

# 2008 London Elections Poll Clerk Survey



Electoral Services would like your feedback on the recent elections. To ensure that we can continue to provide the best possible service to everyone involved in the electoral process, please take a few minutes to answer the following questions:

**Please tick the boxes that most closely represent your views**

1. In which polling station did you work?

2. Please rate the overall organisation of the election in the following categories.

	very good	good	fair	poor
Recruitment & appointment of staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stationery supplied at the polling station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Equipment/signs supplied at the polling station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please add any further comments on the overall organisation of the election

## Polling station manual

3. (a) Please rate the content of the manual.

very good       good       fair       poor

(b) Please add any other comments on the manual, especially improvements for the next election?

## Contact with Electoral Services

4. (a) If you contacted Electoral Services, please rate the quality of the service you received.

very good       good       fair       poor       did not contact

(b) Please add any additional comments (particularly if you were dissatisfied):

## Training

5. Please rate the following elements of the training session, based on your **actual** experiences on polling day:

(a) Overall, how useful was your training in preparing you for polling day?  
very useful       useful       fairly useful       no use at all

(b) Understanding the voting process & the London elections  
very useful       useful       fairly useful       no use at all

(c) How useful was the training in helping you understand the new rules (such as the Corresponding Numbers List)?  
very useful       useful       fairly useful       no use at all

(d) Please rate the trainers' overall knowledge  
very good       good       fair       poor

(e) Please rate the overall presentation of the training session  
very good       good       fair       poor

(f) Please add any comments about training, including any topics that were missed.

## Your Presiding Officer

6. (a) Did your Presiding Officer contact you before polling day?      yes       no

(b) Please rate your Presiding Officer's briefing (before 7am on polling day).

very good       good       fair       poor

PO did not give a briefing before 7am on polling day

(c) Please rate your Presiding Officer\* - from your point of view – on polling day.

very good       good       fair       poor

(d) Please rate your Deputy Presiding Officer\* (if your station had one) on polling day.

very good       good       fair       poor

\* Please contact Electoral Services if you would prefer to discuss these issues privately.

(e) Please add any other comments about staffing in your polling station

7. Please rate the accuracy of your polling station's electoral register  
perfect       very accurate       fairly accurate       very inaccurate

8. Would you be interested in becoming a Deputy Presiding Officer or Presiding Officer in the future?  
yes  no

9. If there was one thing you could change to improve how elections are run in Hammersmith & Fulham, what would it be?

10. Please add comments about any aspect of your experience of the election not already covered.

Name (optional)

**Thank you very much for your time. All information given in this survey will be treated in confidence**

**Now, please return this form to us in one of the following ways:**

By email:

**electoral.servicesadmin@lbhf.gov.uk**

By post or hand:

**Room 28  
Hammersmith Town Hall  
King Street  
London  
W6 9JU**

By fax:

**020 8753 2229 or 020 8753 2007**