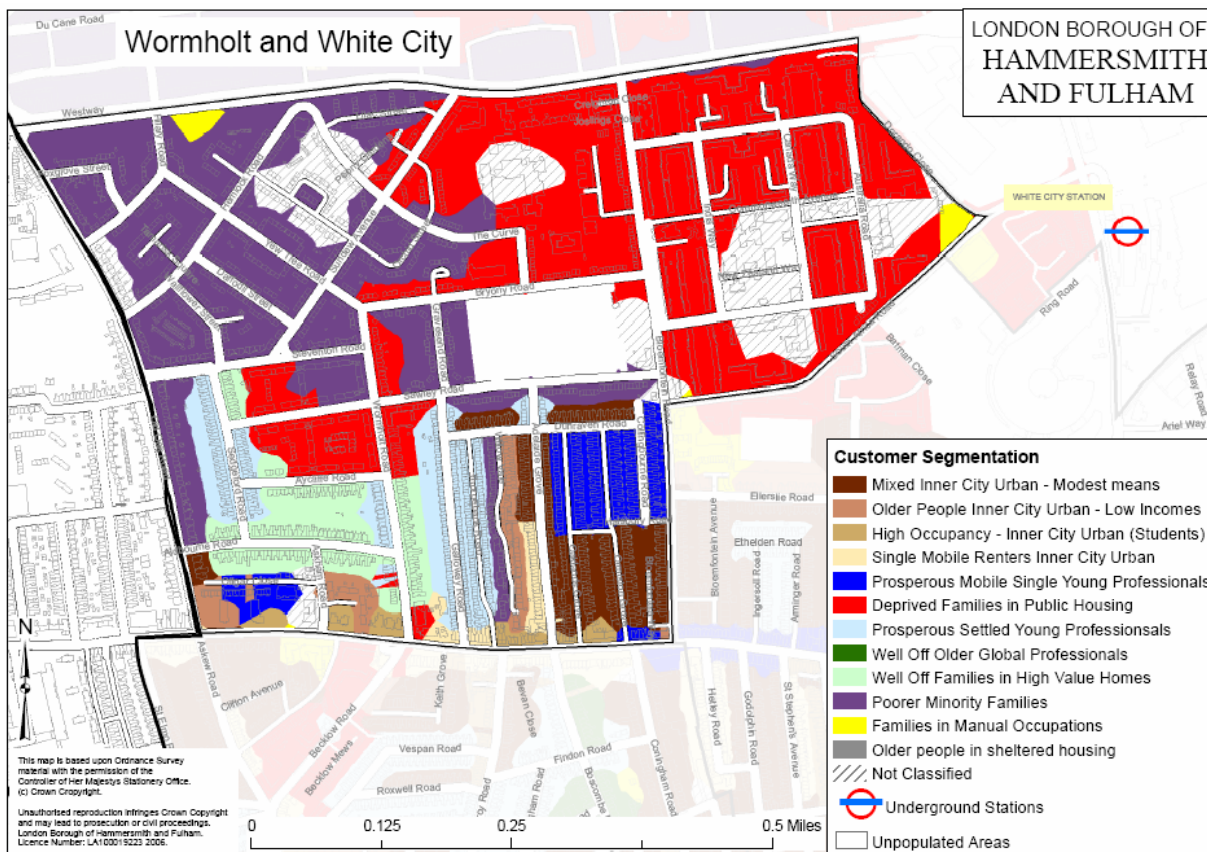
¹ For more information on data geography please see section 5. Explanatory Information and Data Geography
LBHF Ward Profile – Wormholt & White City

1. CUSTOMER SEGMENTATION

What is customer segmentation?

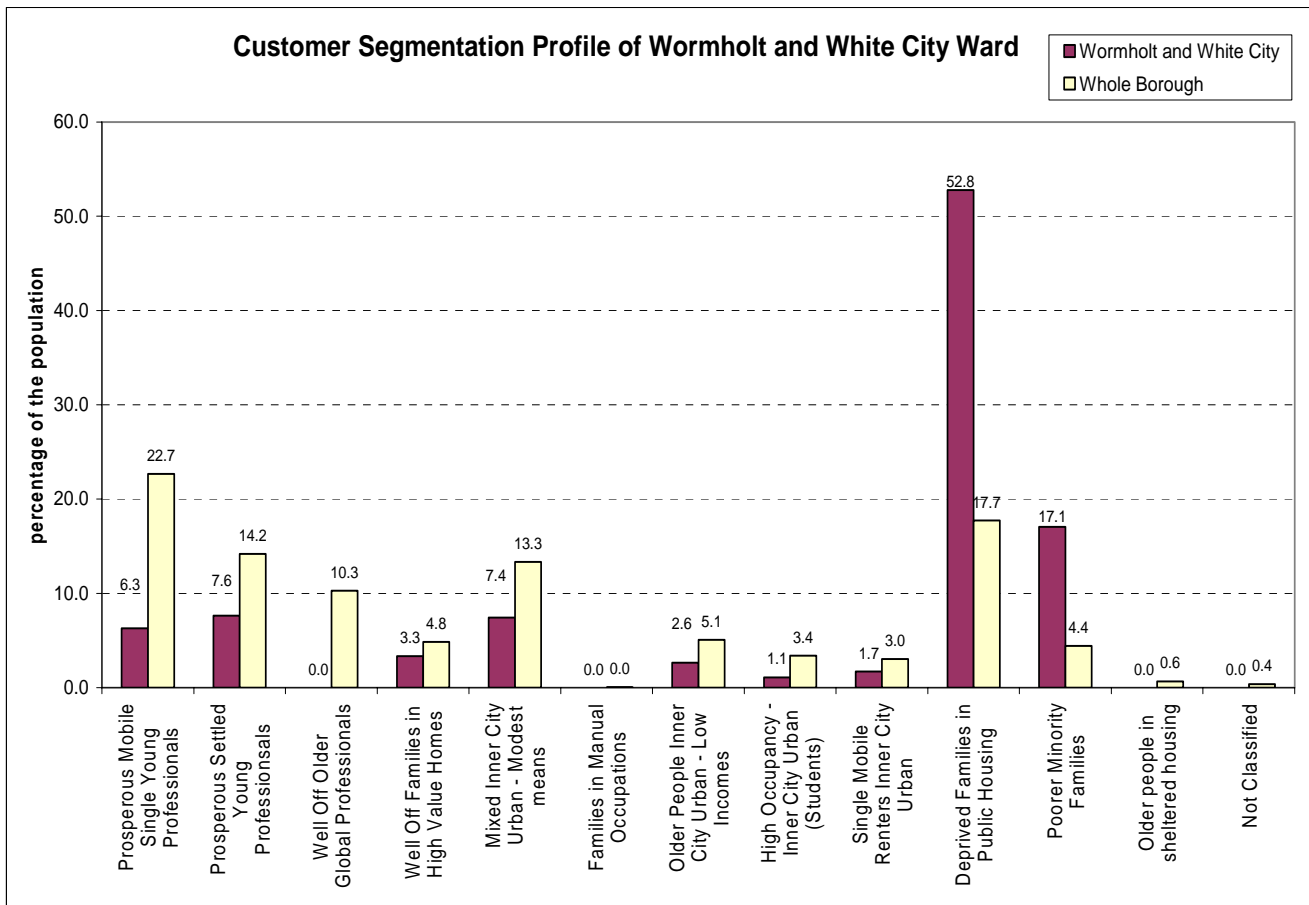
- In 2005/2006 the council undertook an exercise to help it to understand more fully the make up of the resident population of the borough.
- The exercise involved using data to classify the resident population of the borough into one of 12 groups or segments.
- The classification into segments allows assumptions to be drawn about the preferred behaviour of the residents in the segment groups, and helps the council understand where to better focus its service provision to meet the needs and preferences of its residents.²
- As can be seen on the map below, the two predominant customer segmentations in Wormholt & White City ward are: Deprived Families in Public Housing and Poorer Minority Families.
- The chart shows the breakdown of customer segmentation in Wormholt & White City ward in comparison to the whole borough.
- Deprived Families in Public Housing make up 53% of the population of Wormholt & White City ward, and 18% of the population of Hammersmith & Fulham.
- Poorer Minority Families make up 17% of the population of Wormholt & White City Ward as opposed to 4.4% in Hammersmith & Fulham as a whole.

Wormholt & White City Ward – customer segmentation map



² A list of all the 12 resident segments can be found in section 5 of this profile.
LBHF Ward Profile – Wormholt & White City

Wormholt & White City ward – customer segmentation profile chart



2. QUALITY OF LIFE

Deprivation

Average SOA rank (out of 32,482 English SOAs)	Rank within London Wards (1=most deprived; 624= least deprived)	Number of SOAs in ward	Number of SOAs in lowest:		
			30%	20%	10%
5,553	113	8	7	5	2

Data source: GLA DMAG briefing, 2005/5, Feb 2005 (based on the Indices of Multiple Deprivation 2004)

Social Grade approximation, 2001 - % of total population

	Ward	LBHF	London	England
All People Aged 16 and over in Households (count)	9,247	136,066	5,632,491	38,393,304
AB: Higher and intermediate managerial / administrative / professional	20.97%	33.37%	26.46%	22.19%
C1: Supervisory, clerical, junior managerial / administrative / professional	30.77%	33.57%	33.02%	29.72%
C2: Skilled manual workers	10.52%	7.18%	11.00%	15.06%
D: Semi-skilled and unskilled manual workers	17.37%	11.09%	14.29%	17.03%
E: On state benefit, unemployed, lowest grade workers	20.36%	14.79%	15.23%	16.00%

Data source: Census, 2001. Table UV50

General health indicator, 2001 - % of total population

	Ward	LBHF	London	England
All People (count)	11,997	165,242	7,172,091	49,138,831
Good Health	69.21%	72.99%	70.82%	68.76%
Fairly Good Health	21.19%	18.80%	20.90%	22.21%
Not Good Health	9.6%	8.22%	8.28%	9.03%

Data source: Census, 2001. Table KS08

Limiting long term illness, 2001 - % of total population

	Ward	LBHF	London	England
All People (count)	11,997	165,242	7,172,091	49,138,831
With a Limiting Long-Term Illness	16.85%	14.66%	15.49%	17.93%
Without a Limiting Long-Term Illness	83.15%	85.34%	84.51%	82.07%

Data source: Census, 2001. Table UV22

Life expectancy

a. Male life expectancy in years, 2002-2004

Ward	LBHF	Inner London	Outer London	London	England
78.4	76.3	75.3	77.0	76.5	76.6

Data Source: London Health Observatory

Note: Ward data is a combined gender life expectancy. All comparative data is single sex.

b. Female life expectancy in years, 2002-2004

Ward	LBHF	Inner London	Outer London	London	England
78.4	82.0	80.6	81.3	81.1	80.9

Data Source: London Health Observatory

Note: Ward data is a combined gender life expectancy. All comparative data is single sex.

Availability of basic amenities, 2001 - % of total households

	Ward	LBHF	London	England
All Occupied Household Spaces (count)	4,797	75,438	3,015,997	20,451,427
With central heating	93.39%	89.42%	92.22%	91.47%
With central heating: With sole use of bath / shower and toilet	92.66%	88.54%	91.54%	91.15%
With central heating: Without sole use of bath / shower and toilet	0.73%	0.88%	0.68%	0.33%
Without central heating	6.61%	10.58%	7.78%	8.53%
Without central heating: With sole use of bath / shower and toilet	6.23%	9.91%	7.40%	8.37%
Without central heating: Without sole use of bath / shower and toilet	0.38%	0.67%	0.38%	0.16%

Data source: Census, 2001. Table KS19

Persons per room, 2001 - % of total households

	Ward	LBHF	London	England
All Households (count)	4,797	75,438	3,015,997	20,451,427
Up to 0.5 persons per room	53.41%	61.19%	63.11%	71.12%
Over 0.5 and up to 1.0 persons per room	37.50%	33.29%	31.92%	26.98%
Over 1.0 and up to 1.5 persons per room	5.84%	3.04%	2.95%	1.32%
Over 1.5 persons per room	3.25%	2.47%	2.02%	0.57%

Data source: Census, 2001. Table UV58

3. COMMUNITY

Total population count, 2004, and total household count, 2001

	Ward (2001)	LBHF	London	England
All population, count	11,997	176,800	7,428,600	50,093,100
All Households, count	4,797	75,438	3,015,997	20,451,427

Data source: Households – Census, 2001. Population: Ward level data – Census 2001 Table UV01; Comparative data – Mid year estimates 2004

Population density, 2001 – persons per hectare

	Ward	LBHF	London	England
Persons per hectare	132.7	100.73	45.62	3.77

Data source: Census, 2001. Table UV02

Gender, 2004

	Ward (2001)	LBHF	London	England
All males, count	5,677	87,900	3,673,400	24,553,900
All males, %		49.7%	49.4%	49.0%
All females, count	6,320	88,900	3,755,800	25,539,200
All females, %		50.3%	50.6%	51.0%

Data source: Ward data - Census, 2001. Table UV03. All comparative data – Mid Year Estimates 2004

Age groups, 2001 - % of total population

Age in years	Ward	LBHF	London	England
Aged 0-4; years	6.78	6.17	6.67	5.96
Aged 5-15; years	15.95	10.31	13.53	14.2
Aged 16-19; years	5.78	3.53	4.66	4.9
Aged 20-44; years	43.32	51.66	42.72	35.31
Aged 45-64; years	17.49	17.84	20	23.75
Aged 65; years and over	10.68	10.49	12.43	15.89

Data source: Ward data - Census, 2001. Table UV04 – summary data from Census summary table

Ethnic group, 2001 - % total population

	Ward	LBHF	London	England
White	63.02	77.83	71.15	90.92
White: British	47.13	58.04	59.79	86.99
White: Irish	5.33	4.83	3.07	1.27
White: Other White	10.55	14.95	8.29	2.66
Mixed	5.01	3.81	3.15	1.31
Mixed: White and Black Caribbean	1.93	1.22	0.99	0.47
Mixed: White and Black African	0.87	0.63	0.48	0.16
Mixed: White and Asian	1.08	0.97	0.84	0.37
Mixed: Other Mixed	1.14	1.00	0.85	0.31
Asian or Asian British	5.94	4.44	12.08	4.58
Asian or Asian British: Indian	1.68	1.65	6.09	2.09
Asian or Asian British: Pakistani	1.29	1.04	1.99	1.44
Asian or Asian British: Bangladeshi	1.77	0.61	2.15	0.56
Asian or Asian British: Other Asian	1.21	1.14	1.86	0.48
Black or Black British	22.91	11.13	10.92	2.30
Black or Black British: Caribbean	9.06	5.16	4.79	1.14
Black or Black British: African	11.94	4.88	5.28	0.97
Black or Black British: Other Black	1.9	1.08	0.84	0.19
Chinese or Other Ethnic Group	3.13	2.79	2.69	0.89
Chinese or Other Ethnic Group: Chinese	0.63	0.79	1.12	0.45
Chinese or Other Ethnic Group: Other Ethnic Group	2.49	2.00	1.58	0.44

Data source: Census, 2001. Table UV09P

Note: columns do not total 100% due to sub-grouping of data

Religion, 2001 - % of total population

	Ward	LBHF	London	England
Christian	59.78	63.65%	58.23%	71.74%
Buddhist	0.63	0.77%	0.76%	0.28%
Hindu	1.13	1.09%	4.07%	1.11%
Jewish	0.28	0.79%	2.09%	0.52%
Muslim	12.34	6.85%	8.46%	3.10%
Sikh	0.2	0.19%	1.45%	0.67%
Any other religion	0.37	0.43%	0.51%	0.29%
No religion	15.05	17.64%	15.76%	14.59%
Religion not stated	10.23	8.59%	8.66%	7.69%

Data source: Census, 2001. Table KS07

Data may not be representative as responding to the Census question relating to religion was voluntary

Household type, 2001 - % total population

	Ward	LBHF	London	England
Married couple household with dependent child(ren)	13.05%	10.77%	16.83%	18.55%
Married couple household with no dependent child(ren)	12.57%	12.66%	19.97%	28.76%
Cohabiting couple household with dependent child(ren)	2.90%	2.01%	2.72%	3.39%
Cohabiting couple household with no dependent child(ren)	5.55%	9.46%	6.67%	5.75%
Lone parent household with dependent child(ren)	16.45%	8.36%	8.86%	7.13%
Lone parent household with no dependent child(ren)	6.13%	3.84%	3.96%	3.34%
One person household	33.50%	40.28%	34.71%	30.07%
Multi person household: All student	0.58%	0.57%	0.43%	0.37%
Multi person household: All other	9.28%	12.05%	5.83%	2.65%

Data source: Census, 2001. Table UV68

Tenure, 2001 - % of people living in households

	Ward	LBHF	London	England
Owned: Owns outright	12.18%	17.24%	19.21%	24.45%
Owned: Owns with a mortgage or loan	18.88%	23.99%	38.22%	46.13%
Owned: Shared ownership	0.73%	0.92%	0.94%	0.64%
Social rented: Rented from Council (Local Authority)	40.27%	19.28%	16.65%	12.38%
Social rented: Other social rented	12.92%	13.44%	8.80%	5.55%
Private rented: Private landlord or letting agency	11.25%	21.05%	13.36%	8.01%
Private rented: Employer of household member	0.00%	0.19%	0.21%	0.30%
Private rented: Relative or friend of a household member	0.48%	1.17%	0.60%	0.55%
Private rented: Other	0.09%	0.19%	0.26%	0.31%
Living rent free	3.21%	2.52%	1.75%	1.69%

Data source: Census, 2001. Table UV43

4. ECONOMY

Businesses by industry group, 2004 - % of total business units

	Ward	LBHF	London	England
Agriculture		0.13%	0.26%	6.36%
Production	8.70%	5.89%	6.51%	8.99%
Construction	4.35%	2.85%	6.83%	11.26%
Motor Trades		1.59%	2.17%	4.06%
Wholesale	8.70%	5.96%	7.88%	6.78%
Retail	13.04%	10.52%	10.74%	11.35%
Hotels & Catering	4.35%	5.69%	5.83%	6.65%
Transport	4.35%	2.32%	2.82%	3.61%
Post & Telecommunications		0.66%	0.93%	1.01%
Finance		0.86%	1.77%	0.68%
Property & Business Services	26.09%	43.88%	39.97%	29.19%
Education		0.79%	0.67%	0.71%
Health		0.60%	0.64%	0.55%
Public Admin & Other Services	26.09%	18.27%	12.99%	8.81%

Data source: National Statistics (Neighbourhood Statistics) - Counts of Enterprises for CAS Wards by Broad Industry Group

Businesses by employee numbers, 2004 - % total business units

	Ward	LBHF	London	England
0-4 Persons Employed	82.14%	77.74%	76.55%	75.13%
5-9 Persons Employed	10.71%	12.09%	12.19%	12.91%
10-19 Persons Employed	3.57%	5.25%	5.82%	6.28%
20+ Persons Employed	7.14%	4.92%	5.45%	5.68%

Data source: National Statistics (Neighbourhood Statistics) - Counts of Enterprises for CAS Wards by Employment Size Band

Economic activity, 2001 - % of persons aged 16-74

	Ward	LBHF	London	England
Economically active: Employees Part-time	7.29%	6.02%	8.62%	11.81%
Economically active: Employees Full-time	37.06%	45.89%	42.64%	40.81%
Economically active: Self-employed	7.61%	10.31%	8.97%	8.32%
Economically active: Unemployed	6.77%	4.97%	4.36%	3.35%
Economically active: Full-time student	3.33%	2.25%	2.96%	2.58%
Economically inactive: Retired	8.79%	7.73%	9.81%	13.54%
Economically inactive: Student	8.89%	7.19%	6.57%	4.67%
Economically inactive: Looking after home / family	7.84%	6.30%	7.17%	6.52%
Economically inactive: Permanently sick / disabled	6.6%	4.73%	4.57%	5.30%
Economically inactive: Other	5.81%	4.62%	4.34%	3.10%

Data source: Census 2001 – Table KS09A

Occupation groups, 2001 - % of all people aged 16-74 in employment

	Ward	LBHF	London	England
Managers and senior officials	15.12%	22.81%	17.58%	15.26%
Professional occupations	13.95%	17.78%	14.86%	11.21%
Associate professional and technical occupations	19.14%	23.48%	17.91%	13.84%
Administrative and secretarial occupations	14.21%	12.56%	15.46%	13.39%
Skilled trades occupations	7.56%	4.96%	7.72%	11.55%
Personal service occupations	8.09%	5.01%	5.89%	6.89%
Sales and customer service occupations	6.27%	4.41%	6.70%	7.65%
Process; plant and machine operatives	4.38%	2.33%	4.90%	8.42%
Elementary occupations	11.29%	6.67%	8.96%	11.80%

Data source: Census 2001 – Table KS12A

Unemployment rate, October 2005

	Ward	LBHF	London	England
Unemployment rate	4.6%	3.0%	3.4%	2.3%

Data source: JSA Claimant Count

Note: Unemployment rate measures the % of Job Seekers Allowance claimants in the working age population

Long term unemployment, October 2005

	Ward	LBHF	London	England
Unemployment rate	30%	36%	38%	32%

Data source: JSA Claimant Count

Note: The long term unemployment rate measures the % of Job Seekers Allowance claimants who have been claiming for more than 6 months

5. EXPLANATORY INFORMATION AND GEOGRAPHY

Electoral Wards

- Electoral wards are the geographical administrative units used to elect local councillors and form a key part of the political geography of the borough.
- It should be noted that the population count of wards varies both between and within local authorities.
- Ward boundaries are also subject to change, and sometimes complete reclassification, by the Boundary Commission.

Borough sub-division

- The London Borough of Hammersmith and Fulham is also divided up into sub-divisions based on the three town centres of Shepherd's Bush, Hammersmith and Fulham.
- The sub-divisions represent the north (Shepherd's Bush), central (Hammersmith) and south (Fulham) of the borough.
- The sub-divisions are made up of groups of wards and split the borough into areas of approximately equal population. This aids comparison and allows differences in survey data to be analysed across the whole borough.
- The borough is sub-divided as follows:

Borough sub-division	Wards
North	Askew; College Park & Old Oak; Shepherd's Bush Green; Wormholt and White City
Central	Addison; Avonmore and Brook Green; Fulham Reach; Hammersmith Broadway; North End; Ravenscourt Park
South	Fulham Broadway; Munster; Palace Riverside; Parsons Green; Town; Sands End

Super Output Areas

- SOAs as a level of data provision were introduced by the Office for National Statistics to improve the quality and comparability of small area statistics in England and Wales.³
- SOAs are groupings of Output Areas (OAs) used in the Census. There are 111 SOAs in Hammersmith and Fulham as compared to 16 electoral wards.
- SOAs have two main advantages over electoral wards when supplying data. Firstly, SOAs are fixed in size (dependent on the level of population residing therein) and secondly, SOA boundaries will not change over time. This promotes comparability of data both geographically (throughout England and Wales) and over time.

Customer Segmentation

The twelve customer segments identified as living in Hammersmith and Fulham are as follows:

- Mixed Inner City Urban - Modest Means
- Older People Inner City Urban - Low Incomes
- High Occupancy - Inner City Urban (Students)
- Single Mobile Renters Inner City Urban
- Prosperous Mobile Single Young Professionals

³ For more information see www.statistics.gov.uk/geography/soa.asp

- Deprived Families in Public Housing
- Prosperous Settled Young Professionals
- Well Off Older Global Professionals
- Well Off Families in High Value Homes
- Poorer Minority Families
- Families in Manual Occupations
- Older people in sheltered housing