

Dear Resident,

I enclose a copy of our draft Strategy for Resident Involvement in our Borough. We see Resident Involvement as crucial to promoting accountability, providing valued feedback about services and improvement of those services. We are keen to build upon our current arrangements and promote increased access and diversity so that residents can work directly with us to improve service delivery and efficiency.

We would welcome your comments on the questions in the strategy, and any other comments you may have, in writing to Batool Reza by Friday 9th December.

If you want to tell us in person your views we will be holding three open sessions for residents from:

- 6.30pm to 8pm on Thursday 10th November at the White City Community Centre, India Way, London. W12 7QT;
- 10am to noon on Friday 11th November at the Irish Centre, 5 Black's Road, Hammersmith, London W6. 9DT;
- 2pm to 4pm on Monday 14th November at the Irish Centre, 5 Black's Road, Hammersmith, London. W6 9DT.

We will also be holding introduction sessions for residents interested in finding out more about our Local Residents Panel and our Repairs Working Group. These sessions are all on Wednesday 16th November, at the times and venues detailed below.

- 10.00 am to 12.00pm on Wednesday 16th November at the Irish Centre, 5 Black's Road, Hammersmith, London W6 9DT;
- 2.00pm to 4.00pm on Wednesday 16th November at the Polish Centre, 238-246 King Street, Hammersmith, London W6 0RF;
- 6.00pm to 8.00pm on Wednesday 16th November at the Courtyard Room, Ground Floor Hammersmith, Town Hall, King Street, Hammersmith W6 9JU.

It would help us plan for note taking of your views and refreshments if you let us know if you were coming to the open sessions or introduction sessions. Please contact Batool Reza

Councillor Andrew Johnson,
Cabinet Member for Housing
London Borough of Hammersmith and Fulham