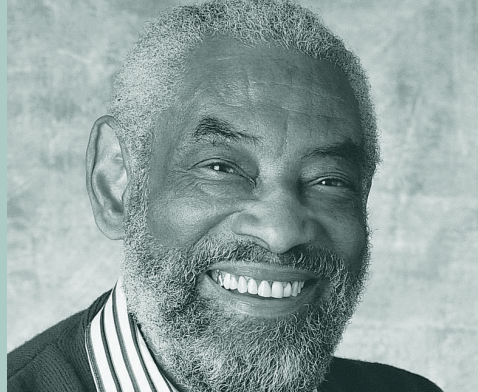


# Elders Resettlement Team



## How we help

We are a small team who assist residents of Hammersmith & Fulham who are aged 60 or over. We support residents to plan and complete a move in to permanent accommodation

The resettlement team may be able to help you with:

- Applying for grants, loans and benefits where eligible, to help cover some of the costs of the move.
- Arranging removals.
- Organising the disconnection and reconnection of gas, electricity and telephone or other utilities from your old home to your new home, or to set up new accounts for these for first time customers.
- Claiming or help to continue to claim Housing Benefit and Council Tax or any other welfare benefit.
- Accessing essential items of furniture (if eligible).
- Providing information on services available for example social services home care, careline alarm service, Occupational Therapy assessment in your new home, meals on wheels, and assistance to make referrals to these services if appropriate.
- Transferring of any services you currently receive or making referrals to new service providers.
- Ensuring changing addresses and registering with new GP if needed.

- Obtaining information about local resources, leisure activities such as lunch clubs and classes, volunteer services and community groups.

## Who can we help?

- Council tenants
- Housing Association tenants
- Private tenants
- Homeless people
- Homeowners
- People living/staying with friends

## How to make a referral

To make a referral to the Elders Resettlement Team please call us on **020 8753 1922** or **020 8753 4159** or email: [elders.resettlement@lbhf.gov.uk](mailto:elders.resettlement@lbhf.gov.uk)

## Remember

You must be aged over 60 and living in the London Borough of Hammersmith & Fulham.

## What if I am unhappy with the service?

If you are unhappy with the service please contact us at the address on the back of this leaflet, by emailing **[elders.resettlement@lbhf.gov.uk](mailto:elders.resettlement@lbhf.gov.uk)**, or by ringing **020 8753 4159** or **020 8753 1922**.

Please call 0845 313 3935,  
tick below or email elders.  
resettlement@lbhf.gov.uk  
if you would like more  
information or a copy of  
this leaflet in:

Large print

Braille

Audio tape

Name: .....

Address: .....

.....

.....

.....

.....

Postcode:

Return this page to:  
Elders Resettlement Team  
1st Floor  
145 King Street  
London W6 9XY

If you would like any part of this document in audio  
tape or interpreted in your own language, please  
phone 0845 313 3935 .

#### Russian

Если вы хотите, чтобы  
какая-либо часть этого  
документа была устно  
переведена на ваш язык,  
пожалуйста, позвоните  
по телефону 0845 313 3935

#### Polish

Jeśli chciałbś jakaolwiek  
część tego dokumentu  
przetłumaczoną na język  
ojczysty, to proszę  
zadzwoń pod numer  
0845 313 3935

#### French

Si vous souhaitez qu'une  
partie de ce document  
soit traduite dans votre  
langue, veuillez appeler le  
0845 313 3935

#### Spanish

Si desea alguna parte de  
este documento en su  
propio idioma, llame al  
0845 313 3935

#### Albanian

Nese do deshironi ndonje  
pjese te ketij dokumenti te  
perkthyer ne gjuhen tuaj,  
telefononi 0845 313 3935.

#### Arabic

إذا كنت ترغب بالحصول على  
ترجمة فورية لأي جزء من هذه  
الوثيقة، فيرجى الاتصال ب:  
0845 313 3935.

#### Somali

Haddii aad jeclaan laheyd  
in qeyb dukumentigan ka  
mid ah luqaddaaada ama  
afkaaga laguugu turjumo,  
fadlan teleefoon u soo dir  
0845 313 3935

#### Farsi

اگر شما میخواهید هر بخشی  
از این سند به زبان شما برایتان  
ترجمه شفاهی بشود لطفاً با  
شماره تلفن 0845 313 3935  
تماس بکیرید .

#### Gujarati

જો તમને આ દસ્તાવેજનાં કોઈપણ  
ભાગનું કોઈ ભાષાંતર તમારી પોતાની  
ભાષામાં જોઈએ છે તો, મહેરબાની કરી  
ટેલિફોન કરો 0845 313 3935 .

#### Hindi

यदि आपको इस दस्तावेज के किसी भी  
हिस्से का किया हुआ अनुवाद अपनी  
भाषा में चाहिये, तो कृपया टैलिफोन  
करें 0845 313 3935

#### Urdu

اگر اس دستاویز کے کسی بھی حصہ کا ترجمہ آپ  
کو اپنی زبان میں چاہیے، تو براہ مہربانی  
ٹیلی فون کریں: 0845 313 3935

#### Punjabi

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਦਸਤਾਵੇਜ਼ ਦੇ ਕਿਸੇ  
ਵੀ ਹਿੱਸੇ ਦਾ ਕੀਤਾ ਹੋਇਆ ਅਨੁਵਾਦ  
ਤੁਹਾਡੀ ਆਪਣੀ ਭਾਸ਼ਾ 'ਚ ਚਾਹੀਦਾ  
ਹੈ, ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਟੈਲੀਫੋਨ ਕਰੋ  
0845 313 3935

[www.lbhf.gov.uk](http://www.lbhf.gov.uk)

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