

Working together to create a borough of opportunity
Predictive Equality Impact Assessment (PEIA)
FOR ALL COUNCIL DECISIONS ONLY



Title of report or proposal:

Consultation on Home Care and Housing Related Support

Describe in full the aims, objectives and purpose of the proposal, including desired outcomes:

The proposal is to consult on the remodelling and integration of home care and housing related support services for older and disabled people.

A two stage consultation process is planned.

The purpose of stage one is to identify outcomes that both current and potential service users desire from home care and housing related services. In addition, concerns raised relating to the quality of home care will be explored and addressed.

A one day 'Agenda Shaping' event will be held at a fully accessible venue for both service users and members of existing resident and user involvement groups. The day will consist of two sessions and will follow the same format – a brief introduction/presentation followed by small group discussions facilitated by officers. To ensure full user involvement, a separate session delivered in an accessible format, will be held for people with learning disabilities.

The outcomes identified will drive the development of options for delivering home care and housing related support and inform stage two of the process.

In stage two, officers will specifically consult on the proposed service delivery options and associated changes (inclusive of financial implications). In line with the Council's Self-directed Support development programme, people's views will also be sought on their desire to move to a self-directed support/individual budget model.

The following consultation methodologies will be utilised for stage two:

Home Care and Housing Related Support Reference Group - representatives from HAFAD, the Disability Forum, the Better Government Consultative Committee and the Learning Disability Partnership Board amongst others, will be invited to be involved in the design of the consultation process, the development of the consultation material and in the equalities impact assessment.

Consultation Events - the existing resident and user involvement infrastructure will be utilised for consultation purposes. This will include the Better Government Consultative Committee, the Disability forum, Safety Net People First, Mental Health Service Users Network, Carers Forum and the Sheltered Housing Forum. In addition, extra events for existing and potential service users will be held at appropriate venues.

Wider Consultation - existing communication channels will be used for consultation with stakeholders and staff. Consultation questionnaires will be sent directly to all tenants in sheltered schemes and users of home care services. Questionnaires will also be distributed via representative organisations to reach potential users of these services. In addition, questionnaires will be disseminated at consultation events.

Throughout the consultation process, particular attention will be paid to accessibility of consultation events and consultation material. Consultation material will be provided in an easy word and picture version and will be translated into alternative languages as requested. Interpreters and signers will also be available on request for people attending consultation events. This will be advertised on all invites.

Cabinet reports with key decisions will follow both stage one and two.

Department:

Community Services

Form and report MUST be checked and countersigned by the Principal Corporate Projects Officer (Organisational Development)

Officer Responsible: **(to be completed by the report author)**

Steven.falvey@lbhf.gov.uk, tel. no 0208 753 5302

(Signature, Print Name, Contact Number and Email Address)

Principal Policy Officer: **(to be completed by the Principal Corporate Projects Officer (OD))**

Signed off by Ammara Khan. Email ammara.khan@lbhf.gov.uk Tel 020 8753 3430

PLEASE ANSWER THE FOLLOWING QUESTIONS:

1. Who are the main people that this decision will affect?

The decision is to consult with current and potential service users and carers, service providers, staff and other stakeholders.

The service users affected will be older people, people with physical and learning disabilities and people affected by HIV and AIDS and their formal and informal carers.

Service users will have needs resulting from physical ill health, functional mental illness, social isolation, visual impairment and or general frailty due to ageing, as well as low or moderate level of dementia.

2. Identify the risks that could prevent the planned outcomes

People may not engage with the consultation

3. Could the proposal have a positive impact on **a) race b) disability c) gender d) sexual orientation e) age f) belief system groups**? (Please provide evidence e.g. user feedback, complaints, monitoring?)

a) b) c) d) e) f) - Yes

The proposal to consult will have a positive impact on all the above groups who will actively be encouraged to make their views known with regard to home care and housing related support.

The consultation is intended to ensure that these services are remodelled and re-commissioned to so as to improve the social well-being and maintain older and disabled people's independence in the community.

People's views will be presented to cabinet along with the key decision report.

4. Could the proposal have a negative impact on **a) race b) disability c) gender d) sexual orientation e) age f) belief system groups**? (Please provide evidence e.g. user feedback, complaints, monitoring,?)

a) b) c) d) e) f) - No

The proposal to consult will not have a negative impact on the above groups. All groups will be consulted with. During the consultation every effort will be made to engage with all the above groups and invitations extended to representative agencies of those groups.

As stated Particular attention will be paid to accessibility of the consultation events and consultation

material.

5. Can any negative impact of the decision be justified?

Not applicable

6. If you have undertaken any internal/ external research or consultation(s) please list these below:

Past consultations were included in the review of housing related support and home care services delivered to residents. In addition, the following documents were reviewed:

- Health and Social Care Scrutiny Committee Report: Home Care and Housing Related Support Developments.
- Cabinet Report: Home Care Charging
- PEIA: Home Care and Housing Related Support

7. Do you need to undertake any further consultation? If so, what and with whom?

The consultation process for remodelling and integration has been designed as a two stage process.

Stage one is expected to be completed in November. Options for modelling home care and housing related support will be developed as an outcome of stage one, and service user and stakeholder views as to these alternative models will be tested during stage two.

Stage two will be planned for January - April 2009.

PLEASE EMAIL COMPLETED FORM TO PEIA@lbhf.gov.uk

Contact: Ammara Khan, 020 8753 3430