

Housing support for older people



How housing support can help

Housing support is a free, short term service for residents having difficulties managing their home and staying independent in the community. We have two housing support providers that specifically help older people with these needs. If you are eligible for the service you can choose between the following two providers:

- Nottinghill Pathways and
- Sagecare



Both providers can help you with the following:

- Managing your money, bills and rent
- Making your home warm, safe and comfortable
- Arranging appointments
- Filling in forms and writing letters
- Referring you to other services you may need
- Connecting you with your local community

Who can get the service?

It is available to Hammersmith and Fulham residents aged 55 and over, living in any type of accommodation in the borough and includes:

- Council tenants
- Private tenants
- Sheltered housing tenants
- Housing association tenants
- Home owners



How can I get a service?

To apply, you need to complete a referral form. You can get a form by calling the Housing Support Service on **020 8753 1437** or emailing them at **housing.support@lbhf.gov.uk**. You do not have to fill in the form yourself. The form can be filled in by someone else on your behalf.

How long will I wait before I hear from you?

We will contact you within five working days of receiving your form to let you know if you are eligible or not. If you are not eligible we will advise you of any other services available that might be of interest or help.

If you are eligible you will be asked to choose between the two providers. Once you have chosen your details will be passed to them and they will arrange to meet with you.

Please call 020 8753 1437,
tick below or email
housing.support@lbhf.gov.uk
if you would like more
information or a copy of
this leaflet in:

Large print

Braille

Audio tape

Name:

Address:

.....

.....

.....

.....

Postcode:

Return this page to:
Housing Support Service
PATHS, 145 King Street
Hammersmith
London W6 9XY

If you would like any part of this document in audio
tape or interpreted in your own language, please
phone 020 8753 1437 .

Russian

Если вы хотите, чтобы
какая-либо часть этого
документа была устно
переведена на ваш язык,
пожалуйста, позвоните
по телефону 020 8753 1437 .

Polish

Jeśli chciałbś jakaolwiek
część tego dokumentu
przetłumaczoną na język
ojczysty, to proszę
zadzwoń pod numer
020 8753 1437 .

French

Si vous souhaitez qu'une
partie de ce document
soit traduite dans votre
langue, veuillez appeler le
020 8753 1437 .

Spanish

Si desea alguna parte de
este documento en su
propio idioma, llame al
020 8753 1437 .

Albanian

Nese do deshironi ndonje
pjese te ketij dokumenti te
perkthyer ne gjuhën tuaj,
telefononi 020 8753 1437 .

Arabic

إذا كنت ترغب بالحصول على
ترجمة فورية لأي جزء من هذه
الوثيقة، فيرجى الاتصال ب:
020 8753 1437 .

Somali

Haddii aad jeclaan laheyd
in qeyb dukumentigan ka
mid ah luqaddaaada ama
afkaaga laguugu turjumo,
fadlan teleefoon u soo dir
020 8753 1437 .

Farsi

اگر شما میخواهید هر بخشی
از این سند به زبان شما برایتان
ترجمه شفاهی بشود لطفاً با
شماره تلفن 020 8753 1437
تماس بگیرید .

Gujarati

જો તમને આ દસ્તાવેજનાં કોઈપણ
ભાગનું કોઈ ભાષાંતર તમારી પોતાની
ભાષામાં જોઈએ છે તો, મહેરબાની કરી
ટેલિફોન કરો 020 8753 1437 .

Hindi

यदि आपको इस दस्तावेज के किसी भी
हिस्से का किया हुआ अनुवाद अपनी
भाषा में चाहिये, तो कृपया टैलिफोन
करें 020 8753 1437 .

Urdu

اگر اس دستاویز کے کسی بھی حصہ کا ترجمہ آپ
کو اپنی زبان میں چاہیے، تو براہ مہربانی
ٹیلی فون کریں: 020 8753 1437 .

Punjabi

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਦਸਤਾਵੇਜ਼ ਦੇ ਕਿਸੇ
ਵੀ ਹਿੱਸੇ ਦਾ ਕੀਤਾ ਹੋਇਆ ਅਨੁਵਾਦ
ਤੁਹਾਡੀ ਆਪਣੀ ਭਾਸ਼ਾ 'ਚ ਚਾਹੀਦਾ
ਹੈ, ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਟੈਲੀਫੋਨ ਕਰੋ
020 8753 1437 .

www.lbhf.gov.uk

Published by Hammersmith & Fulham Community services March 2011.

Printed by Hammerprint, Telephone: 020 8753 2235.

Ref: Lf.CS Housing support for older people

