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Neighbourhood Wardens

CRACKING DOWN ON CRIME AND ANTISOCIAL BEHAVIOUR

How to contact us

Your information is vital to our work. Please report antisocial behaviour to the neighbourhood warden service on 020 8753 2645. The CLO will take detailed information on the problem during office hours (9.00am to 5.00pm) and at other times you will be able to speak to a duty officer or be prompted to leave a message. The CLO will call you back between 9.00am and 5.00pm the following day. The neighbourhood warden service will always contact you to let you know what has been done about the problems you report.

To contact the neighbourhood wardens

call: **020 8753 2645**

www.lbhf.gov.uk

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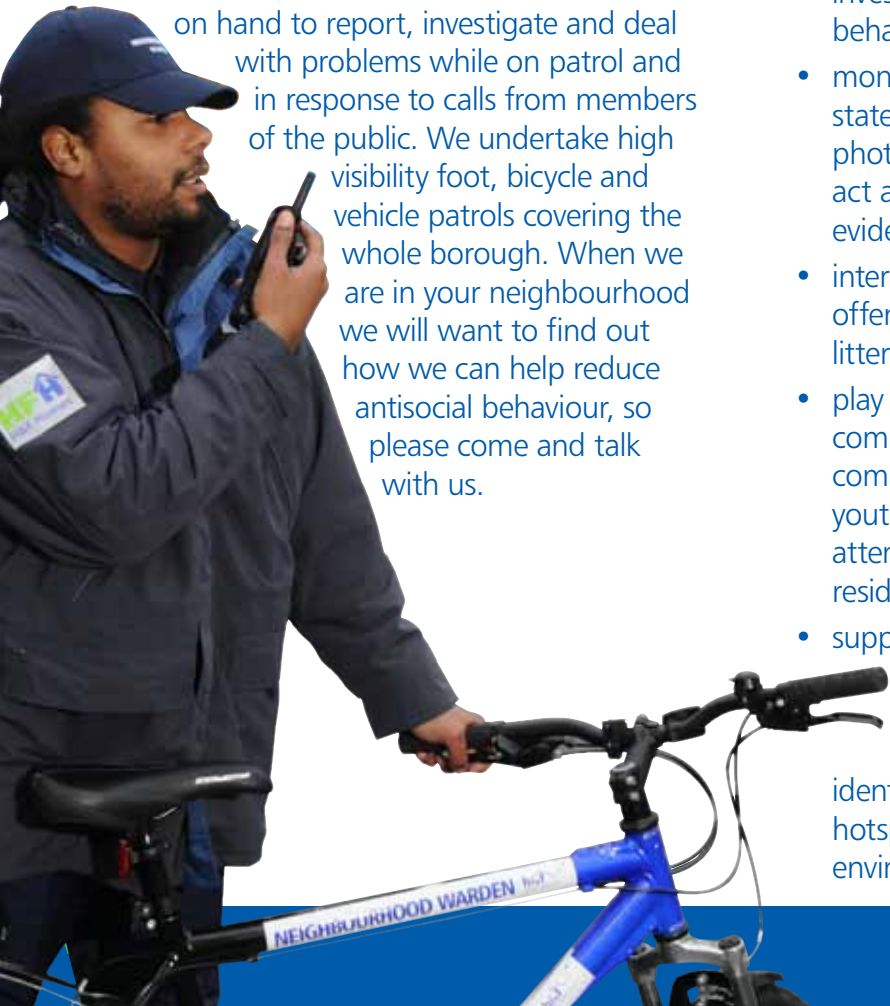
Hammersmith & Fulham Council

Neighbourhood wardens: cracking down on crime and antisocial behaviour



What we do

Neighbourhood wardens are out on the streets seven days a week, keeping an eye on the local neighbourhood by watching for signs of crime, vandalism and antisocial behaviour. We are on hand to report, investigate and deal with problems while on patrol and in response to calls from members of the public. We undertake high visibility foot, bicycle and vehicle patrols covering the whole borough. When we are in your neighbourhood we will want to find out how we can help reduce antisocial behaviour, so please come and talk with us.



Our wardens:

- report offences such as vandalism, fly tipping, graffiti and antisocial behaviour to the police or the council's rubbish and graffiti removal services
- investigate reports of nuisance, antisocial behaviour and security issues
- monitor and deter antisocial behaviour using state of the art CCTV equipment as well as photographic and video technology. We also act as professional witnesses when presenting evidence to the police
- intervene and issue fixed penalty notices for offences including dog fouling and litter dropping
- play an active role in the community, visiting schools and community centres, running youth projects and attending community and resident meetings
- support H&F Homes and other social landlords, with the help of residents, to identify antisocial behaviour hotspots and make the environment safer for all.

When we operate

As a borough-wide service, we are available seven days a week from 8.00am to 11.00pm, with reduced patrol hours on Sundays.

Neighbourhood wardens are uniformed and carry identification. They are linked by radio to the customer liaison officer (CLO) who is office based and takes calls from members of the public.



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