

2008 London Elections Presiding Officer Survey



As a Presiding Officer, your information and feedback is essential to Electoral Services so we do expect you to complete this survey, please. To ensure that we can continue to provide the best possible service to everyone involved in the electoral process, please take a few minutes to answer the following questions:

Please tick the boxes that most closely represent your views

1. In which polling station did you work?

2. Please rate the overall organisation of the election in the following categories.

	very good	good	fair	poor
Recruitment & appointment of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stationery supplied at the polling station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Equipment/signs supplied at the polling station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arrangements for bringing boxes to Hammersmith Town Hall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please add any further comments on the overall organisation of the election

Polling station manual

3. (a) Please rate the content of the manual.

very good good fair poor

(b) Please add any other comments on the manual, especially improvements for the next election?

Contact with Electoral Services

4. (a) If you contacted Electoral Services, please rate the quality of the service you received.

very good good fair poor did not contact

(b) Please add any additional comments (particularly if you were dissatisfied):

Returning Officer's Briefing

5. Please rate the following:

(a) the Returning Officer's briefing on Monday 28 April

very good good fair poor did not attend

(b) the length of the briefing

too short too long about right did not attend

(c) Were there any topics that you would have liked the briefing to cover, or any other comments you would like to make about the briefing. For example, are there any changes that you would make to the format of the meeting?

Training

6. Please rate the following elements of the training session, based on your **actual** experiences on polling day:

(a) Overall, how useful was your training in preparing you for polling day?

very useful useful fairly useful no use at all

(b) Issuing ballot papers (roles of clerks etc)

very useful useful fairly useful no use at all

(c) close of poll (ballot paper account, packets etc)

very useful useful fairly useful no use at all

(d) Understanding the voting process & the London elections?

very useful useful fairly useful no use at all

(e) How useful was the training in helping you understand the new rules (such as the Corresponding Numbers List)?

very useful useful fairly useful no use at all

(f) Please rate the trainers' overall knowledge

very good good fair poor

(g) Please rate the overall presentation of the training session

very good good fair poor

(h) Please add any comments about training, including any topics that were missed.

Your polling station

7. (a) When did you visit your polling station?

(b) If you had a Deputy Presiding Officer at your polling station, did they visit the station with you?

yes no did not have a DPO

(c) How would you rate your contact with the person in charge/site manager at the polling station?

	very helpful	of some help	of little or no help
<u>before</u> polling day	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<u>on</u> polling day	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(d) Did you experience any difficulties in ensuring the station was as accessible as possible for disabled voters?

yes no

(e) Please detail any accessibility issues, including any comments made by voters with disabilities about the arrangements for voting.

(f) Did you use the folding metal polling booths during busy periods?

yes no

If yes, were they better or worse than wooden booths?

better about the same worse

(g) Please rate the accuracy of your polling station's electoral register

perfect very accurate fairly accurate very inaccurate

(e) Please add any other comments you would like to make, such as information about your equipment and notices

Polling Station Inspectors

8. Polling Station Inspectors now make three visits during polling day to each station to provide support and to deliver additional equipment.

(a) How many visits to each station do you think the Inspectors should make?

one two three four five

(b) Please add any other comments you would like to make about Polling Station Inspectors

Your team

9. (a) Did you contact your polling station team before polling day?

yes no

When did you contact them?

(b) Please complete the following evaluation for each member of your team.*

Name (see enclosed list)	potential PO	good	satisfactory	below standard	never employ again
_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

* Please contact Electoral Services if you would prefer to discuss these issues privately

(c) Did you have a sufficient number of staff at your station? yes no

(d) What changes, if any, would you like to see to the staffing levels at your polling station?

10. Bearing in mind that the European and General elections will only use one ballot paper, do you think that there is any scope for part time poll clerks? (e.g. in addition to current staffing levels, or having fewer staff during non-peak periods)

11. If there was one thing you could change to improve how elections are run in Hammersmith & Fulham, what would it be?

12. Please add comments about any aspect of your experience of the election not already covered.

Name (optional)

Thank you very much for your time. All information given in this survey will be treated in confidence

Now, please return this form to us in one of the following ways:

By email:
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By fax:
020 8753 2229 or 020 8753 2007

By post or hand:
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