

London Borough of Hammersmith & Fulham

Councillor Joe Carlebach
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23 July 2010

Dear Carer,

As of August 1 2010, Hammersmith & Fulham Council will be providing the support service to adult and young carers in the borough.

As you will probably be aware, current service provider H&F Carers Centre was not successful in its tenders for a new contract and in light of this, Hammersmith & Fulham Council will not be renewing the organisation's contract when the current one expires.

We would like to thank staff at the Carers Centre for all the work they have done over the years and appreciate the support they have given to carers in the borough. We are working closely with H&F Carers Centre to ensure a smooth transition of services.

Support to carers will not be affected, as the council will carry out the services, before re-tendering the contract later this year. A list of the new arrangements is available on our website and please find enclosed a brochure with all services that the council is offering.

We want to reassure you that provision will continue and your support, assessment and advice services, and children's activities, will not suffer. Carers will be able to access services locally, with support groups and activities being held in all areas across the borough. This means the majority of carers will have to travel less than they do now.

We are continuing to support the borough's carers, who are incredibly important to us, while we look at how to make the service better. We recognise that change can be difficult, especially when it relates to important and sensitive matters such as this, but please be assured that changes are being made to improve the quality and range of services for our carers.

We will keep you informed of any developments but if you have any questions or would like more information, please contact **Steven Falvey, Senior Carers Commissioning Manager**, at carersupport@lbhf.gov.uk.

Yours sincerely,

A handwritten signature in black ink that reads 'Joe Carlebach'.

Councillor Joe Carlebach
Cabinet Member for Community Care

A handwritten signature in black ink that reads 'James Reilly'.

James Reilly
Director, Community Services Department

