

Support from the Eye Clinic Liaison Officer



Support from the Eye Clinic Liaison Officer

for Hammersmith & Fulham residents

Following your appointment with your Eye Consultant and/or Low Vision Clinic, you can ask to speak to the Eye Clinic liaison Officer, a member of Community Services' Sensory Impairment Team based at the hospital. They will discuss with you any concerns you have in relation to your sight. You will be guided through the following areas to ensure you are aware of support and services you are eligible for:

Registration

The registration process, what it is, who it is for, and what happens after you have been registered as Sight Impaired/Partially Sighted or Severely Sight Impaired/Blind.

Financial help

State benefits to assist you with care and getting around. Benefits may include Disability Living Allowance, Attendance Allowance, Carers Allowance, local travel concessions or leisure concessions for you and a companion.

Support to maximise your independence

How you can maximise on your independence, whether you have no vision or are making the most of the sight you have. The Sensory Impairment Team have a range of equipment available to you such as - a big button telephone, talking clock, task lighting and organising and labelling items you can

use every day. They also inform how you can gain emotional support and offer specialist training to assist you with moving around confidently and safely.

Information the way you want it

Accessing information such as your correspondence, requesting that utility bills, GP letters and hospital appointments be sent to you in a format you can access, such as large print, audio CD, Braille, over the telephone or via email.

Other services

You can also gain information about voluntary organisations that can support you with providing practical services and promote your rights within the community so that you can continue living life as you wish with the support to aid your changing circumstances.

For more information

Contact the Sensory Impairment Team for when you have any other questions regarding your sight.

Sensory Impairment Team
Adult Services, Hammersmith & Fulham Council
1st Floor, 145 King Street
Hammersmith
London, W6 9XY

Telephone: 0845 313 3935

Email:

h&fadvice.care@lbhf.gov.uk



H&F quick reference to benefits of registering as

- Sight impaired (Partially sighted)
- Severely sight impaired (Blind)

For those registered Sight Impaired (Partially Sighted), you are entitled to:

- A 24 hours disabled people's public transport Freedom Pass for those living in Greater London (rail travel Monday - Friday, only after 9.30am)
- Disabled Person's Railcard (generally gives one third off the price of certain rail ticket)
- Exemption from BT Directory Enquiry charges
- An assessment by the local Council's Sensory Impairment Team who may provide equipment and training
- For those in need, permanent loan of radio/CD players from British Wireless for the Blind
- Eligibility to claim some welfare benefits, and cost of some leisure activities

For those registered Severely Sight Impaired (Blind), you are entitled to all of the above plus:

- 50% off the TV licence fee
- Automatic entitlement to a Blue Badge scheme in London
- Automatic entitlement to door to door transport schemes in London
- Blind person's personal income tax allowance
- Increased potential of receiving welfare benefits such as Disability Living Allowance

Examples of equipment (that the Sensory Impairment Team can loan)

Talking one button easy-to-see watch - Large

A talking watch with an easy-to-see analogue face, that only announces the time.



Lightweight table light with flexi-arm

This black OTT-LITE® desk lamp is lightweight with a tilting shade and flexible arm, which allows you to target the light where it is needed, making it ideal for many tasks around the home or work.

Audible/vibratory liquid level indicator

Making a drink has never been easier with our Liquid Level Indicator. It helps prevent hot water and other liquids from overflowing while making a drink.



RNIB PenFriend audio labeller

The RNIB PenFriend audio labeller is simple and easy-to-use and enables you to record your own label for a wide range of items in and around the home, at school and work.

Black/Silver signature guide

Durable plastic device to help you write your signature in the appropriate place on legal documents, cheques and letters etc.



Communiclock radio controlled talking calendar clock

Exclusive to RNIB, this talking Communiclock announces the time and date in a clear, high quality natural male English voice. The design of the Communiclock has evolved from our previous best-selling Talking cube clocks.

BT big button handsfree phone

This corded telephone has clear easy-to-see buttons and a hands free option, enabling you to make and receive calls using the loudspeaker.



Useful contacts list

The following organisations can provide you with support, information and advice and direct you to services to aid you with your sight loss.

Sensory Impairment Team - H&F Advice

Ground Floor, 145 King Street, Hammersmith,
London, W6 9XY

Telephone: 0845 313 3935

Email: h&fadvice.care@lbhf.gov.uk

Metropolitan Society for the Blind

Lantern House
102 Bermondsey St
London, SE1 3UB

Telephone: 020 7403 6184

Fax: 020 7234 0708

Royal National Institute for the Blind

105 Judd Street
London, WC1H 9NE

Helpline: Telephone helpline: 0303 123 9999

Email: helpline@rnib.org.uk

Hammersmith & Fulham Citizens Advice Bureau

The Pavilion, 1 Mund Street
LONDON, W14 9LY

Telephone: 020 7385 1322

Calibre Audio Library

Aylesbury, Bucks
PO BOX HP22 5XQ

Telephone: 01296 432 339

Tick below if you would like a copy of this leaflet in:

Large print

Braille

Audio tape

Name:

Address:

Tel:

Postcode

Please return this section to:

Sensory Impairment Team
H&F Advice, Ground Floor,
145 King Street, Hammersmith,
London, W6 9XY

Telephone: 0845 313 3935

Email:

h&fadvice.care@lbhf.gov.uk

If you would like any part of this document interpreted into your own language, please phone 0845 313 3935.

Russian

Если вы хотите, чтобы какая-либо часть этого документа была устно переведена на ваш язык, пожалуйста, позвоните по телефону 0845 313 3935.

Polish

Jeśli chciałbś jakaolwiek część tego dokumentu przetłumaczoną na język ojczysty, to proszę zadzwonić pod numer 0845 313 3935.

French

Si vous souhaitez qu'une partie de ce document soit traduite dans votre langue, veuillez appeler le 0845 313 3935.

Spanish

Si desea alguna parte de este documento en su propio idioma, llame al 0845 313 3935.

Albanian

Nese do deshironi ndonje pjese te ketij dokumenti te perkthyer ne gjuhen tuaj, telefononi 0845 313 3935.

Amharic

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Portuguese

Se desejar qualquer parte deste documento interpretada no seu idioma, telefone por favor para 020 8753 4040.

Somali

Haddii aad jeclaan laheyd in qeyb dukumentigan ka mid ah luqaddaaada ama afkaaga laguugu turjumo, fadlan telefoon u soo dir 0845 313 3935.

Punjabi

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਦਸਤਾਵੇਜ਼ ਦੇ ਕਿਸੇ ਵੀ ਹਿੱਸੇ ਦਾ ਕੀਤਾ ਹੋਇਆ ਅਨੁਵਾਦ ਤੁਹਾਡੀ ਆਪਣੀ ਭਾਸ਼ਾ 'ਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕ੍ਰਿਪਾ ਕਰਕੇ ਟੈਲੀਫੋਨ ਕਰੋ 0845 313 3935.

Gujarati

જો તમને આ દસ્તાવેજનાં કોઈપણ ભાગનું કંઈક ભાષાંતર તમારી પોતાની ભાષામાં જોઈએ છે તો, મહેરબાની કરી ટેલિફોન કરો 0845 313 3935.

Hindi

यदि आपको इस दस्तावेज के किसी भी हिस्से का किया हुआ अनुवाद अपनी भाषा में चाहिये, तो कृपया टैलफ़ोन करें 0845 313 3935.

Urdu

اگر اس دستاویز کے کسی بھی حصہ کا ترجمہ آپ کو اپنی زبان میں چاہئے تو براہ مہربانی ٹیلی فون کریں: **0845 313 3935**

Farsi

اگر شما میخواهید هر بخشی از این سند به زبان شما برایتان ترجمه شفاهی بشود لطفا با شماره تلفن 0845 313 3935 تماس بگیرید .

Arabic

إذا كنت ترغب بالحصول على ترجمة فورية لأي جزء من هذه الوثيقة، فيرجى الاتصال ب: 0845 313 3935

www.lbhf.gov.uk

Published by Hammersmith & Fulham Council. November 2010