



Direct lettings

Private housing for home seekers

Hammersmith & Fulham Council

What is direct lettings?

The direct lettings scheme will give you the opportunity to find accommodation in the private rented sector with financial assistance from the council.

Direct lettings is for applicants who are:

- In housing need
- Eligible
- In priority need

If you have been informed by an options adviser that you fit into the above category then direct lettings could be for you.

How does direct lettings work?

Private landlords usually ask for a month's rent in advance and a deposit.

If you are on a low income it is extremely difficult to pay this.

If you qualify for the direct lettings scheme the council will offer to provide the landlord a deposit guarantee equivalent to one months rental. We will also help you with your Housing Benefit claim and ensure it is processed quickly.

What happens if I am interested?

Your options adviser will assess your eligibility for the scheme. If you are eligible, the options advisor will give you the following:

- A letter of introduction to private landlords / lettings agents
- Details of your contact within the direct lettings team

You can then ring the landlords / agents and arrange viewings. The direct lettings officer will support you during your search for accommodation.

Once you have found a property you like you will need to contact the direct lettings officer who will advise you on what to do next.

What happens to my application for housing?

Once you move into a direct lettings property, you will be entitled to go on the local authority housing register. You can discuss this in more detail with your options adviser.

For more information:

Direct Lettings
145-155 King Street
Hammersmith
London W6 9XY

 020 8753 4166

email:
direct.lettings@lbhf.gov.uk

www.lbhf.gov.uk



We will

- Take your details as soon as you contact us.
- Listen to what you tell us.
- Respect your confidentiality.
- Respond fairly and efficiently to your enquiries.
- Make an appointment for you where appropriate.
- Indicate when your case will be resolved.
- Answer the phone within five rings.
- Reply to letters and emails within ten working days.
- Advise you about other services and agencies which may be able to assist, if we cannot help you.
- Ask you for your comments so you can influence how we provide your service.

If you would like any part of this document interpreted into your own language, please phone
020 8753 4166

Albanian

Nëse e dëshironi cilëndo pjesë të këtij dokumenti të përkthyer në gjuhën tuaj, ju lutemi telefononi në numrin 020 8753 4166

Amharic

ማንኛውም ክፍል የዚህ ሰነድ ወደ ምሳውቀው ቋንቋ እንዲተርጎምልዎ ስለልልዎ፣ እባክዎ በተለፎን ቁጥር 020 8753 4166 ደውሉ

Arabic

إذا كنت ترغب بالحصول على أي جزء من محتويات هذه الوثيقة بلغتك الأم، يرجى الاتصال برقم الهاتف 020 8753 4166

Bengali

আপনি যদি আপনার নিজের ভাষাতে এই ডকুমেন্টের কোন অংশের অনুবাদ চান তাহলে দয়া করে 020 8753 4166 নম্বরে ফোন করুন।

Croatian

Ukoliko želite prijevod bilo kojeg dijela ovog dokumenta na jezik kojim Vi govorite, molimo nazovite telefonski broj 020 8753 4166

Farsi

لطفاً اگر مایل هستید هر بخشی از این نوشتار به زبان شما ترجمه گردد، با شماره تلفن 020 8753 4166 تماس حاصل فرمایید.

French

Si vous souhaitez quelconque partie de ce document dans votre propre langue, appelez le 020 8753 4166

Polish

Jeśli zyczą sobie Państwo, aby dowolna część tego dokumentu została przetłumaczona na Państwa język ojczysty, proszę zadzwonić pod numer 020 8753 4166

Portuguese

Se gostaria de ter qualquer parte deste documento traduzida no seu idioma, por favor telefone para 020 8753 4166

Serbian

Ако желите да било који део овог документа буде преведен на ваш матерњи језик, молимо вас да назовете овај број телефона 020 8753 4166

Somali

Haddii aad jecleaan lahayd in qayb walba oo kamid ah dukumintigan lagu turjumay luqaddaada, faclan soo wac telefoonka 020 8753 4166

Spanish

Si desea que le interpreten alguna parte de este documento en su idioma, por favor llame al 020 8753 4166

Urdu

اگر اس دستاویز کے کسی بھی حصہ کا ترجمہ آپ اپنی زبان میں حاصل کرنا چاہتے ہیں تو براہ کرم 020 8753 4166 پر فون کریں۔

www.lbhf.gov.uk

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