

2007 Voter Registration Canvass

2007 Voter Registration Survey Results


If you have any comments or questions please contact:

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Introduction

Every year, in September, the Electoral Registration Officer contacts household in the borough to register all eligible residents. This year, in addition to a voter registration form, we sent a survey to one in twenty homes (approximately 4,000 addresses) to find out peoples views on registering to vote, proposed changes to voting and the service we provide.

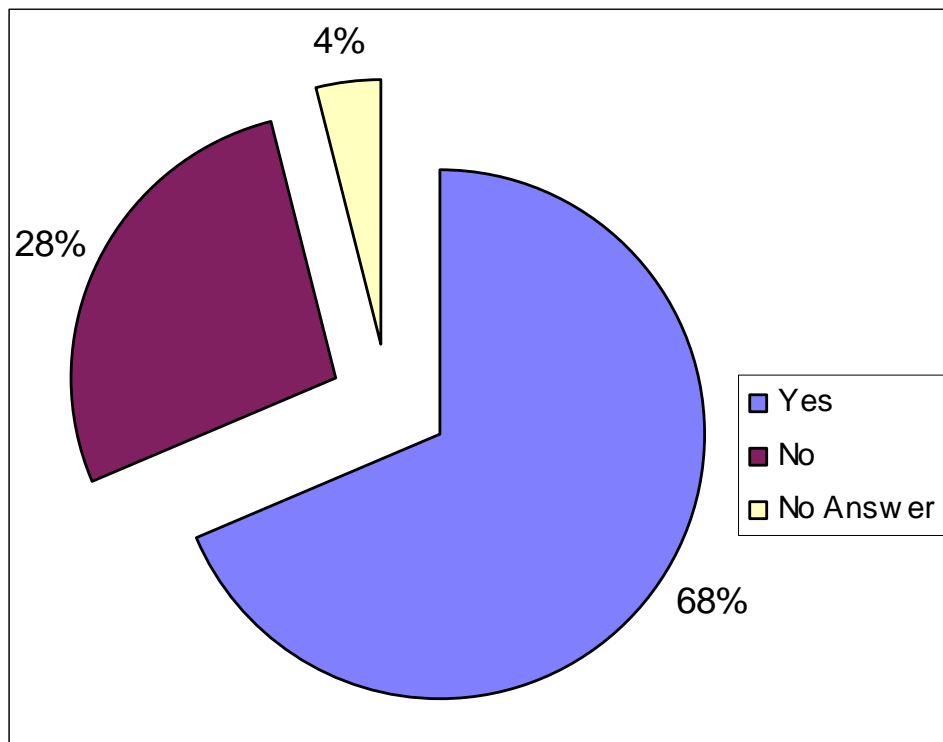
<p>Voter registration survey</p> <p>The council continuously reviews the quality of our electoral services. The work of Electoral Services includes maintaining the voters list and the running of all elections in the borough.</p> <p>We would like very much to have your views about the service. We would be grateful if you could spend a few minutes to complete and return this questionnaire with your voter registration form.</p> <p>Alternatively, you can complete this form on our website: www.lbhf.gov.uk/electoralservices</p> <p>Results of this survey will be available on our website after 15 October 2007.</p>	 <p>h&f hammersmith & fulham</p>
<p>1. Before you got your registration form, did you know that you have to register every year?</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No</p>	
<p>2. How did you register?</p> <p><input type="checkbox"/> By post <input type="checkbox"/> Phone <input type="checkbox"/> Internet</p> <p>Why did you choose this method? <input type="text"/></p>	
<p>3. The government has proposed moving election day from the usual Thursday to Saturday (voting hours should be from 7.00am to 10.00pm).</p> <p>If voting was on a Saturday, would you be:</p> <p><input type="checkbox"/> More likely to vote <input type="checkbox"/> No more or less likely to vote <input type="checkbox"/> Less likely to vote <input type="checkbox"/> I never vote <input type="checkbox"/> I vote by post <input type="checkbox"/> I do not know</p>	
<p>4. Which of the following methods of voting would you prefer to use? (you can tick more than one box)</p> <p><input type="checkbox"/> Paper ballot paper at a polling station <input type="checkbox"/> By computer at a polling station <input type="checkbox"/> On the internet <input type="checkbox"/> Over the telephone <input type="checkbox"/> By mobile phone text message <input type="checkbox"/> By post <input type="checkbox"/> Other, please specify <input type="text"/></p>	
<p>5. Overall, how satisfied are you with the service you receive from Hammersmith & Fulham Electoral Services? (this includes both registration and elections)</p> <p><input type="checkbox"/> Very satisfied <input type="checkbox"/> Fairly satisfied <input type="checkbox"/> Neither satisfied nor dissatisfied <input type="checkbox"/> Fairly dissatisfied <input type="checkbox"/> Very dissatisfied</p>	

Headline Results

1,112 (27.8%) households responded to our survey. The responses were as follows:

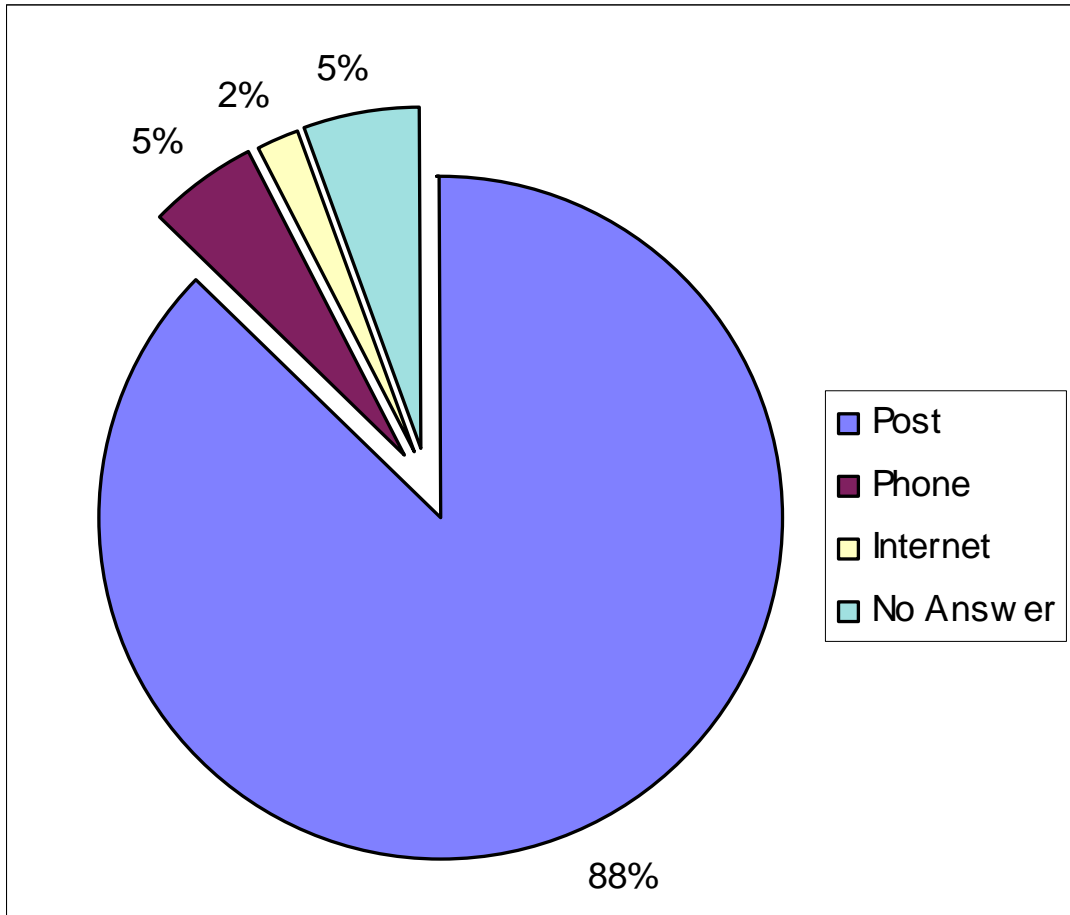
Q1: Before you got your registration form, did you know that you have to register every year?

YES	68.71%	764
NO	27.52%	306
NO ANSWER	3.78%	42
TOTAL		1112



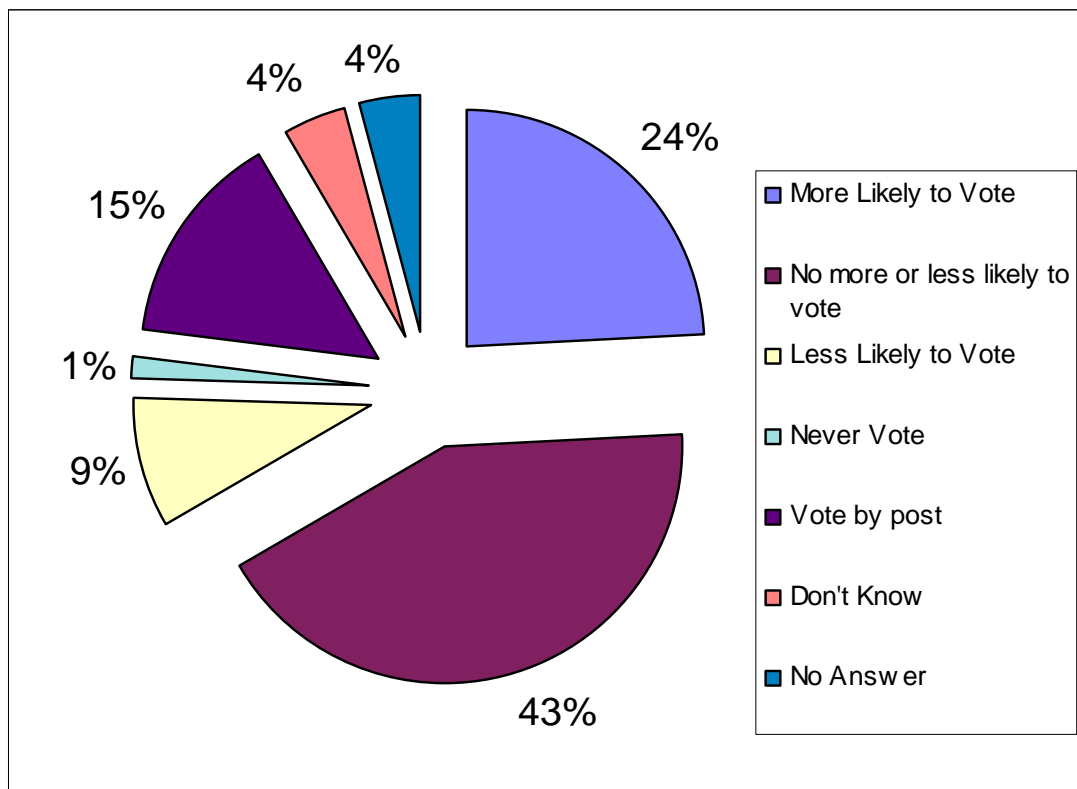
Q2: How did you register?

POST	87.14%	969
PHONE	5.40%	60
INTERNET	1.98%	22
NO ANSWER	5.49%	61
TOTAL		1112



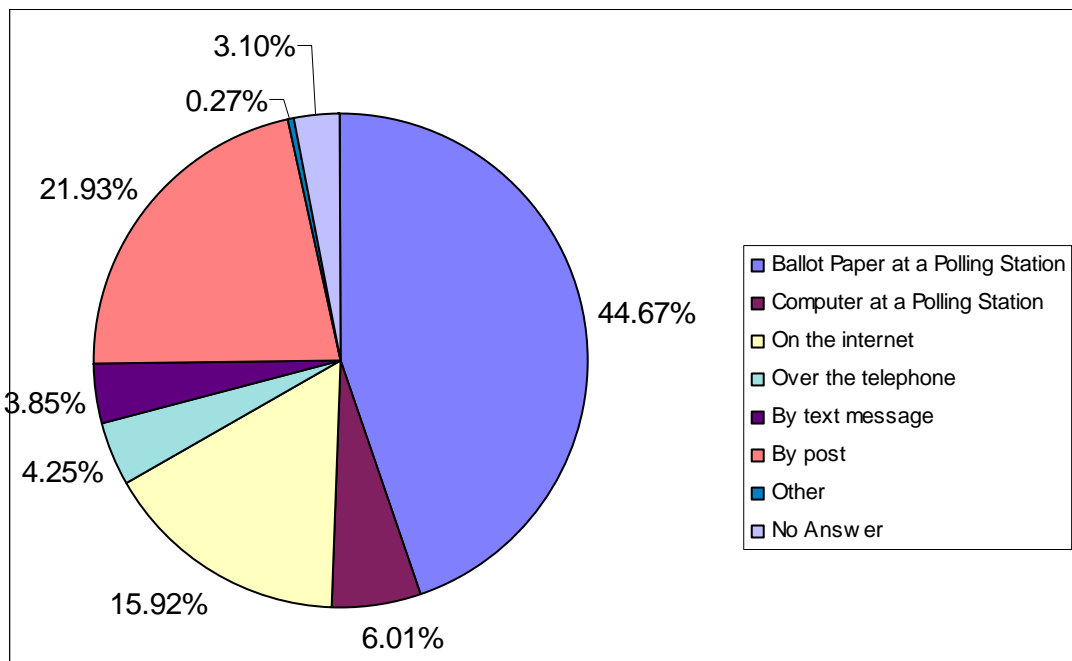
Q3: The government has proposed moving election day from the usual Thursday to Saturday. If voting was on a Saturday, would you be:

MORE LIKELY TO VOTE	24.28%	270
NO MORE OR LESS LIKELY TO VOTE	42.36%	471
LESS LIKELY TO VOTE	8.90%	99
NEVER VOTE	1.44%	16
VOTE BY POST	14.57%	162
DON'T KNOW	4.23%	47
NO ANSWER	4.23%	47
TOTAL		1112



Q4: Which of the following methods of voting would you prefer to use?

BALLOT PAPER AT A POLLING STATION	44.67%	662
BY COMPUTER AT A POLLING STATION	6.01%	89
ON THE INTERNET	15.92%	236
BY PHONE	4.25%	63
BY TEXT MESSAGE	3.85%	57
BY POST	21.93%	325
OTHER	0.27%	4
NO ANSWER	3.10%	46
TOTAL		1482



Q5: Overall, how satisfied are you with the service you receive from Hammersmith & Fulham Electoral Services? (this includes both registration and elections)

VERY SATISFIED	46.31%	515
FAIRLY SATISFIED	26.98%	300
NEITHER	20.77%	231
FAIRLY DISSATISFIED	1.17%	13
VERY DISSATISFIED	0.63%	7
NO ANSWER	3.96%	44
TOTAL		1110

